



CENTRE DE RECHERCHE  
SUR LES RISQUES  
ET LES CRISES

 POLITECNICO DI MILANO



# Risk and Resilience of critical infrastructures

## Concepts, definitions and frameworks

Enrico Zio

- Centre de Recherche sur les Risques et les Crises, France, [enrico.zio@mines-paristech.fr](mailto:enrico.zio@mines-paristech.fr) <https://www.crc.mines-paristech.fr/en/>
- Energy Department, Politecnico di Milano, Italy [enrico.zio@polimi.it](mailto:enrico.zio@polimi.it) [www.lasar.polimi.it](http://www.lasar.polimi.it)



# Organizational and administrative details of the course



- **Title:** Resilience of critical infrastructures
- **Coordinators:**
  - Nasi Greta, Associate Professor, Bocconi University
  - Zio Enrico, Professor, Politecnico di Milano (Italy) and Mines Paris – PSL University (France)
- **Teaching team (Polimi):**
  - Ahmed Ibrahim, Professor, Politecnico di Milano (Italy)
  - \Maria Valentina Clavijo Mesa, Politecnico di Milano (Italy)
  - Zio Enrico, Professor, Politecnico di Milano (Italy) and Mines Paris – PSL University (France)
  - + Foreign Experts
- **Language:** English



## Greta Nasi

[greta.nasi@unibocconi.it](mailto:greta.nasi@unibocconi.it)

ITALY



Associate Professor, Department of Social and Political Sciences, Università Bocconi

Director of the Master of Science in Cyber Risk Strategy and Governance at Università Bocconi and Politecnico di Milano

Director of Research for Government, SDA Bocconi School of Management

Director of the Executive Master in Management of International Organizations, SDA Bocconi School of Management

Honorary Fellow, Business School of the University of Edinburgh

Greta Nasi is an Associate Professor at the Department of Policy Analysis and Public Management at Università Bocconi and Director of the Master of Science in Cyber Risk Strategy and Governance at Università Bocconi and Politecnico di Milano

At SDA Bocconi, she is currently the Director of Research for Government (Government, Health and Not for Profit Division) and the Director of the Executive Master in Management of International Organizations.

She was the Director of the Public Management and Policy Department from 2012-2016. She has conducted numerous research, education and consulting projects with some of the leading institutions at national and international level.

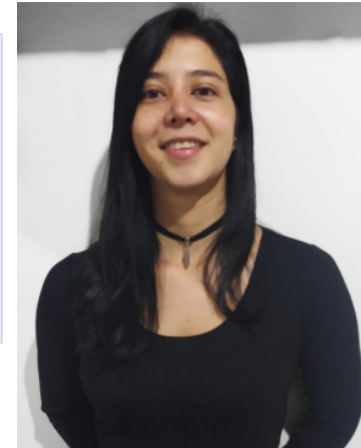
Her research activities focus on the following topics: innovation and change management in the public sector, digital transformation in public services and in the healthcare sector, service and city management and competitiveness.

Since 2016, she has been an Honorary Fellow at the Business School of the University of Edinburgh. She is the author of numerous books and articles on her topics of interest. Her works have been published in Public Administration, Public Management Review and the International Journal of Public Administration, the Journal of Medical Internet Research, among others. She is a member of the editorial board of many journals including Public Management Review, the Journal of Comparative Policy Analysis: Research and Practice (2005-2019) and Review of Public Administration. She has served on the board of many public administrations such as the International Research Society of Public Management and she is an institutional representative at the Association for Public Policy Analysis and Management. She has been invited to lecture in many international universities such as Seoul National University, Lee Kwan Yew School of Public Policy, ESADE, Erasmus University, among others.

Greta was a Fulbright Scholar at the Maxwell School of Public Affairs and Citizenship, where she earned her MPA. She also has a Ph.D. in Public Management from the Università di Parma and a B.Sc. in Public Administration and International Organizations from Università Bocconi.



**Maria Valentina CLAVIJO MESA**  
[mariavalentina.clavijo@polimi.it](mailto:mariavalentina.clavijo@polimi.it)  
MSc: Naval and Oceanographic Engineering – University of Sao Paulo, Brazil  
**PhD Candidate (Cycle XXXVIII)**  
**Laboratory of Analysis of Systems for the Assessment of Reliability, Risk and Resilience**  
Department of Energy, Politecnico di Milano  
**Research topic: Resilience of Critical Infrastructures exposed to Climate Change**



**Ibrahim AHMED**  
[Ibrahim.ahmed@polimi.it](mailto:Ibrahim.ahmed@polimi.it)  
PhD Nuclear Engineering – Kyung Hee University, South Korea  
**Assistant Professor**  
**Laboratory of Analysis of Systems for the Assessment of Reliability, Risk and Resilience**  
Department of Energy, Politecnico di Milano  
**Research topic: Risk monitoring of Nuclear Power Plants**

# Professor

## Enrico Zio

## Enrico Zio



- Centre for research on Risks and Crises (CRC), Mines Paris PSL University
- Energy Department, Politecnico di Milano, Milan, Italy
- Fellow of the Italian Academy of Technology
- IEEE fellow
- Asia-Pacific Artificial Intelligence Association fellow
- Academy of the Artificial Intelligence Industry fellow
- Research Award of the Alexander von Humboldt Foundation
- Lifetime achievement award of the Society for Reliability and Safety
- Alan O. Plait 2024 Award
- System Safety Society (ISSS) Educator of the Year Award
- Ayyub-Wiechel Risk Analysis Award of the American Society of Mechanical Engineers, ASME (2025)
- H-index = 114
- Top 2% of the World scientists, according to Stanford ranking
- Top 1% of Highly Cited Researchers, according to Clarivate Analytics

# Professor

Zio  
Enrico

10



*Signed for Panthers: July 1998*

Better known "***Little knee***" for his ease in running.

After the much talked retirement of the "*Divine Ponytail*" (Roberto Baggio), he stands as the last true and pure artist of the Italian soccer.

He remains a patrimony to be safeguarded, in spite of the "*tactical problem*" he represents for the Panthers team.

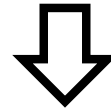
Fancy on the field and even brilliant off the field: meeting him disguised as Santa Claus at weddings or as deejay in popular Milano's bars, one would never realize that he is an internationally renowned luminary.



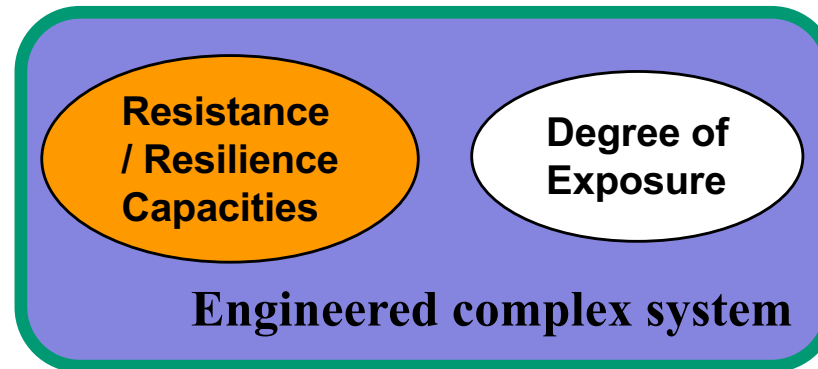
# Vulnerability



Hazard  
Threat



- Nature
- Magnitude
- Geographical extent
- Duration
- Spatial dispersion
- Speed of onset
- Frequency/Probability

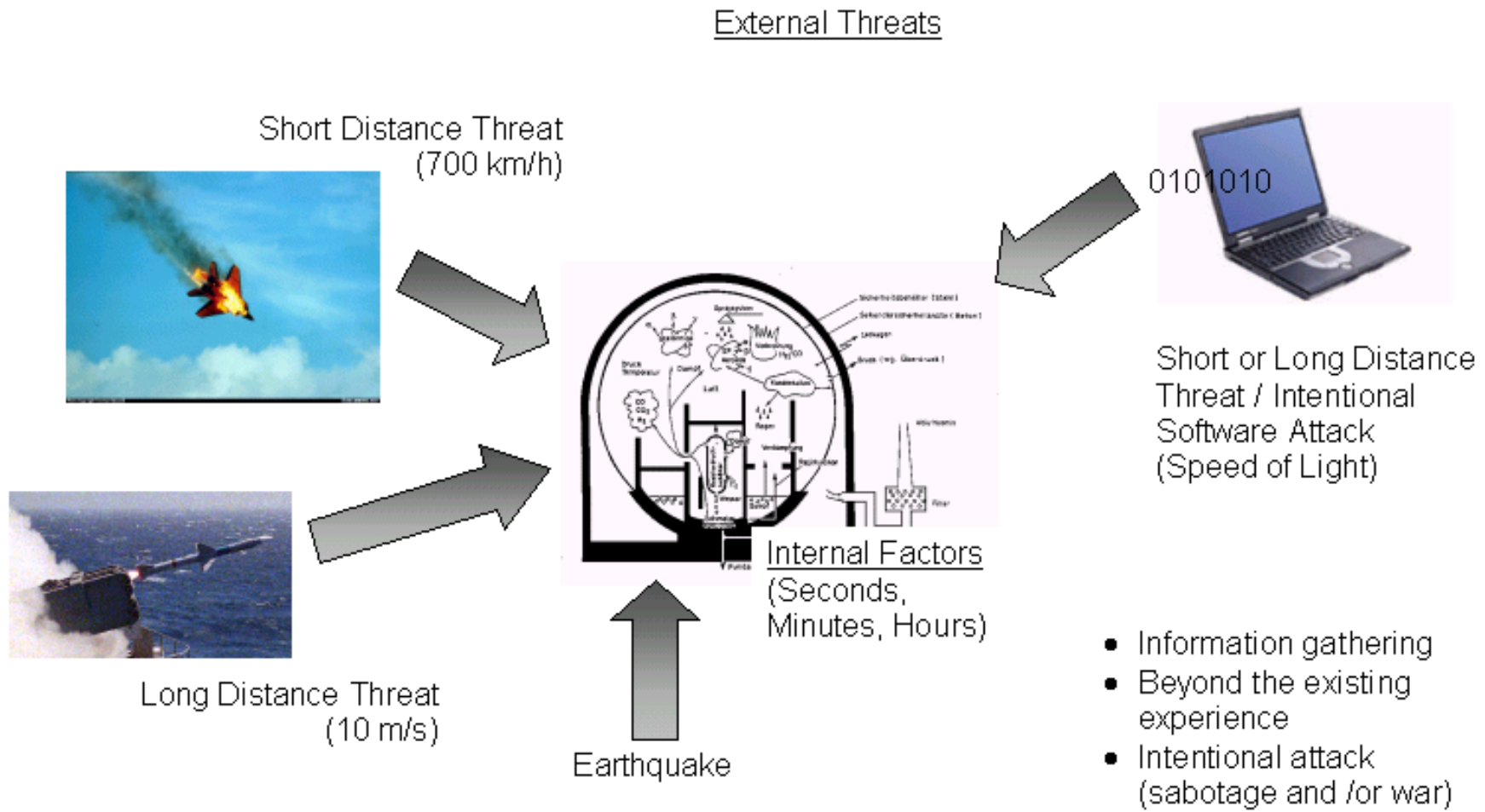


Vulnerability ↓

Degree of losses and damages as a function of the exposure, balanced by resistance/resilience capacities



# Vulnerability - Technical Example



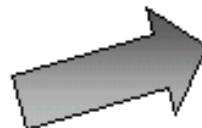
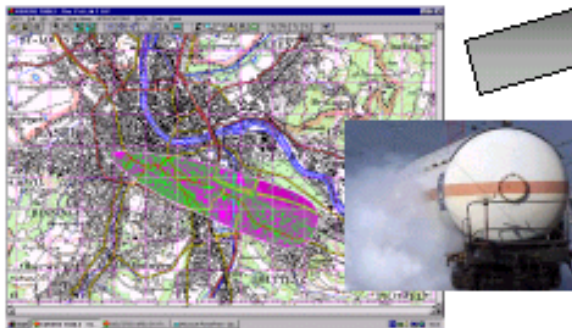


# Vulnerability - Societal Example

Intentional Attack (Cargo Airplane)



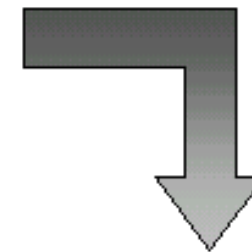
External Threats



Congested  
and/or crowded  
areas

Internal Factors

- Technical Failure
- Panic
- Un-managed police intervention
- Weak management of the establishment

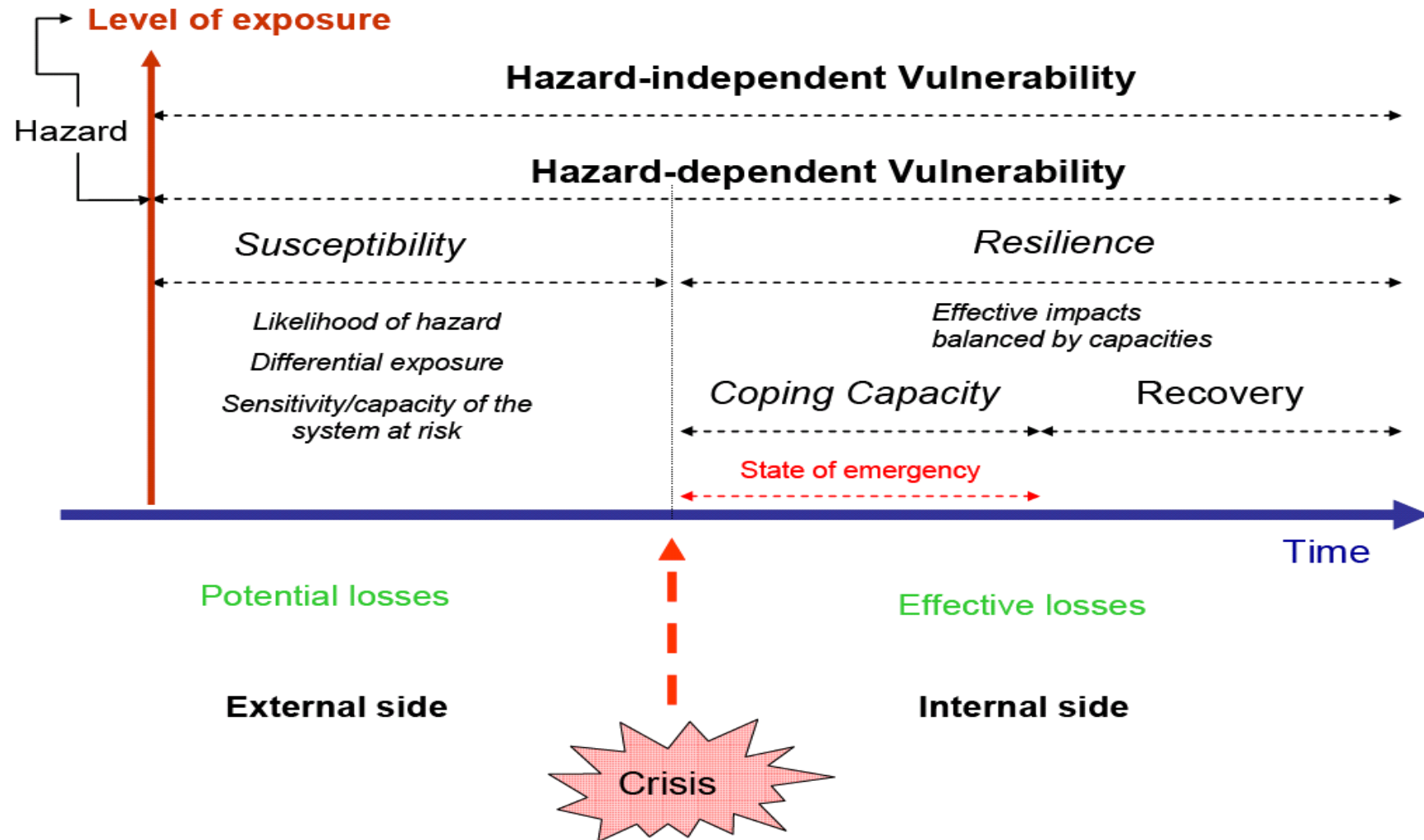


Vulnerability Assessment

Accidental Situation  
(Transportation Dangerous Goods)



# Vulnerability Model





# Vulnerability Scenarios

Low Susceptibility

Sys with **LOW** vulnerability

Sys with **HIGH** vulnerability

No cascading effects

?

Cascading effects

High Susceptibility

Not Functional

Vulnerability

Time

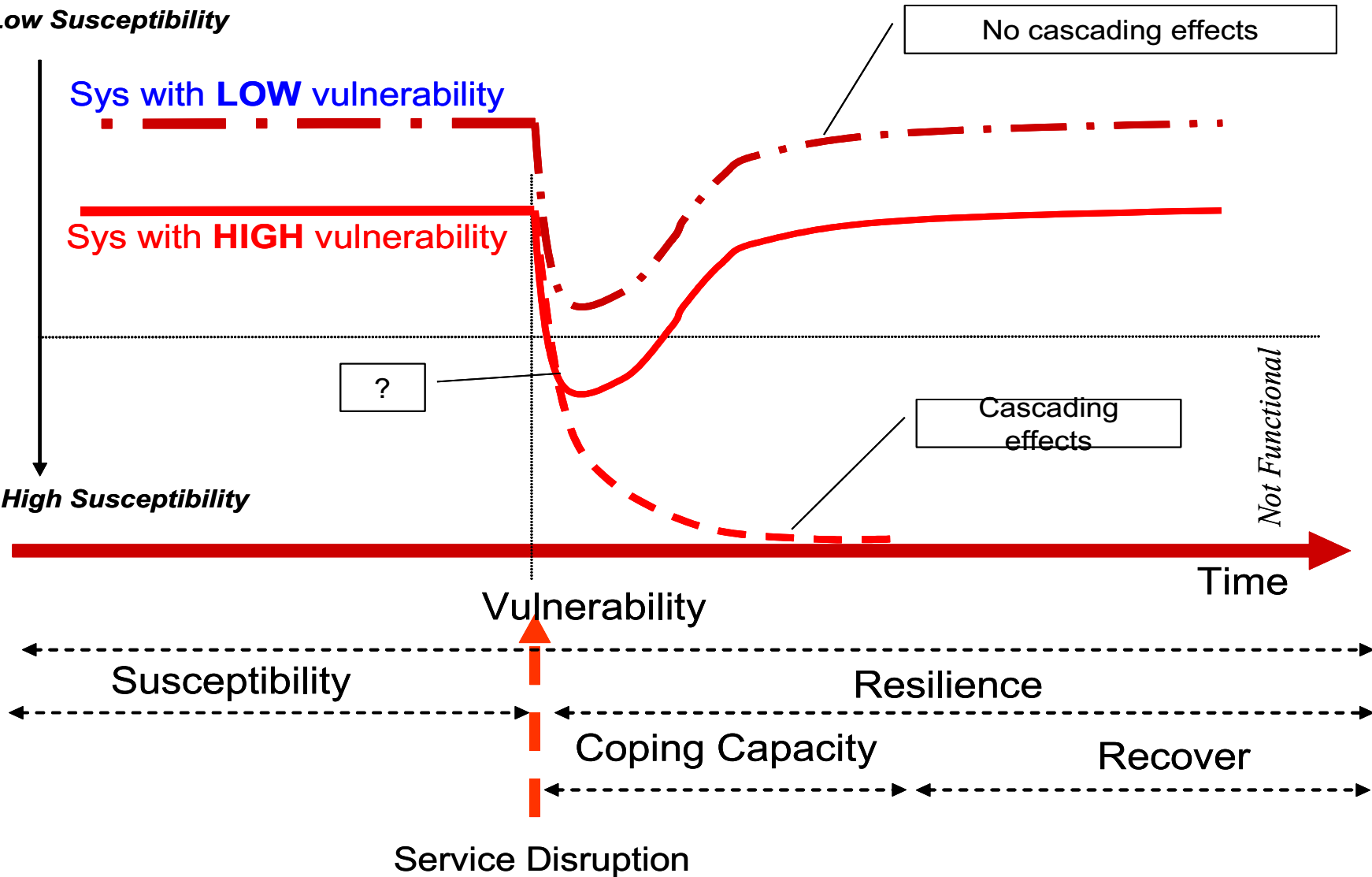
Susceptibility

Resilience

Coping Capacity

Recover

Service Disruption



# RISK

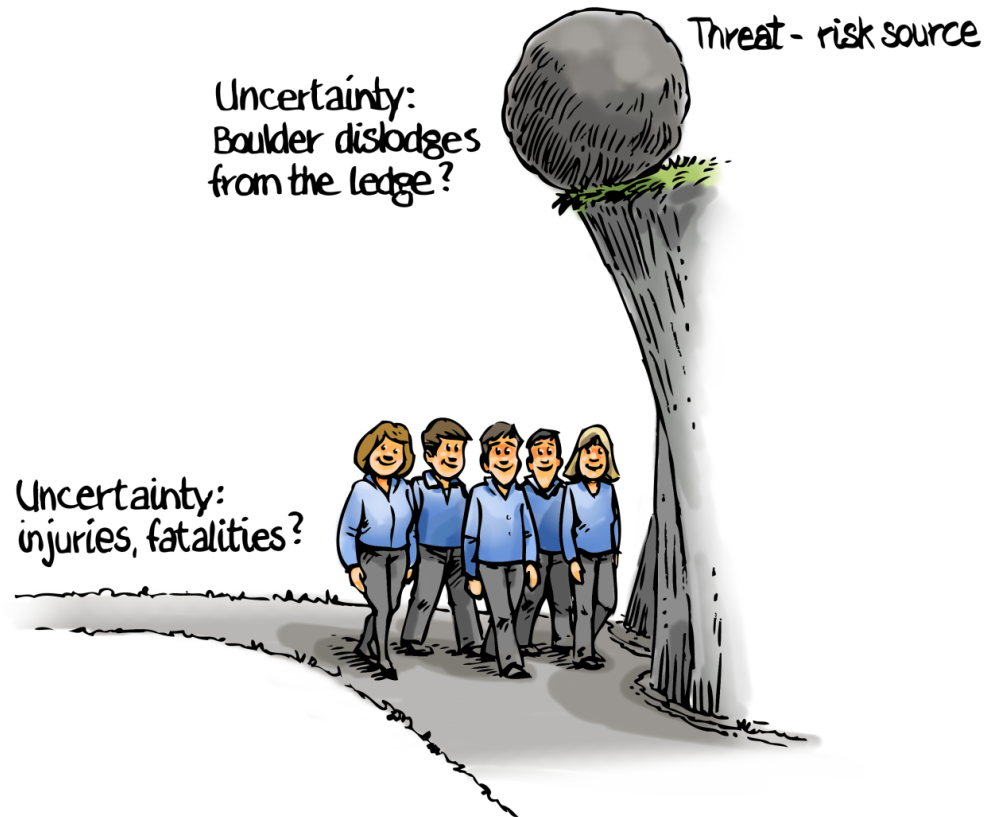


# The Risk Concept

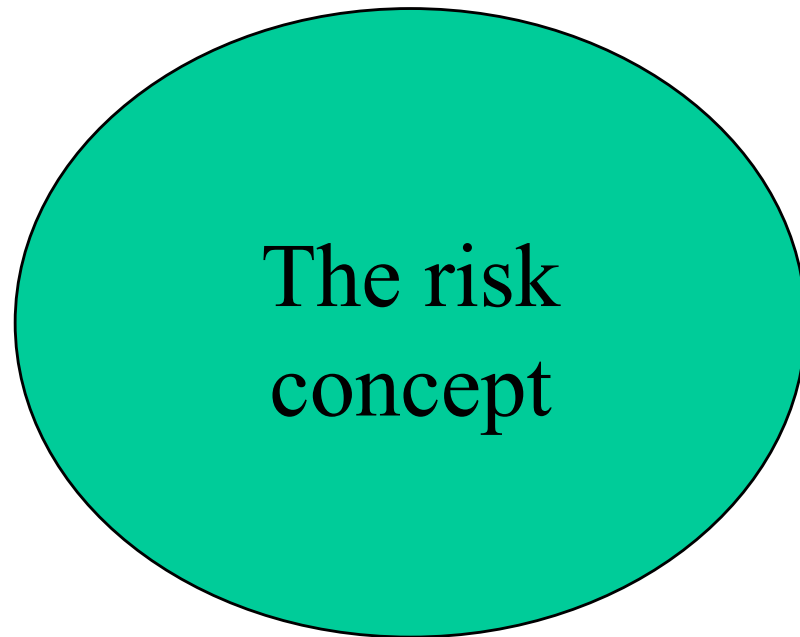
Consequences

Events with some effects

Some effects are undesirable



Uncertainty



Consequences  
Uncertainty



• **RISK = POTENTIAL DAMAGE + UNCERTAINTY**

Dictionary: **RISK = possibility of damage or injury to people or things**

- |   |   |                             |
|---|---|-----------------------------|
| 1) What undesired conditions may occur? | ➔ | Accident Scenario, <b>S</b> |
| 2) With what probability do they occur? | ➔ | Probability, <b>p</b>       |
| 3) What damage do they cause?           | ➔ | Consequence, <b>x</b>       |



$$\text{RISK} = \{S_i, p_i, x_i\}$$



# RISK ASSESSMENT



# RISK ASSESSMENT

Risk Assessment is  
conditioned on the  
Knowledge

Possible Accident Scenarios

Knowledge Available

$$Risk = (\mathcal{A}, \mathcal{C}, Q; \mathcal{K})$$

Consequences

Uncertainty

KNOWLEDGE K

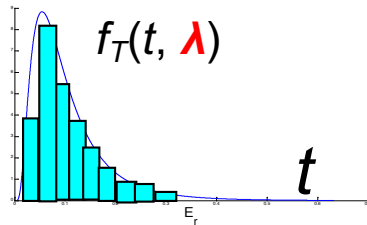
valve 1



valve 2



valve N

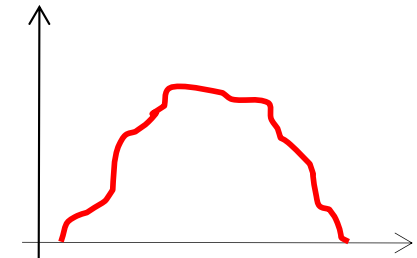
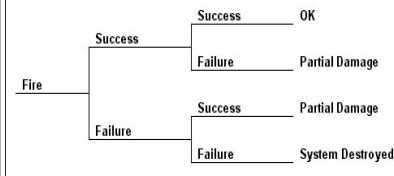


“ $\lambda$  is **UNIFORM** between  $10^{-3}$  and  $10^{-2}$  [h<sup>-1</sup>]”



“ $\lambda$  is less than  $10^{-2}$  [h<sup>-1</sup>] with probability 0.9”

**SYSTEM RISK MODEL**



**(UNCERTAIN) RISK MEASURES (a,c,u,M,K)**

**REPRESENTATION OF UNCERTAINTY (M)**

**UNCERTAINTY PROPAGATION**



KNOWLEDGE K

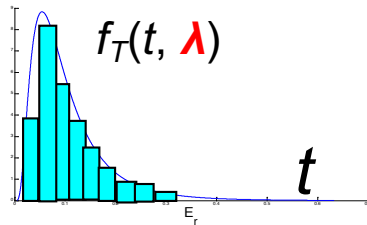
valve 1



valve 2



valve N

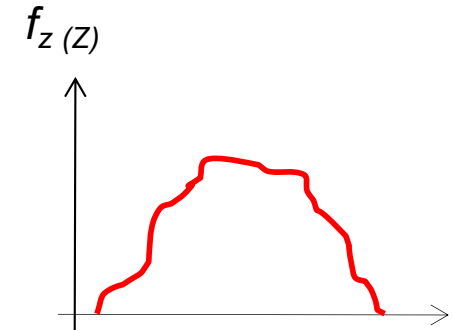
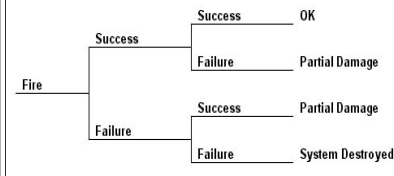


“ $\lambda$  is **UNIFORM** between  $10^{-3}$  and  $10^{-2}$  [h<sup>-1</sup>]”



“ $\lambda$  is less than  $10^{-2}$  [h<sup>-1</sup>] with probability 0.9”

## SYSTEM RISK MODEL

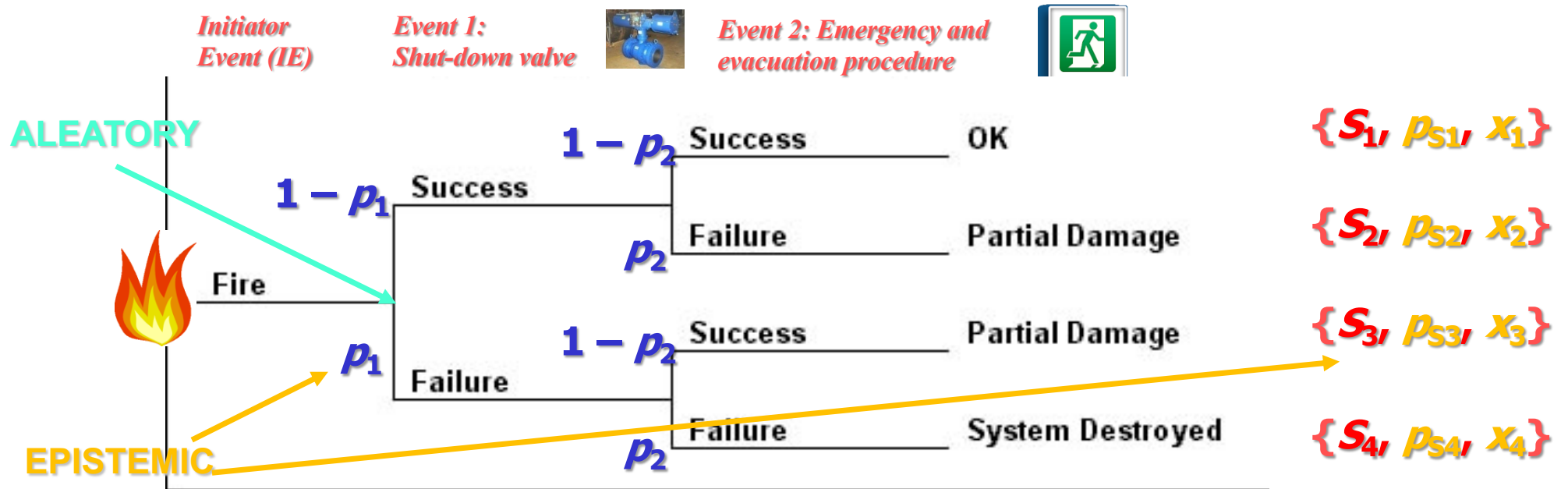


**(PROBABILISTIC) RISK MEASURES (a,c,u,P,K)**

**PROBABILISTIC REPRESENTATION OF UNCERTAINTY (M=P)**

**UNCERTAINTY PROPAGATION**

# (aleatory and epistemic) Uncertainty



**Aleatory: variability, randomness** (in occurrence of the events in the scenarios)

**Epistemic: lack of knowledge/information** (probability and consequence models)



# PRA results:

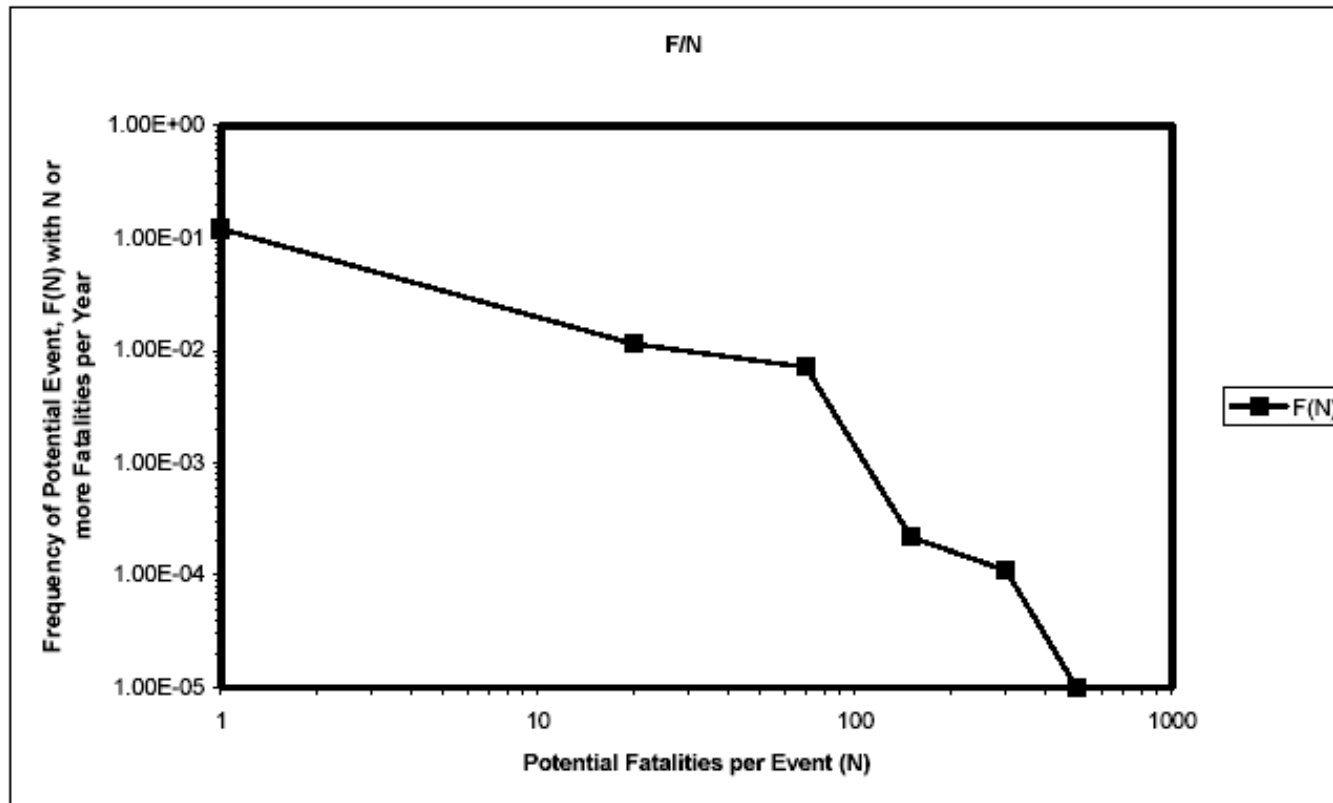
$\{S_i, p_i, x_i\}$

<b>S</b>	<b>p</b>	<b>x</b>
<b>S<sub>1</sub></b>	<b>p<sub>1</sub></b>	<b>x<sub>1</sub></b>
<b>...</b>	<b>...</b>	<b>...</b>
<b>S<sub>N</sub></b>	<b>p<sub>N</sub></b>	<b>x<sub>N</sub></b>



# Example of F/N graph

Scenario	Number (N) of Potential Fatalities	Frequency of Scenario per Year	Frequency of Incidents with Potential (N) or more Fatalities per Year
1	1	0.1	0.12021
2	20	0.014	0.01141
3	70	0.0075	0.00713
4	150	0.00023	0.00022
5	300	0.00009	0.00011
6	500	0.00001	0.00001



# RISK MATRIX:

The level of risk is broadly acceptable and generic control measures are required aimed at avoiding deterioration.

The level of risk can be tolerable only once a structured review of risk-reduction measures has been carried out

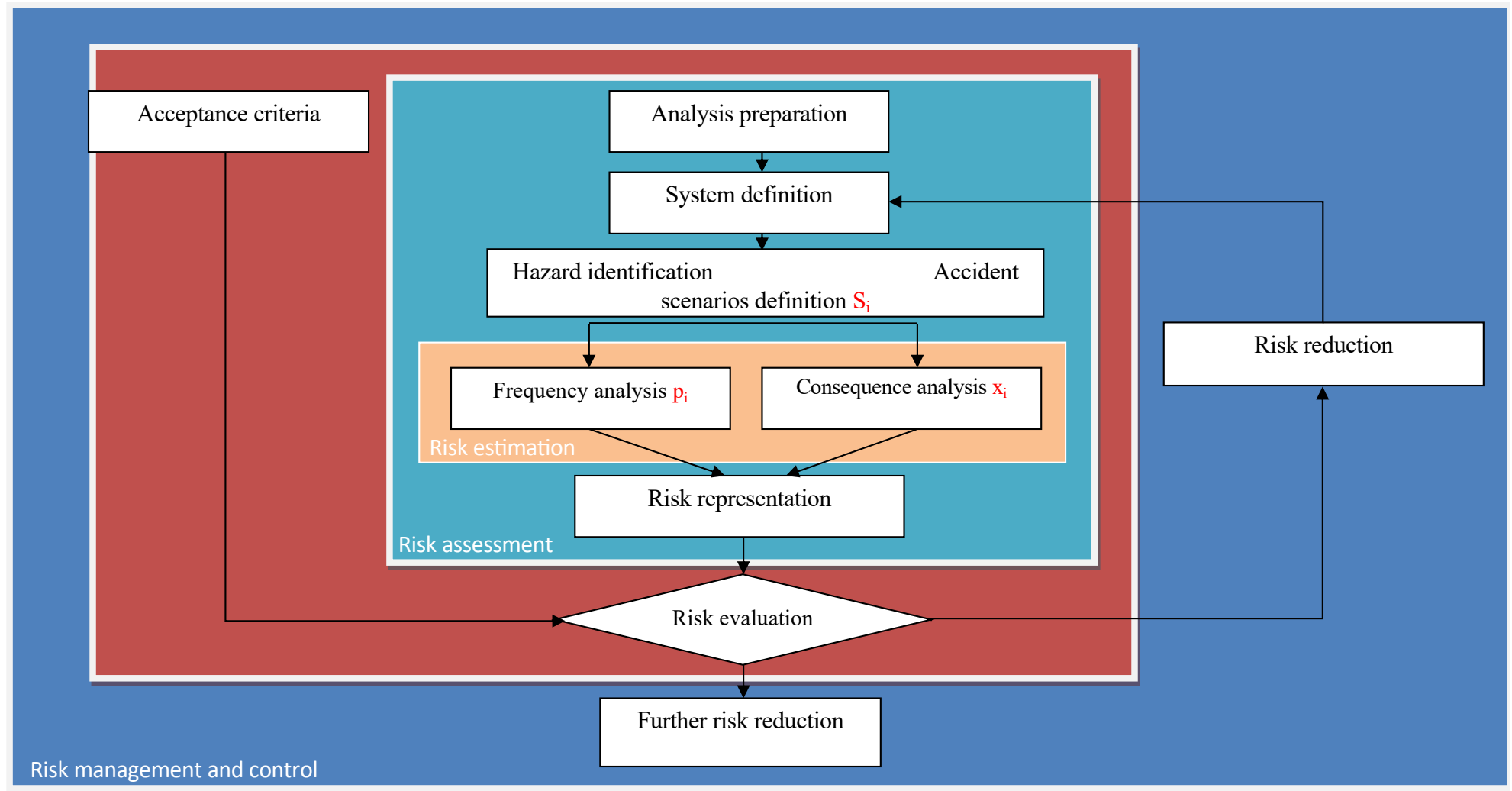
Consequence					Increasing Annual Frequency					
Severity	People	Environ.	Assets	Reputation	0	A	B	C	D	E
					Practically non-credible occurrence	Rare occurrence	Unlikely occurrence	Credible occurrence	Probable occurrence	Likely/Frequent occurrence
					Could happen in E&P industry	Reported for E&P industry	Has occurred at least once in Company	Has occurred several times in Company	Happens several times/y in Company	Happens several times/y in one location
1	Slight health effect / injury	Slight effect	Slight damage	Slight impact	<b>Continuous Improvement</b>					
2	Minor health effect / injury	Minor effect	Minor damage	Minor impact						
3	Major health effect / injury	Local effect	Local damage	Local impact	<b>Risk Reduction Measures</b>					
4	PTD(*) or 1 fatality	Major effect	Major damage	National impact						
5	Multiple fatalities	Extensive effect	Extensive damage	International impact	<b>Intolerable Risk</b>					

The level of risk is not acceptable and risk control measures are required to move the risk figure to the previous regions.



# Risk Assessment: main steps

1. System description and modeling
2. Historical analysis of past accidents
3. Hazard identification
4. Selection of most critical hazards and identification of Initiating Events (IEs)
5. Analysis of the accident sequences deriving from the IEs
6. Evaluation of risk → decision-making process





# Main strategies for handling risk

Codes and standards – simple problems

Risk assessment  
informed

Robustness, resilience-  
based strategies

Dialogue

Cautionary/  
precautionary  
principles

Balancing other concerns



# Balance

## Development and protection

Develop,  
creating values  
  
Take risk



Reduce the risks  
and uncertainties

Cost-benefit analyses

ALARP

cautionary-  
precautionary

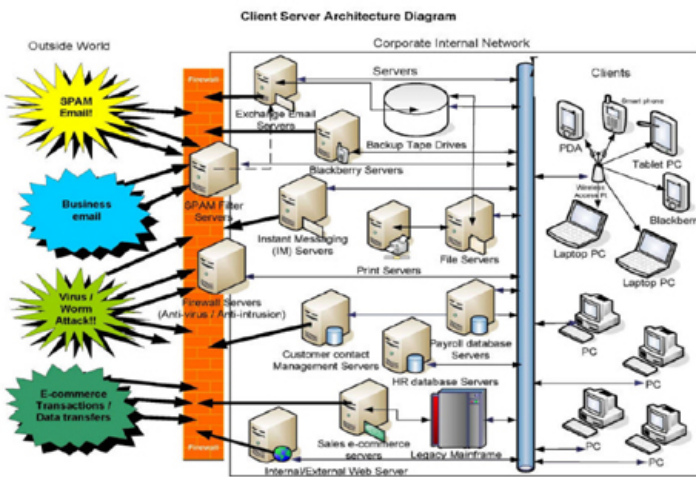
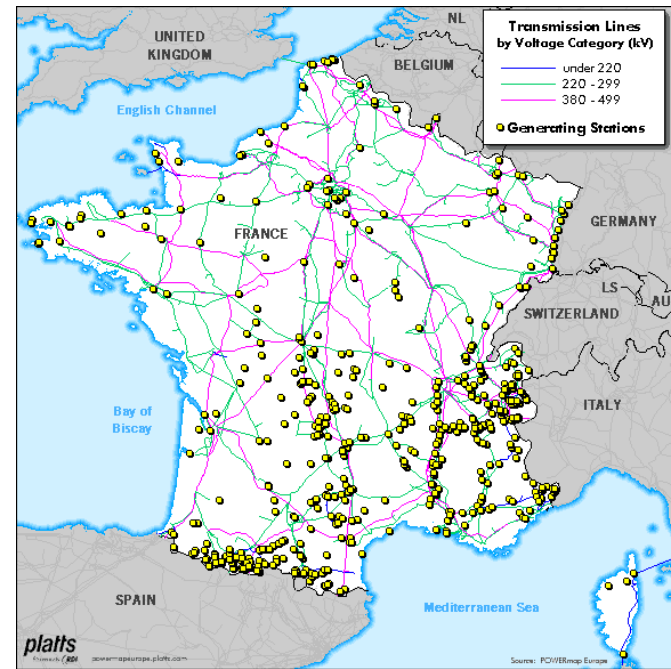
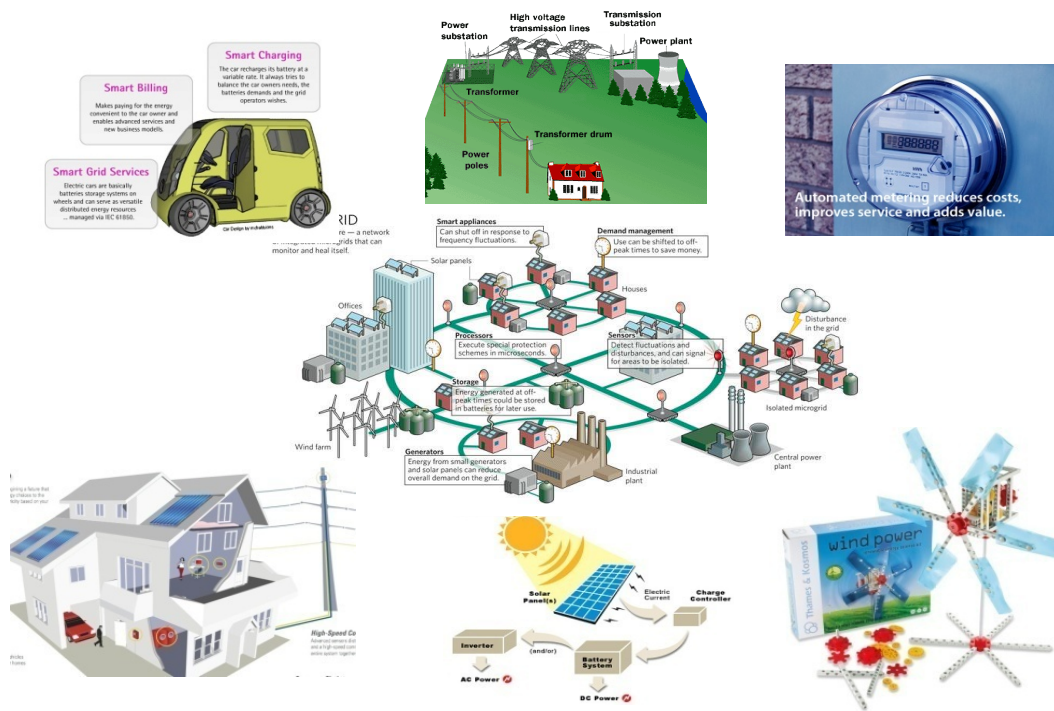
Risk acceptance criteria

# Complex Systems

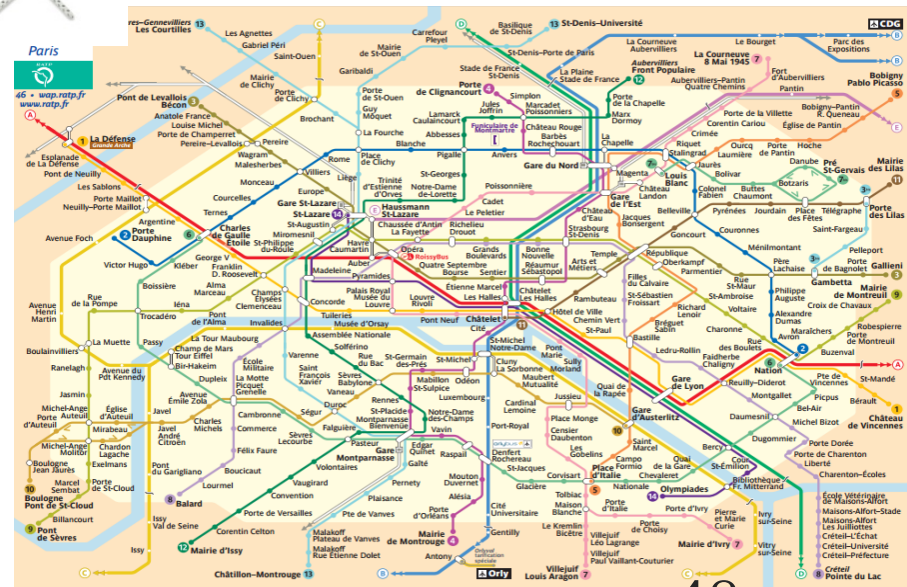




# Complex (technical) systems



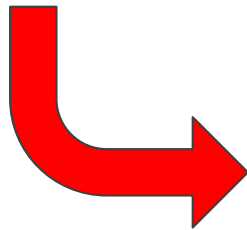
Microsoft submission to Federal Rules Committee



# Complex (technical) systems

---

- Network of many interacting components
- Components of heterogeneous type
- Hierarchy of subsystems
- **Interactions** across multiple scales of space and/or time



Dependencies (uni-directional) and interdependences (bi-directional)

# Complicated vs. complex technical systems

---

## Complicated Systems (mechanical watches, aircraft, power plants, etc.)

- Components have **well-defined roles** and are governed by prescribed interactions.
- **Structure remains stable** over the time. Low dynamics.
- **No adaptation.** One key defect may bring system to a halt.
- Limited range of responses to changes in their environment.
- **Decomposing** the system and analyzing sub-parts can give us an understanding of the behavior of the whole, i.e. the whole can be reassembled from its parts.
- Problems can be solved through analytical thinking and diligence work.

## Complex Systems (stock market, www, power grid, etc.)

- **Rules of interaction** between the components may **change** over time and may not be well understood.
- **Connectivity of the components may be quite plastic** and roles may be fluid. Interactions are not always obvious.
- System responds to external conditions and **evolves.**
- Display organization without a central organizing principle (**self-organization/emergence**).
- Respond to and interact with their environment.
- Inadequate information about the state of the influencing variables, nonlinearities.
- Overall behavior cannot be simplified in terms of their building blocks. **The whole is much more than the sum of its parts.**

# Examples of complicated and complex systems

**Complicated Systems:** Mechanical watches, Boeing 747, Power plants, ...



**Complex Systems:** Stock market, Power grids, Highways, WWW, Natural ecosystems, ...



The nation's Power Grid is an example of a complex system that evolves continually

It must respond to the challenges such as:

- incorporating **new, intermittent sources** at new locations such as wind and solar
- supporting a **market** in bulk electricity
- accommodating **new loads** such as electric cars
- exploiting the ongoing advances in **communications**, computer power, materials and devices.

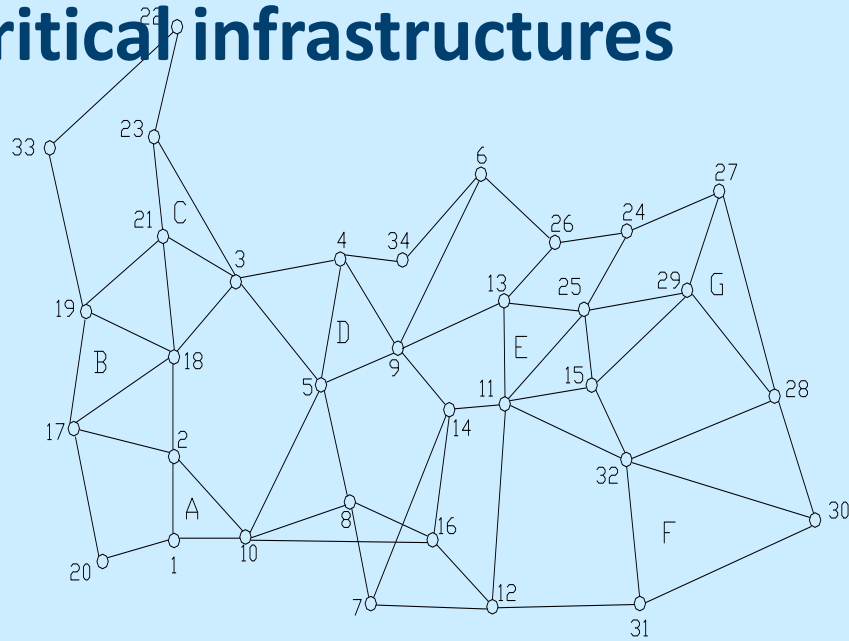


Scrapping the Power Grid and redesigning it from scratch is not an option: **advances must build on and coexist** with components and technologies that are up to 50 years old.

Any redesign or upgrade affects how the engineering system is used and this, in turn, affects the requirements. This **interaction with and adaptation to the changing environment** makes the evolving system more complex.

# Critical Infrastructures

# Critical infrastructures



## Water supply Systems



## Gas supply Systems

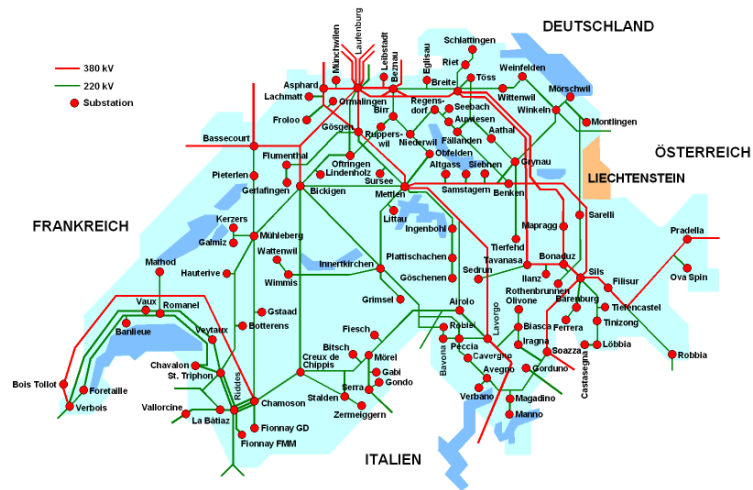


## Electric Power Networks



# Critical Infrastructures

## Swiss Power System



## Natural Gas Pipelines



- Internet
- World Wide Web
- Railway
- Motorway
- ...

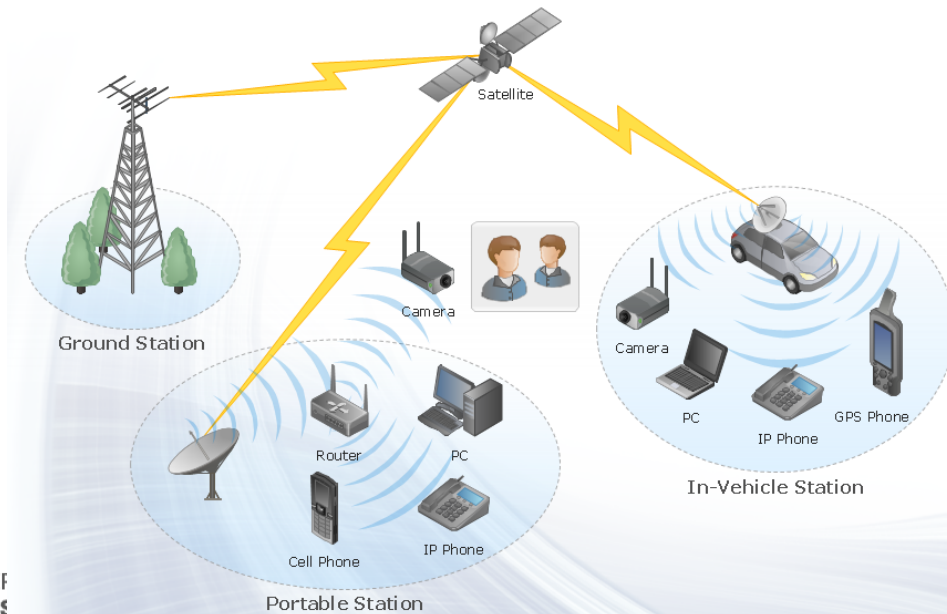
# Critical Infrastructures: complexity

---

- **Structural complexity**
  - Heterogeneity
  - Scale and dimensionality
  - Dependences and interdependences
- **Dynamic complexity**
  - Emergent behavior
  - Adaptive learning
  - Evolution and growth mechanisms
  - Cascading

# Critical Infrastructures: structural complexity

- **Heterogeneity** of components across different technological domains due to increased integration among systems.
  - ❖ Physical hard components (road, railways, pipelines, ...)
  - ❖ Soft components (SCADA, information and telecommunication systems)
  - ❖ Human and organizational components



# Critical Infrastructures: structural complexity

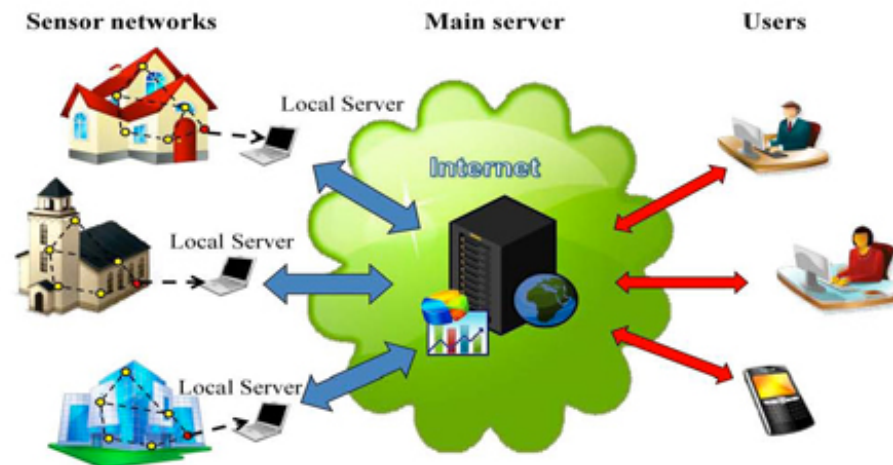
- **Scale and dimensionality** of connectivity through a large number of components highly interconnected by **dependences and interdependences** distributed over a large geographic extent.
- **Decomposability** of the system into subsystems and into further separate elementary elements.



# Critical Infrastructures: structural complexity

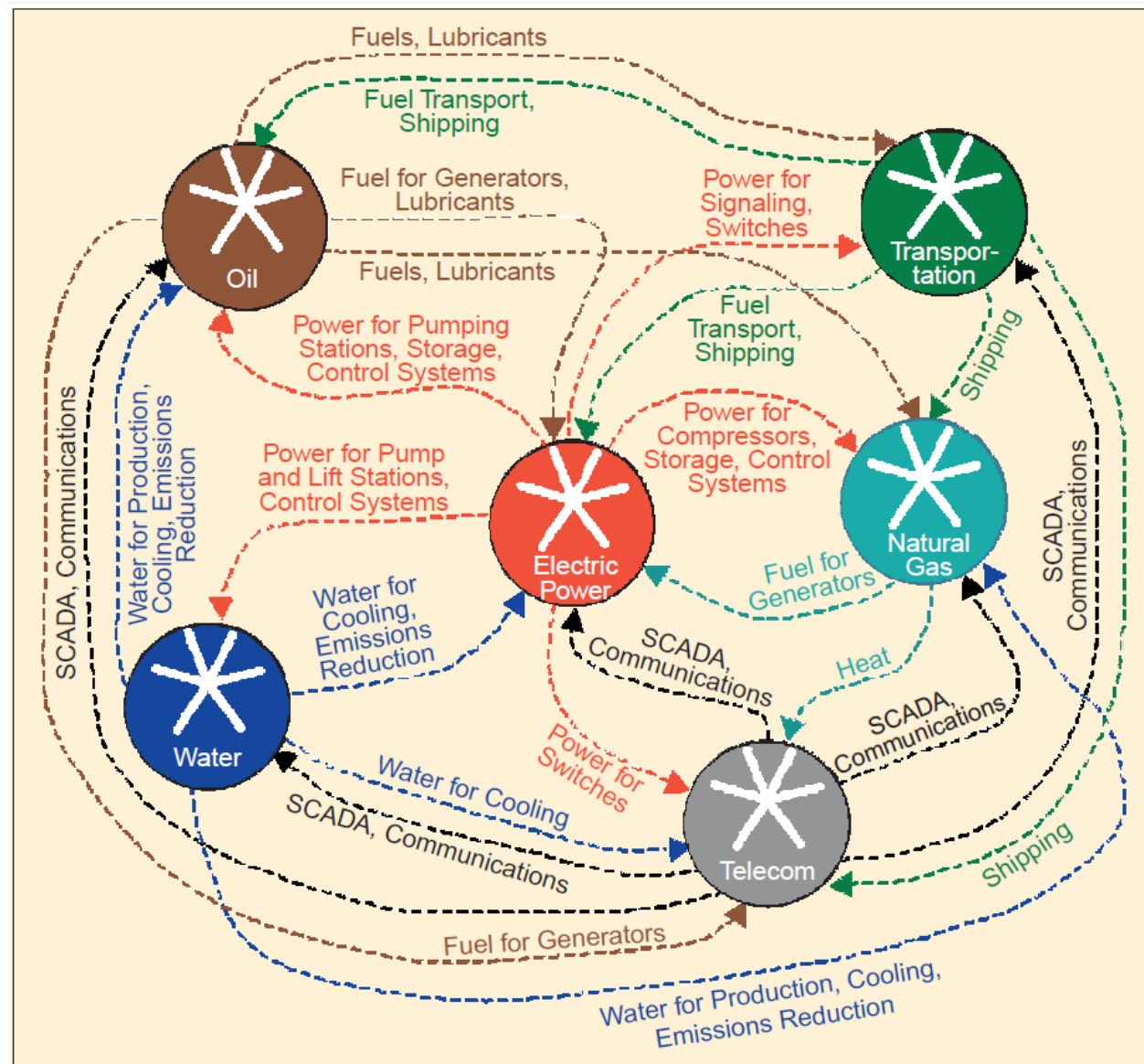
## An example: the Internet

- It penetrates our offices, houses and public spaces
- It is a platform for commercial and social interactions
- It increases the efficiency of economic activities
- It is a backbone and enabler of convergence across multiple fields (engineering, social, economic, finance and policies)



# Critical Infrastructures: structural complexity

Example of infrastructures interdependencies  
[Rinaldi et al. 2001]



# Critical Infrastructures: dynamic complexity

---

**Emergent behavior** refers to actions of a system as a whole that are not simple combinations of the actions of the individual constituents of the system. It emerges in response to changes in the environmental and operational conditions of parts of the system.

## Examples:

- *Internet*: social bookmarking leads to an emergent effect in which information resources are reorganized according to users priorities.
- *Electric power grids*: local failures can evolve into unexpected cascade failure patterns with transnational, cross-industry effects.
- *Smart grids*: large amount of information exchanged within technologies at a period of high electricity demand can lead to a vulnerable condition of the system.
- *Road transportation congestion*: slow movement of the traffic.

# Critical Infrastructures: dynamic complexity

---

Emergent behavior on a **highway** during **rush hour**.



Global system property that emerges: **slow movement of the traffic**

It **arises from** the cumulative effects of the actions and interactions of all individual vehicles. The global effects depend on the general activities of sufficiently many of them, within the context of that highway.

It is **not due to** specific actions of individual vehicles → no individual vehicle plays a critical role.

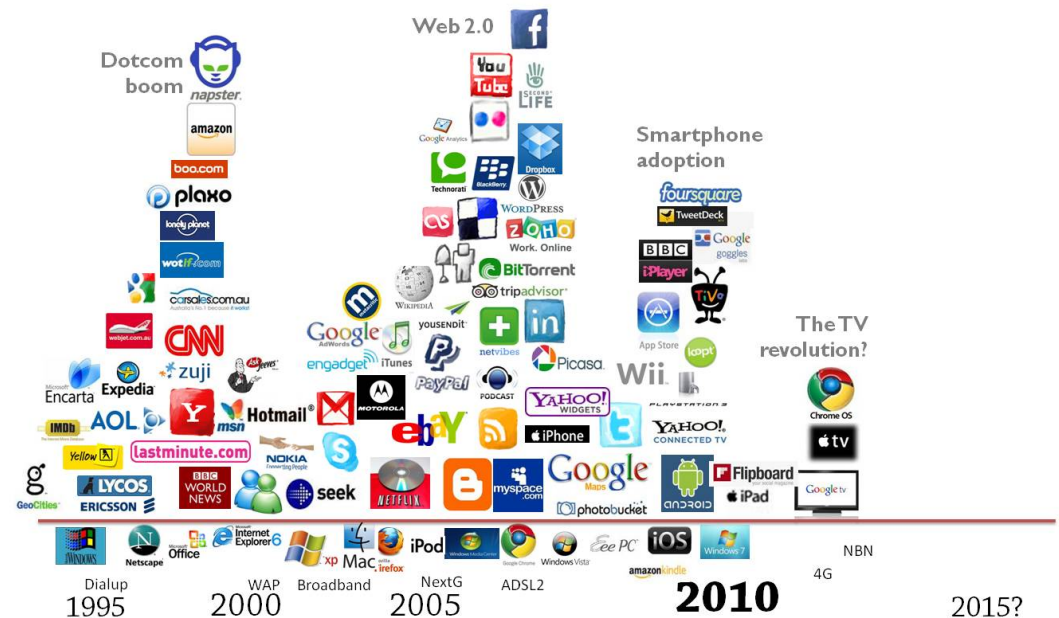
If some subset of the vehicles acted differently in their local actions (within certain boundaries), the global effect of slow-moving traffic would be unchanged.

# Critical Infrastructures: dynamic complexity

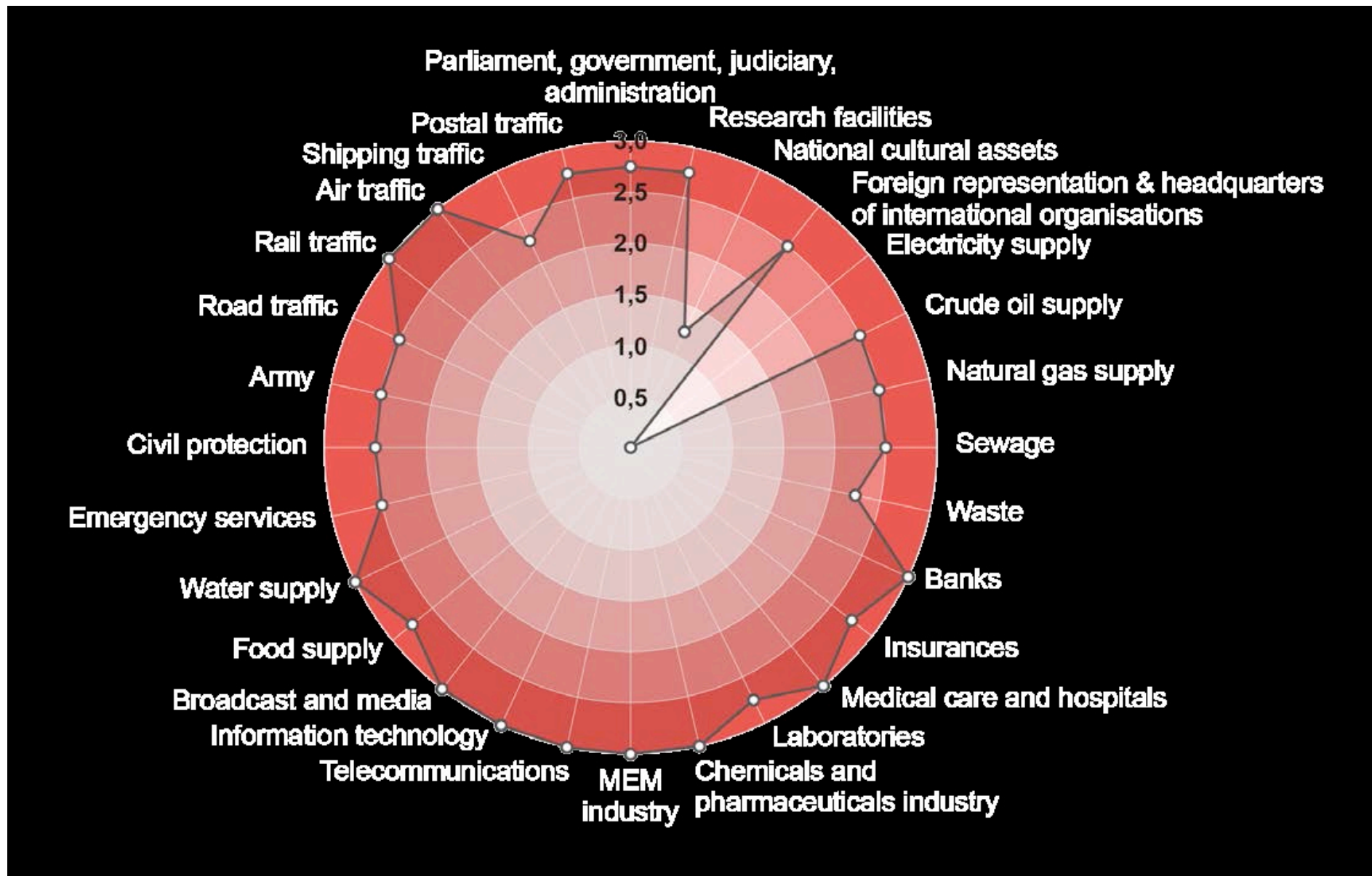
**Evolution and growth mechanisms:** the system is forced to evolve when the external pressures applied to it exceed “critical values” beyond which the adaptive learning mechanisms are inefficient. In the absence of a central authority governing system changes, the evolutionary process resembles natural selection in biological systems, resulting in the consequent disappearance of elements associated with low adaptive fitness. Unlike biological systems, complex engineered systems are exposed also to constant growth of user portfolios.

## Examples:

*Internet:* it is the product of the evolution of its constitutive software and hardware technologies, information and communication services and applications, and also it faces the creation of new ways of use, such as e-commerce.

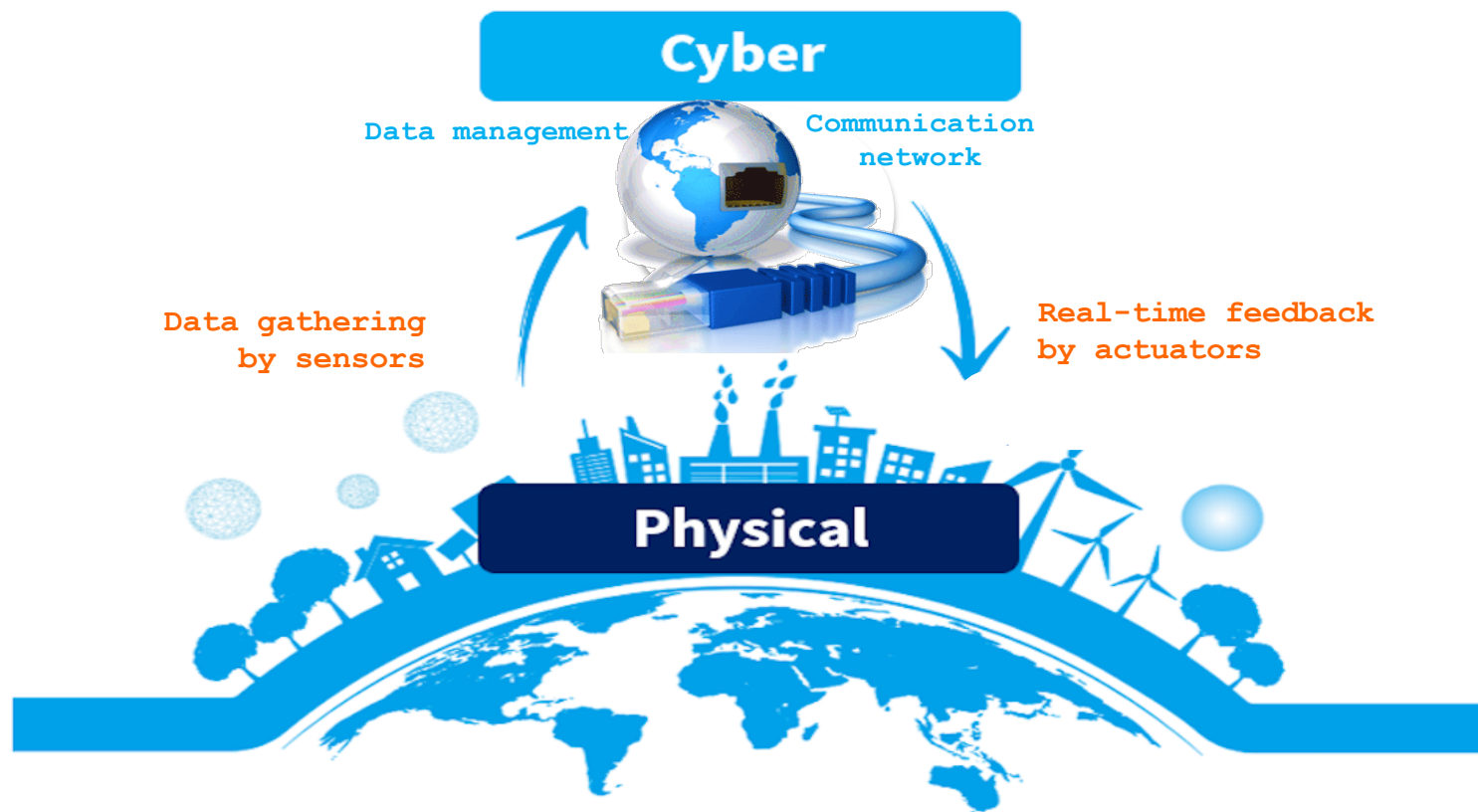


# Critical Infrastructures and their interdependencies

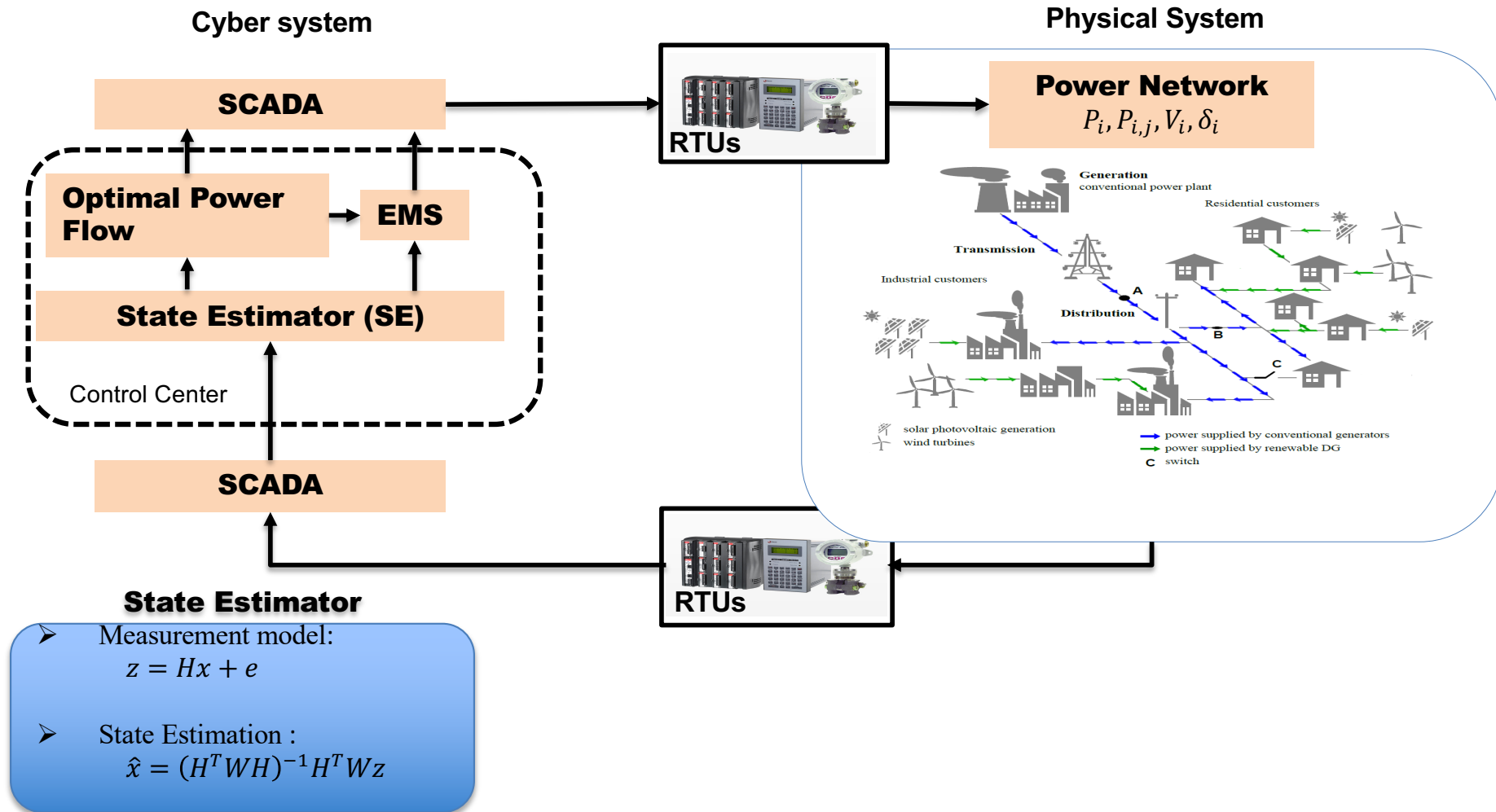


9th September 2015 / Pierre-Alain Graf / Systemic Risks in the Swiss Transmission Grid

# Critical infrastructures: cyber-physical system of systems (CPS)



# Critical infrastructures: cyber-physical system of systems (CPS)



# Risk Assessment and Management

# Electric power supply systems: major blackouts

Blackout	Load loss (GW)	Duration (h)	People affected	Main causes
Aug 14, 2003 Great Lakes, NYC	~ 60	~ 16	50 million	Inadequate right-of-way maintenance, EMS failure, poor coordination among neighboring TSOs
Aug 28, 2003 London	0.72	1	500,000	Incorrect line protection device setting
Sept 23, 2003 Denmark/Sweden	6.4	~ 7	4.2 million	Two independent component failures (not covered by N-1 rule)
Sept 28, 2003 Italy	~ 30	up to 18	56 million	High load flow CH-I, line flashovers, poor coordination among neighboring TSOs
July 12, 2004 Athens	~ 9	~ 3	5 million	Voltage collapse
May 25, 2005 Moscow	2.5	~ 4	4 million	Transformer fire, high demand leading to overload conditions
June 22, 2005 Switzerland (railway supply)	0.2	~ 3	200,000 passengers	Non-fulfillment of the N-1 rule, wrong documentation of line protection settings, inadequate alarm processing
Aug 14, 2006 Tokyo	?	-5	0.8 million households	Damage of a main line due to construction work
Nov 4, 2006 Western Europe ("controlled" line cut off)	~ 14	~ 2	15 million households	High load flow D-NL, violation of the N-1 rule, poor inter TSO-coordination
Nov 10, 2009 Brazil, Paraguay	~ 14	~ 4	60 million	Short circuit on key power line due to bad weather, Daipu hydro plant (18 GW) shut down

# Italian Blackout, September 28, 2003

---



# Italian Blackout, September 28, 2003

---

- 3:00 AM Italy imports 6.9 GW, 25% of the country's total load, 300 MW **more than scheduled**
- 3:01 Trip of the 380 kV line Mettlen-Lavorgo (**highly loaded**) caused by **tree flashover**; overload of the adjacent 380 kV line Sils-Soazza
- 3:11 ETRANS (CH) informs GRTN (I): Request by phone to reduce the import by 300 MW (**not enough**)
- 3:21 GRTN reduces import by 300 MW
- 3:25 Trip of the Sils-Soazza line due to **tree flashover** (at 110% of its nominal capacity); the Italian grid loses its synchronism with the UCTE grid; almost **simultaneous tripping** of all the remaining connecting lines
- 3:27 Breakdown of the Italian system, which is not able to operate separately from the UCTE network (instabilities); **loss of supply**
- 9:40 PM **Restoration** of the Italian system completed

# Italian Blackout, September 28, 2003

---

## Impact on Population - strong

- People affected: 56 Million
- Hundreds of people trapped in elevators.

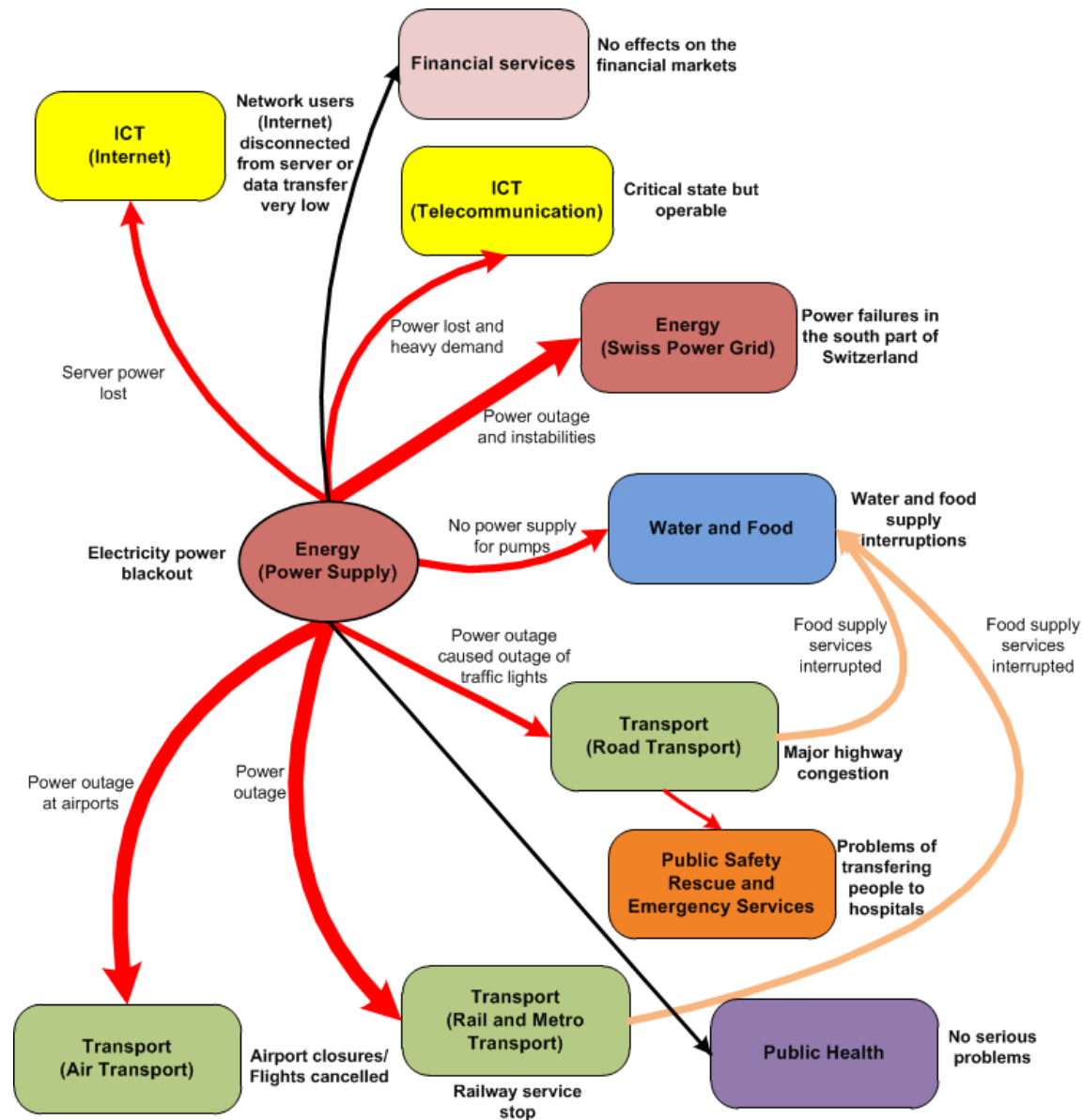
## Economic Losses - moderate

- About 120 million €
- Several hundred k € due to the interruption of continuously working industries.

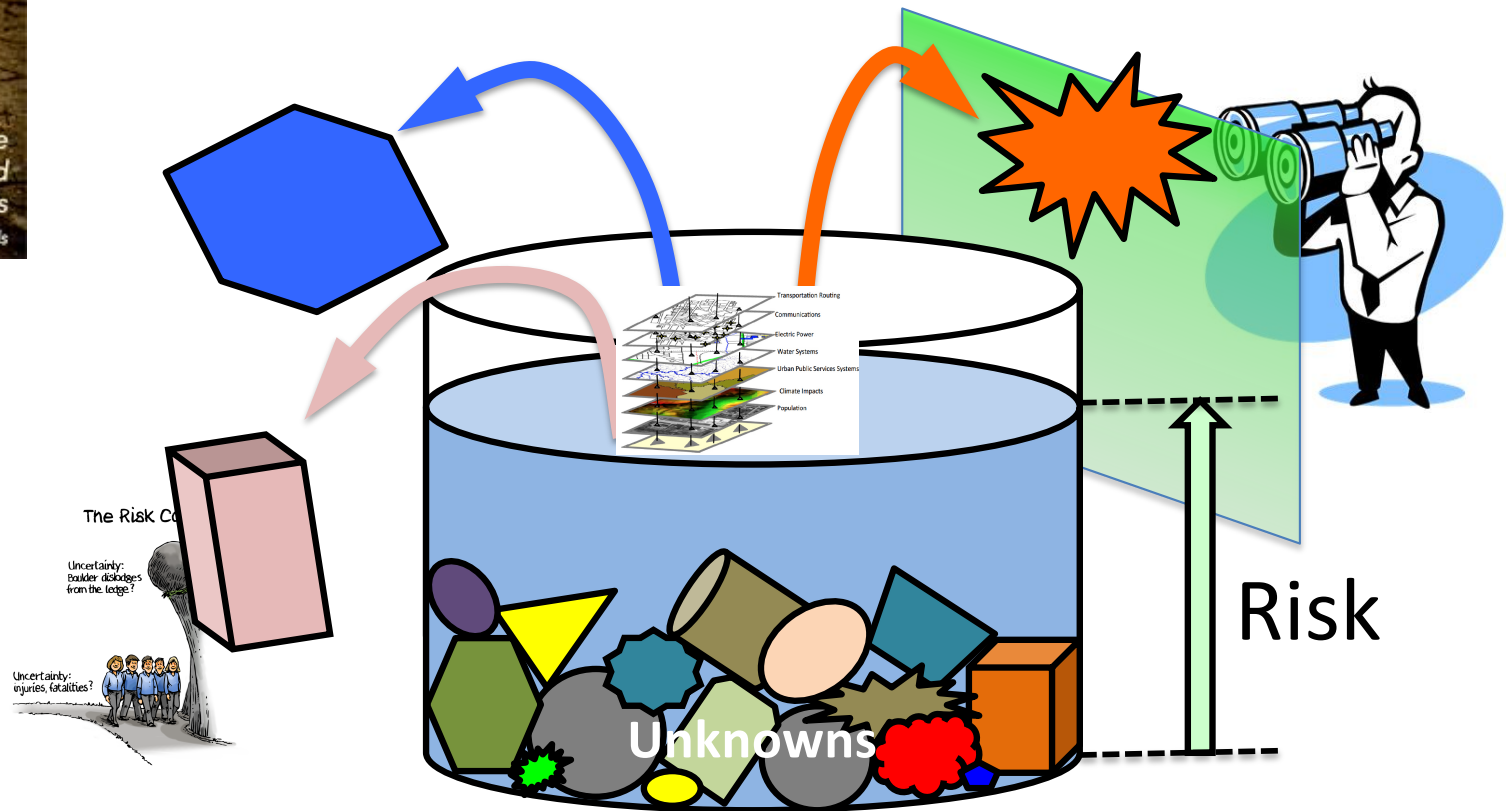
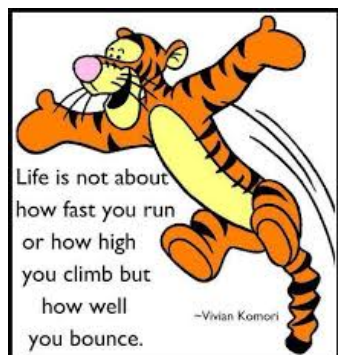
## Impact on Dependent Critical Infrastructures - varying

- Transportation: ~110 trains , 30'000 passengers, Subways in Rome and Milan. Flights cancelled or delayed. Outage of traffic lights partly led to chaotic situations in major cities, no severe accidents.
- Water supply: Interruptions for up to 12 hours.
- I & C: Telephone and mobile networks in a critical state. Internet providers shut down their servers (data transfer rate went down to 5% of normal).
- Hospitals: No serious problems due to the use of diesel-driven generators.

# Italian Blackout, September 28, 2003

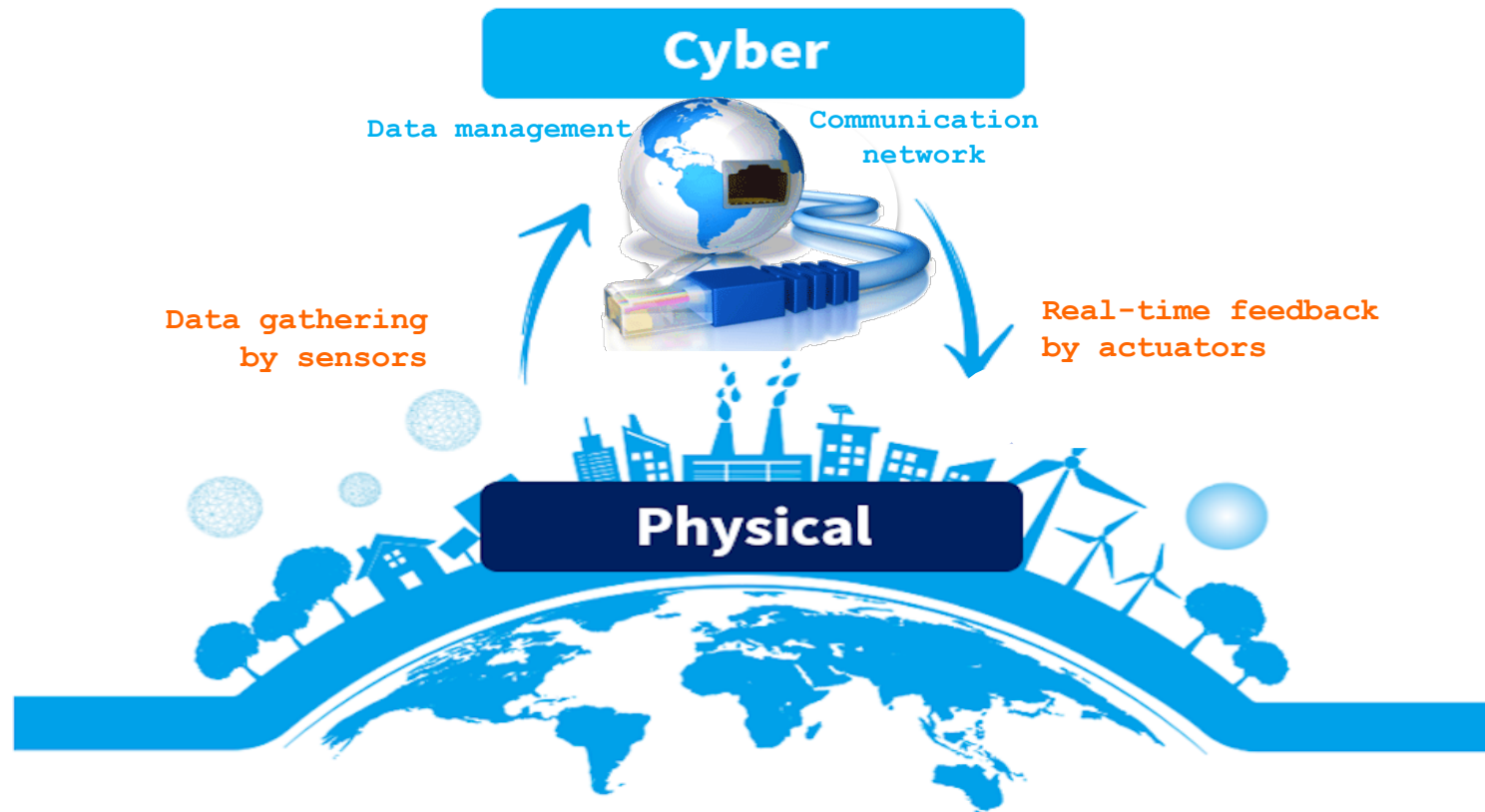


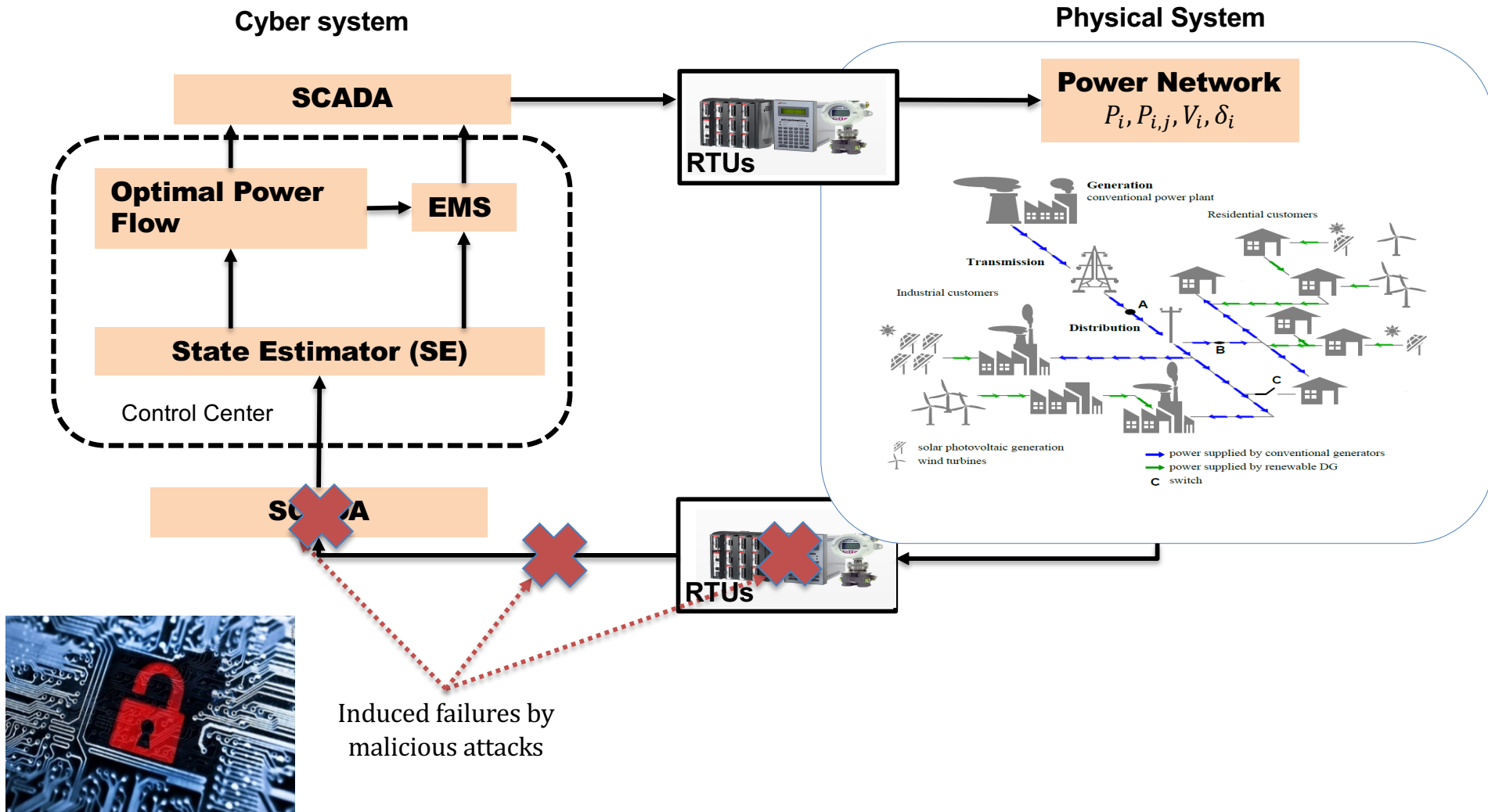
# Risk Assessment and Management

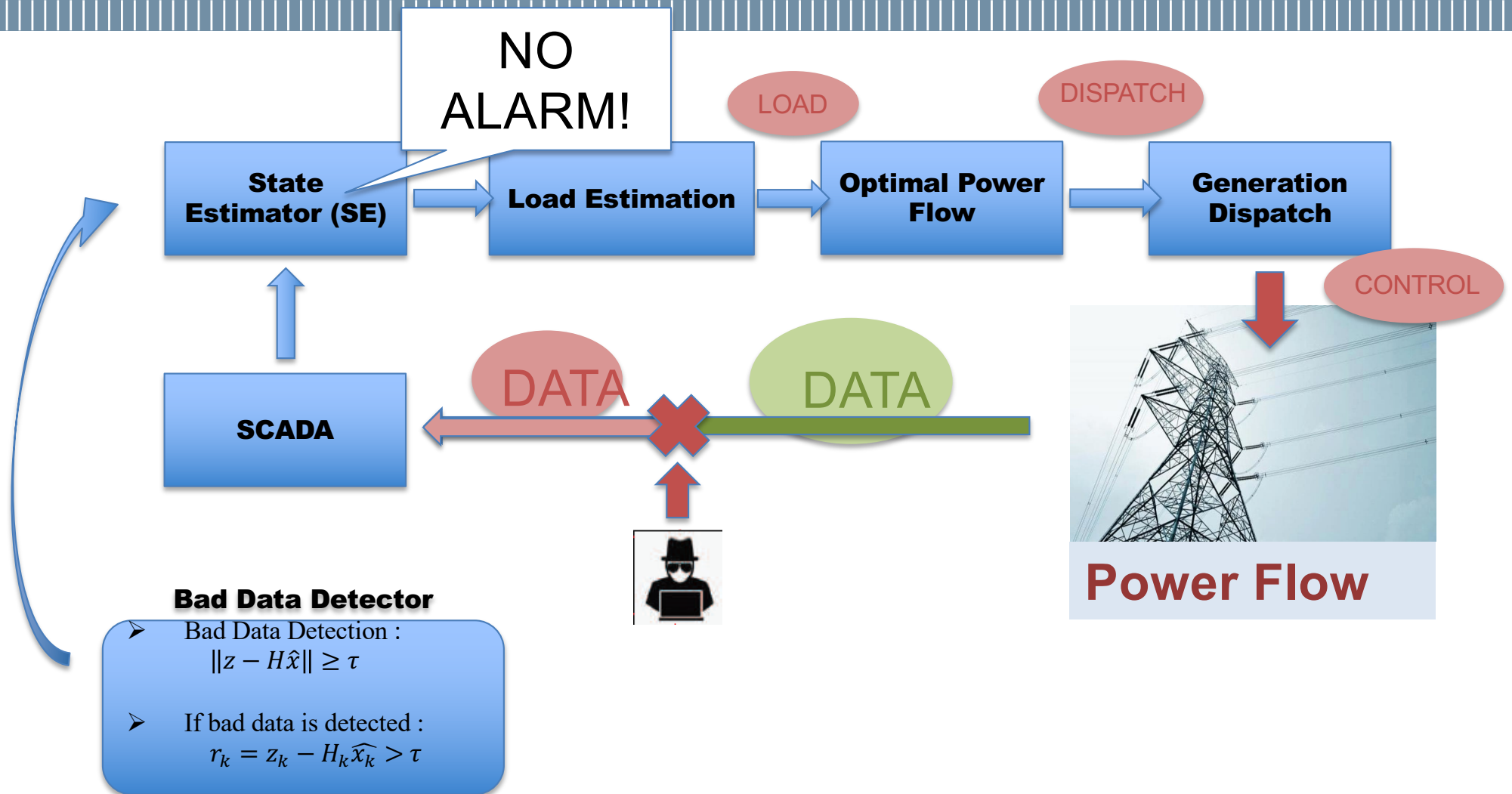


T. Aven and E. Zio, Foundational Issues in Risk Assessment and Risk Management, Risk Analysis, Vol. 34(7), 2014

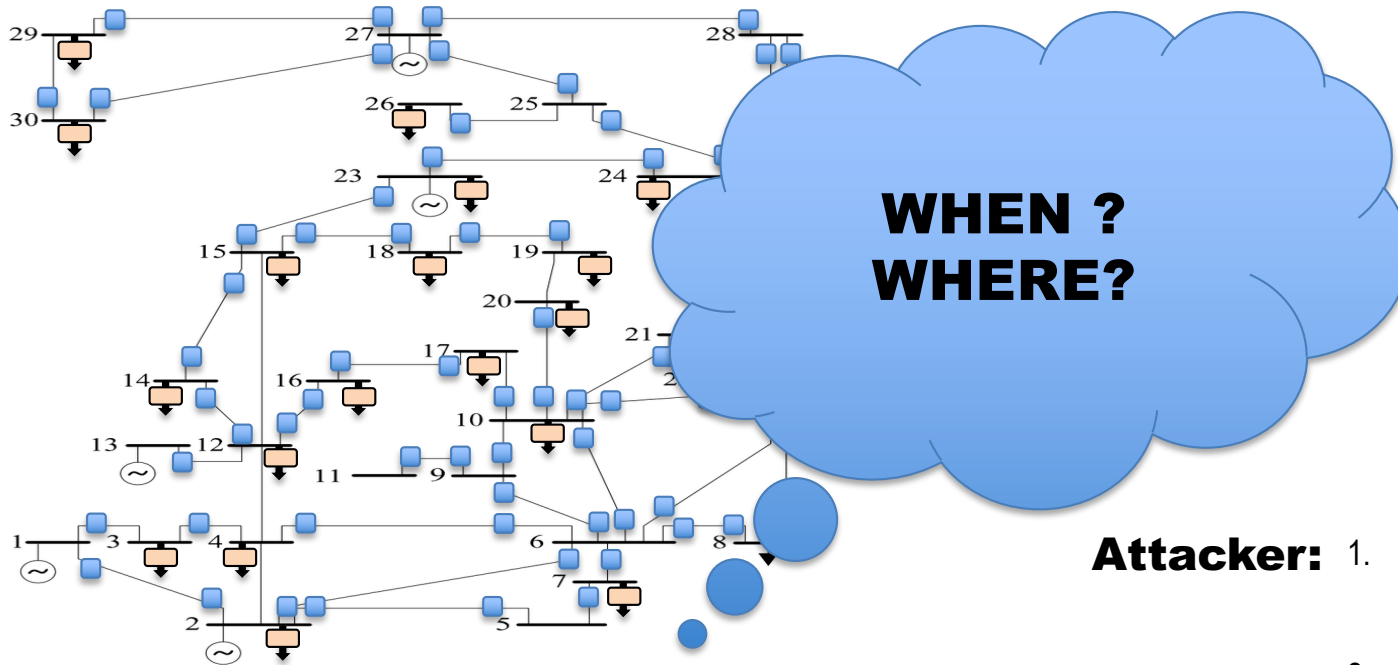
A. Yamaguchi, PSAM 12, 2016







✓ DC approximation: linearized equations model...



## CPS for renewables energy application :

1. Grid condition favorable to cyber-attack.
2. Most vulnerable portion of the grid.
3. Renewables energy resources availability

# Risk Assessment of CPSs

## CYBER ATTACKS

*to Sensors, Actuators and Computation*

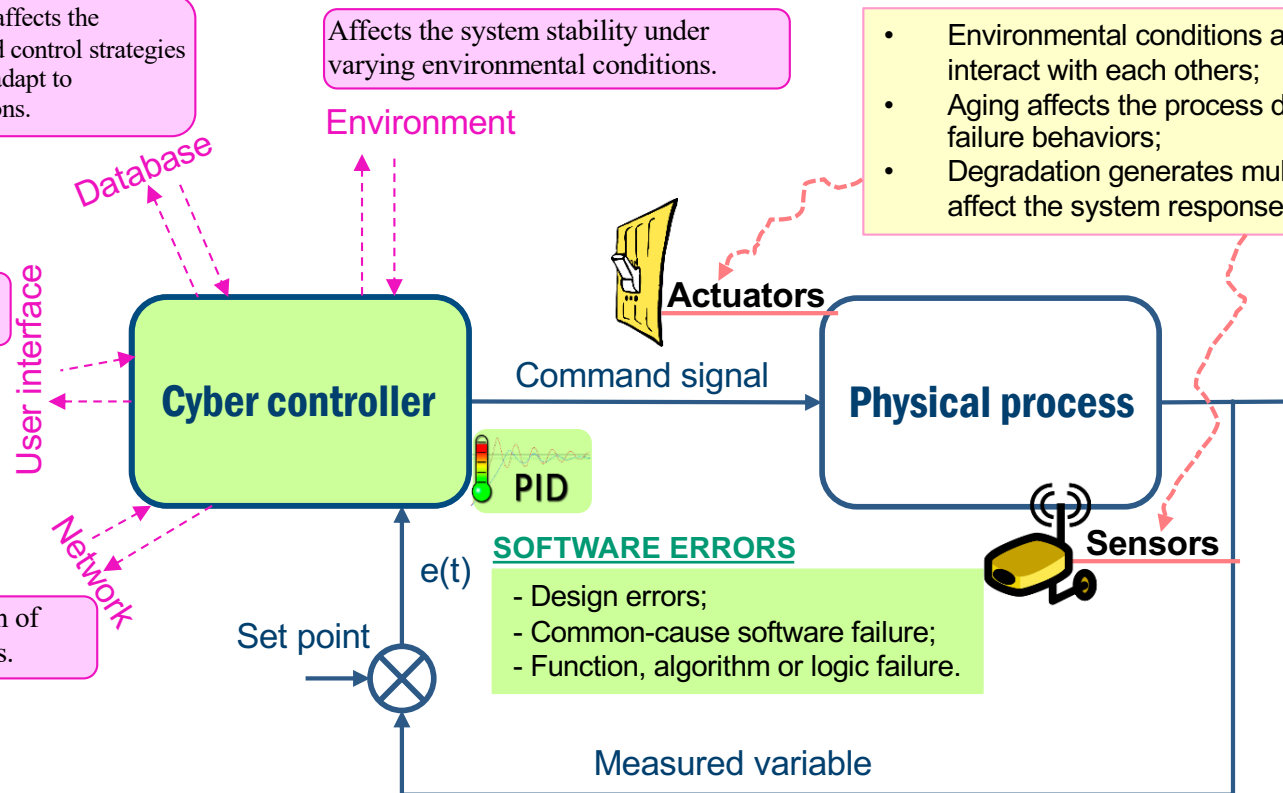
Lack of reliable information affects the capability of the implemented control strategies to counteract anomalies and adapt to unforeseen operative conditions.

Human errors to be accounted for.

Affects the system by mean of unexpected external attacks.

## COMPONENT FAILURES

- Environmental conditions affect the way components interact with each others;
- Aging affects the process dynamics of the hardware failure behaviors;
- Degradation generates multiple failure modes which affect the system response to different stimuli.



**UNCERTAINTIES IN SAFETY ANALYSIS:** How to build confidence in safety decisions?

**Risk assessment of CPSs**

Cyber attack

Digital I&C Systems in NPPs

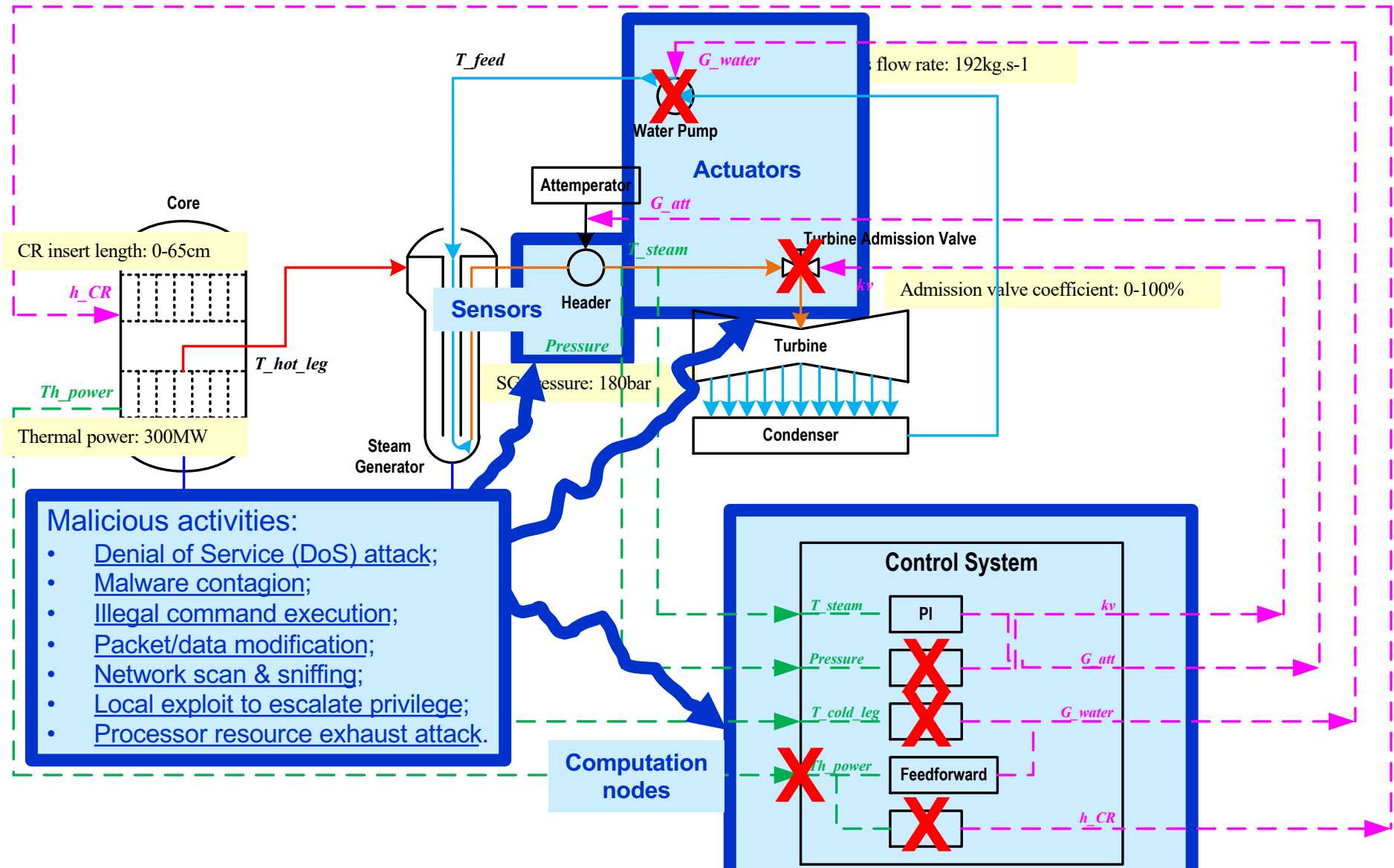
Component failure & software error

**VULNERABILITIES IN SECURITY ANALYSIS:** How to build confidence in security solutions?

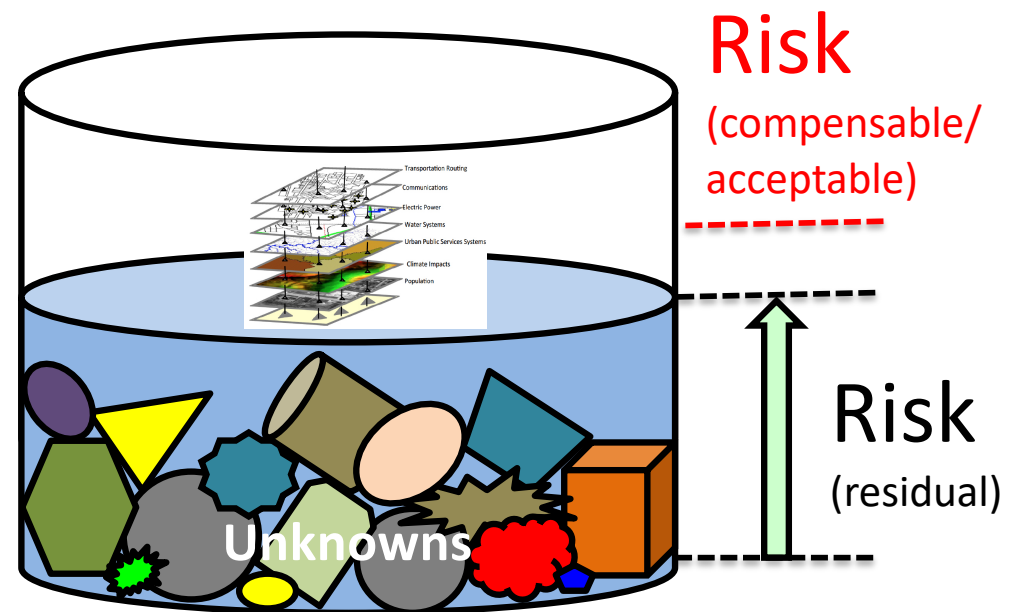
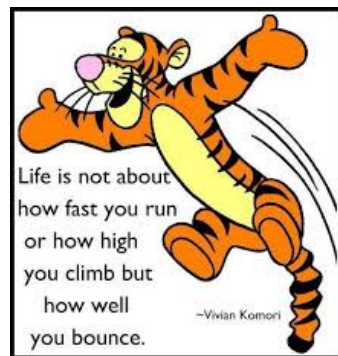


# Risk Assessment of CPSs

## Modeling and simulation of cyber threats



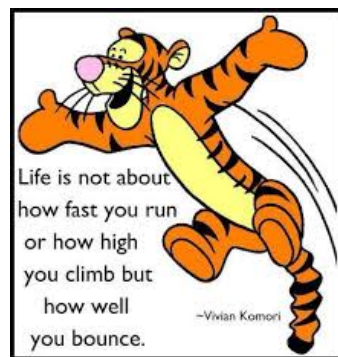
# Risk Assessment and Management



A. Yamaguchi, PSAM 12, 2016

T. Aven and E. Zio, Foundational Issues in Risk Assessment and Risk Management, Risk Analysis, Vol. 34(7), 2014

# From risk prevention/mitigation to resilience



Bad things have happened (and will happen again)



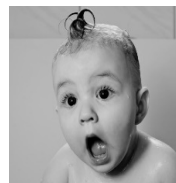
What bad things? **Hazards and Threats**



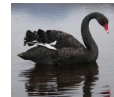
How likely? How bad? **Risk assessment**



Prepare, mitigate **Risk management**



**Surprise!!!**



## Risk analysis

- 1) What can happen? (**accident, A**)
- 2) How likely will it happen? (**uncertain occurrence, U**)
- 3) If it does happen, how bad will it be? (**uncertain consequence, C**)

**In addition to preparation...respond adaptively...  
Make the system resilient!**

**There will always be unforeseen events (due to the complexity of our systems) and, thus, means must be put in place to adequately respond to such events when they occur**

Zio, E., 2018. The future of risk assessment. Reliability Engineering & System Safety, 177, pp.176-190.

# Resilience

# What is system resilience?

The sum of the passive survival rate (**reliability**) and proactive survival rate (**restoration**) of a system, (Youn et al. 2011)

“Intrinsic ability of a system to **adjust** its functionality in the presence of a disturbance and unpredicted changes” (Hollnagel et al. 2006)

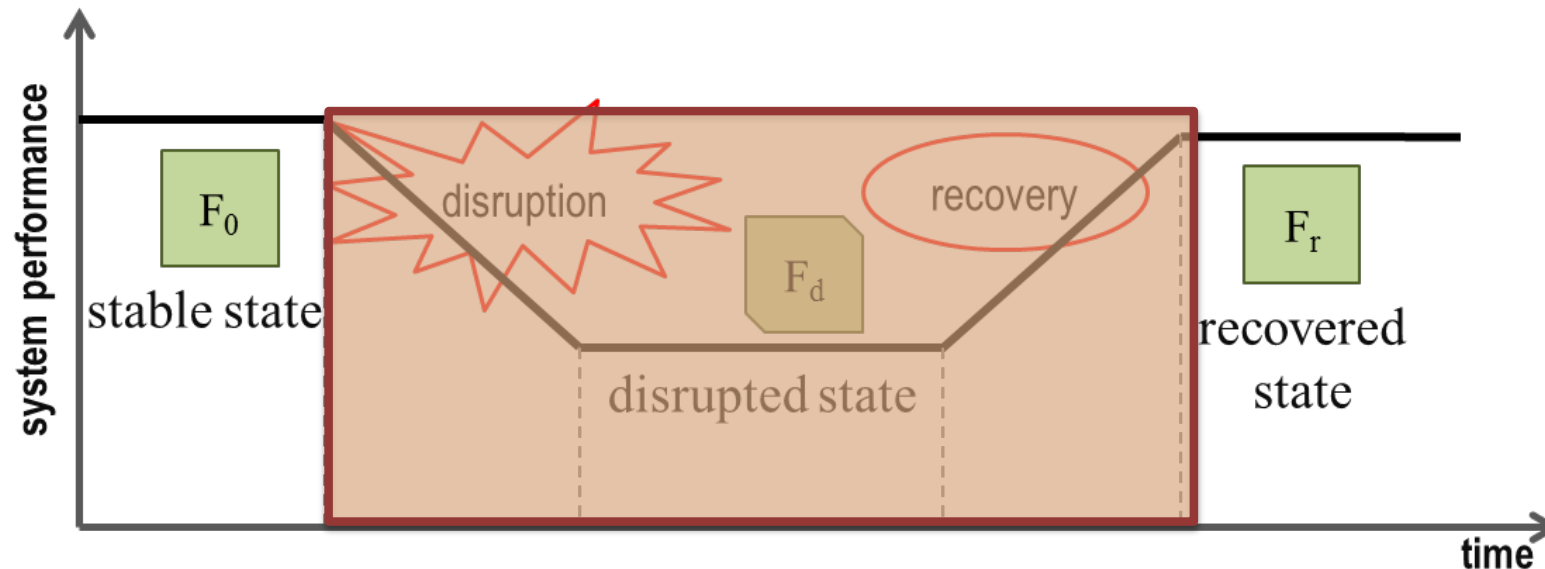
“The ability of a system to **sustain** external and internal **disruptions** without discontinuity of performing the system’s function or, if the function is disconnected, to fully **recover** the function rapidly” (US ASME 2009)

“The resilience of infrastructure systems is their ability to **prevent, absorb, adapt,** and/or quickly **recover** from a disruptive event such as natural disasters” (US National Infrastructure Advisory Council NIAC, 2009)

...

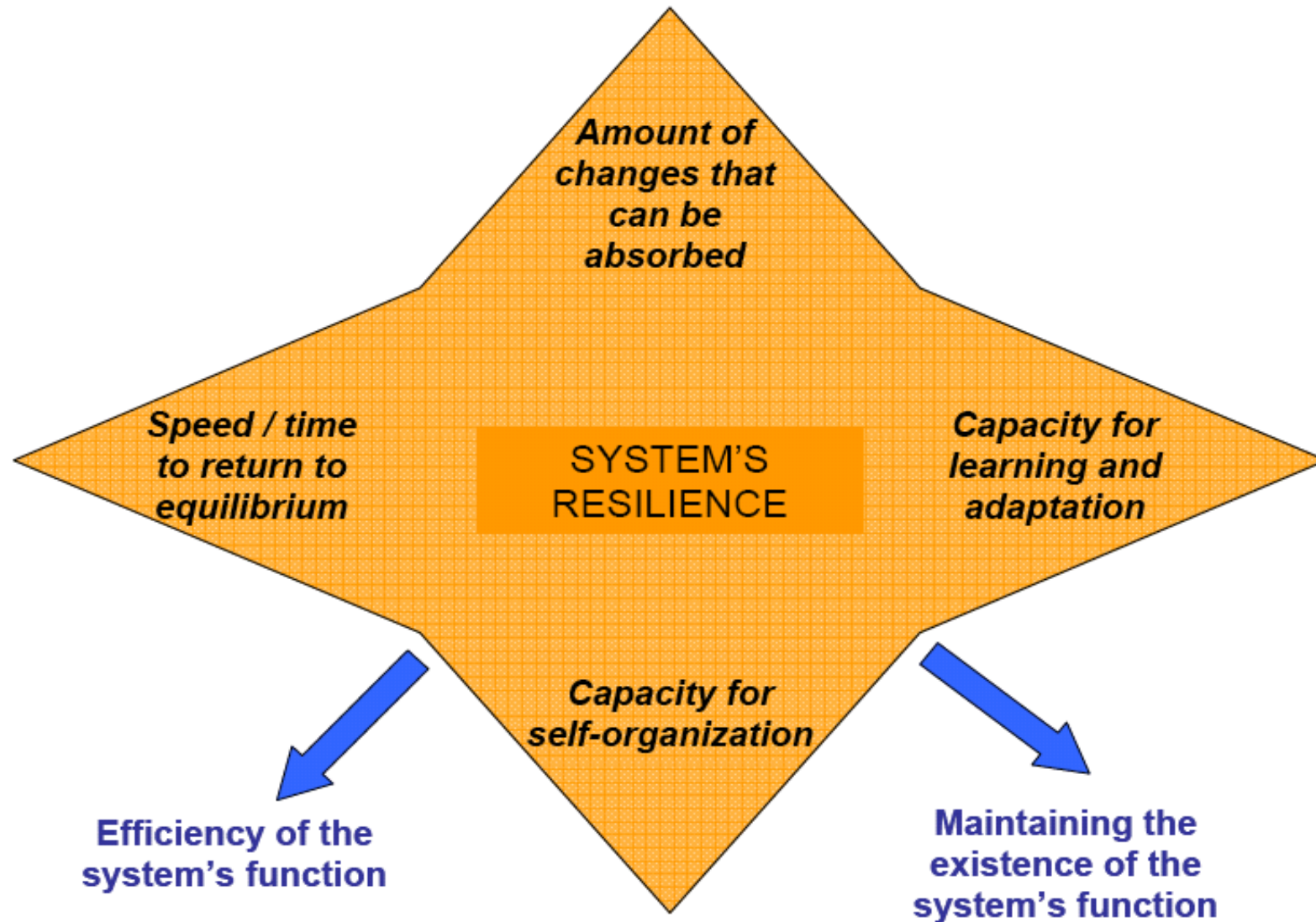
# What is system resilience?

- **Resilience**: focus on the ability of a system to “**absorb**” and “**adapt**” to **disruptive events**, and “**recovery**” is considered as the critical part of resilience
- It considers the **whole response dynamics** of a system to any kind of disruptions



# Features of system's resilience

---



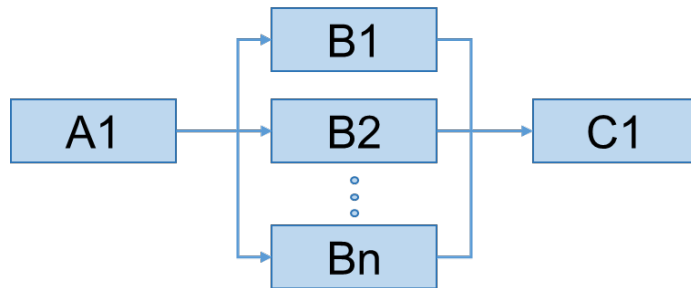
# Features of system's resilience

## 4R framework

**R**obustness, **R**apidity

### **R**edundancy

- Physical
- Operational



**Backup!**

### **R**esourcefulness

- Technical
- Organizational



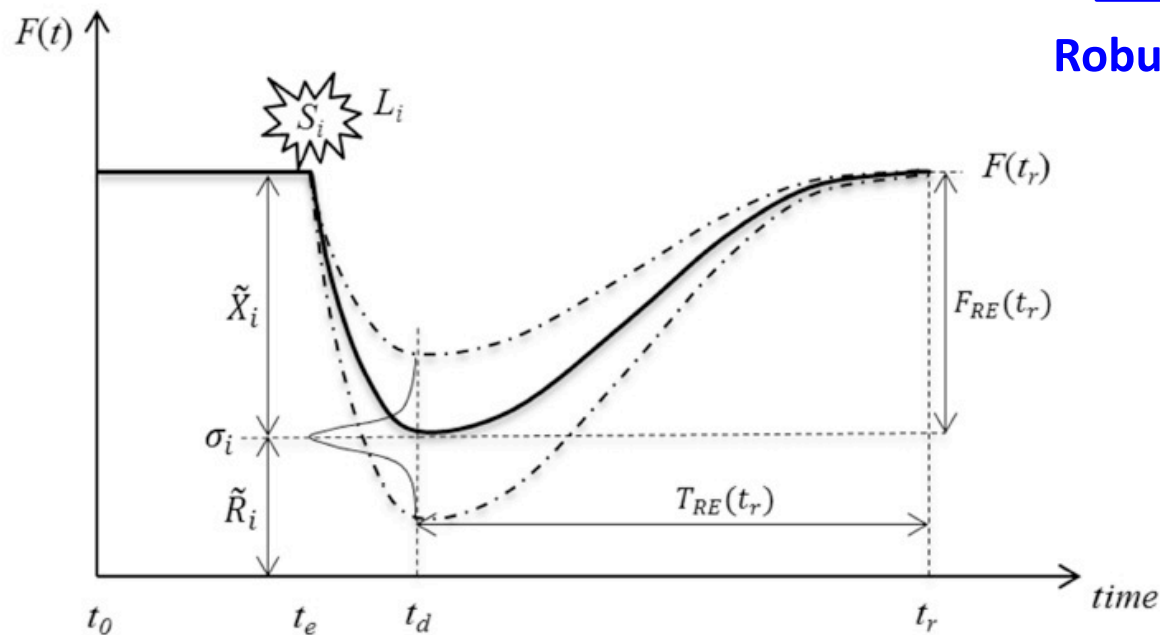
# What is system resilience?

$$\text{Risk} = \{ \langle S_i, L_i, \tilde{X}_i(\sigma_i) \rangle \}$$

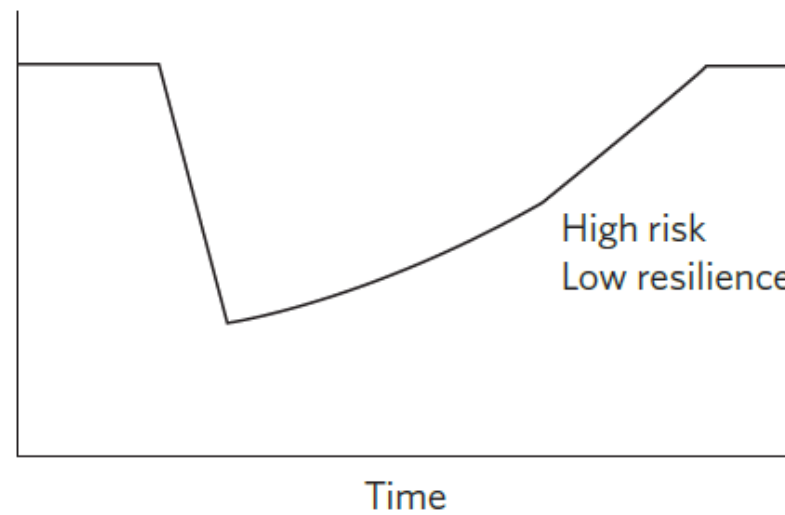
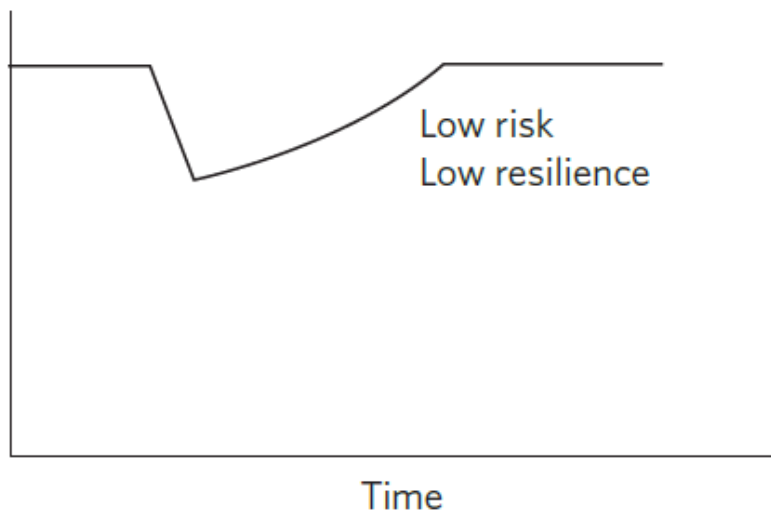
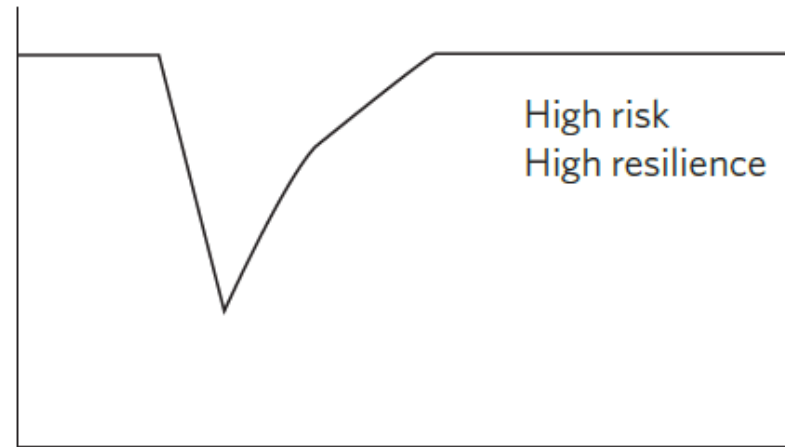
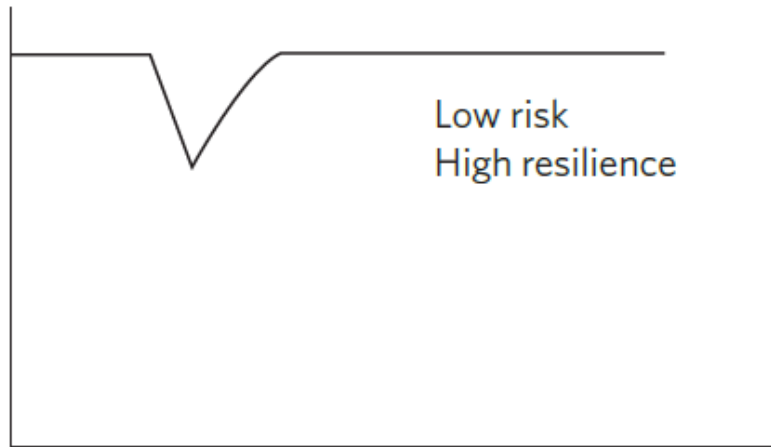
$$\text{Robustness} = \{ \langle \tilde{R}_i \rangle \} = \{ \langle F(t_0) - \tilde{X}_i(\sigma_i) \rangle \}$$

$$\text{Resilience} = \{ \langle S_i, L_i, \tilde{R}_i, T_{RE}(t_r), F_{RE}(t_r) \rangle \}$$

Robustness Recovery Rapidity



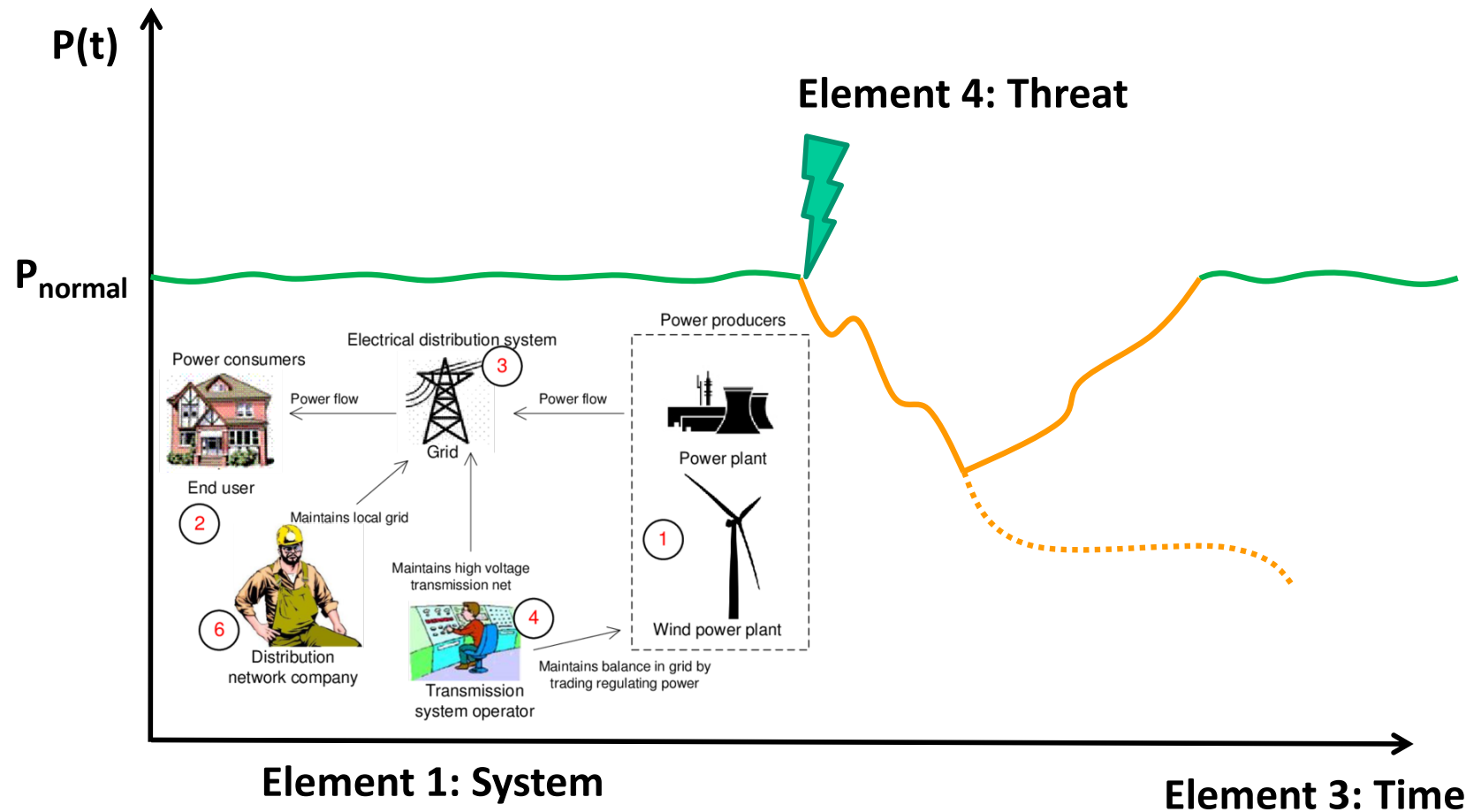
# Resilience vs. risk



# CI resilience quantification and assessment

## Basic elements

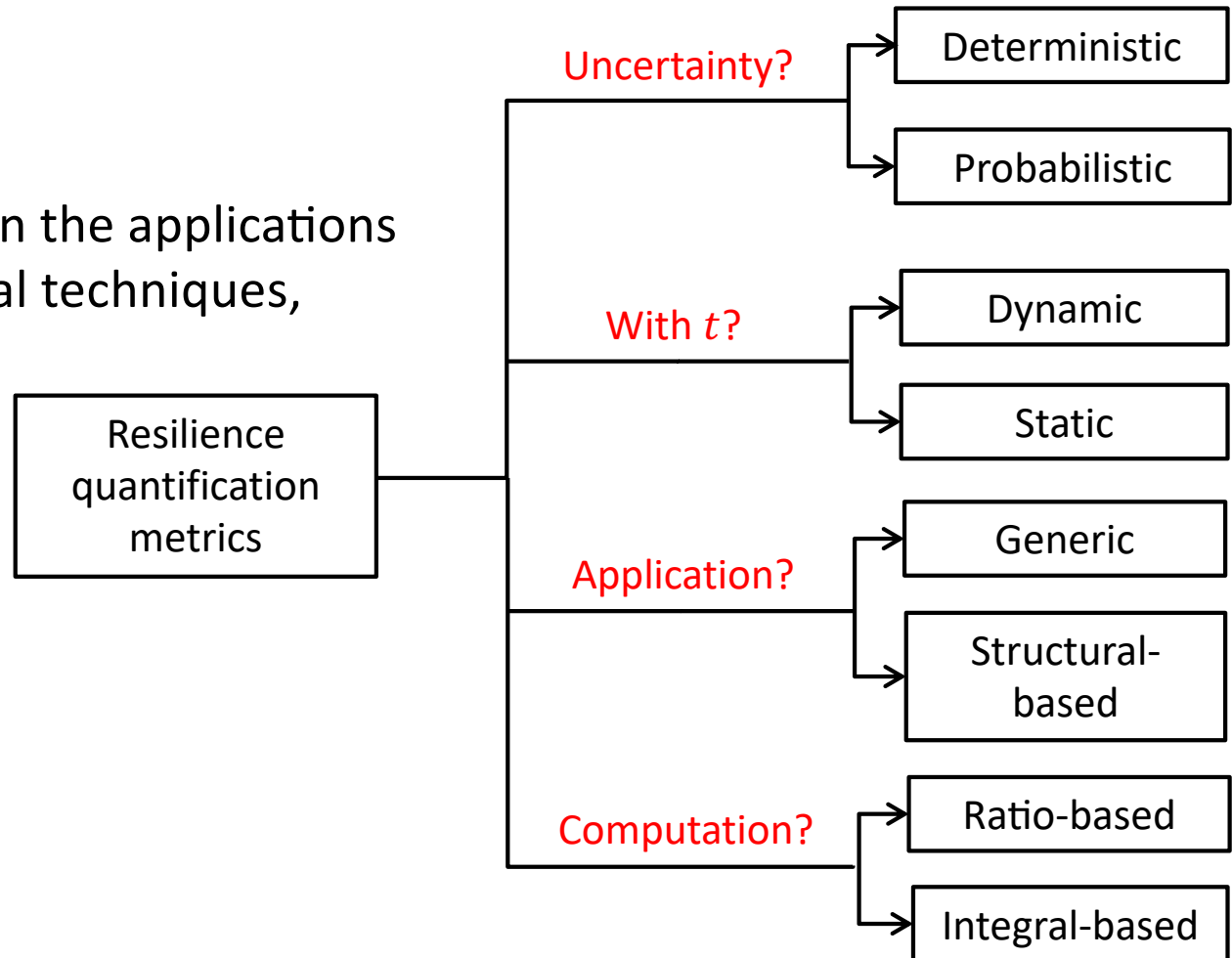
### Element 2: Quality of Performance



# CI resilience quantification and assessment

## Resilience metrics

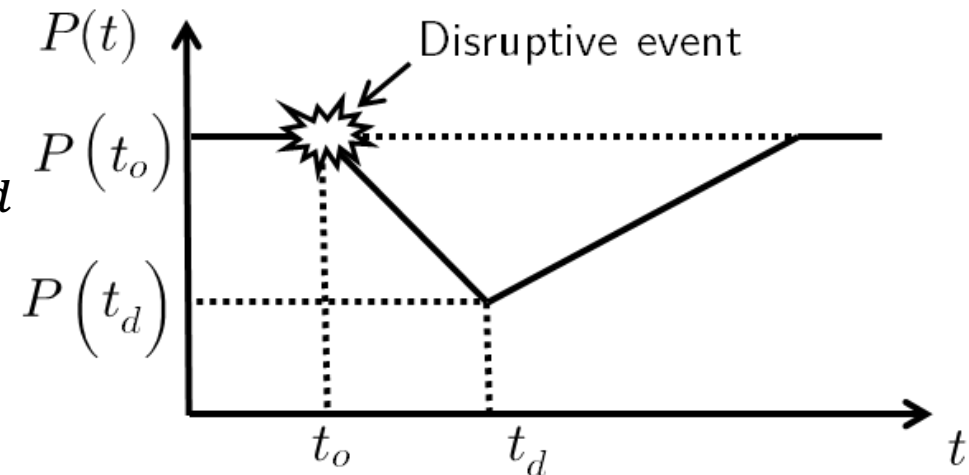
- Classification: depends on the applications of interest, computational techniques, available data, etc.



# Resilience metric

## Resilience metric 1 (Henry and Ramirez-Marquez 2012)

$$R(t) = \frac{P(t) - P(t_d)}{P(t_o) - P(t_d)}, \quad t \geq t_d$$



→  $R(t)$ : system resilience at time  $t$  under a disruptive event

→  $P(t)$  system performance function

→  $t_o$ : the time when the external disruptive event occurs

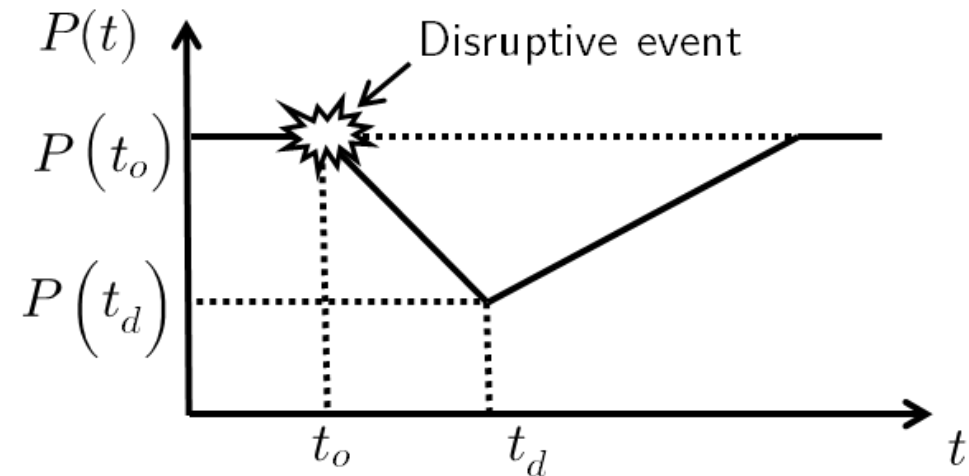
→  $t_d$ : the time when system performance reaches its lowest level

Ratio of the recovered performance up to time  $t$  to the total loss of system performance due to a certain disruptive event.

# Resilience metric

## Resilience metric 1 (Henry and Ramirez-Marquez 2012)

$$\mathbf{R}(t) = \frac{P(t) - P(t_d)}{P(t_o) - P(t_d)}, t \geq t_d$$

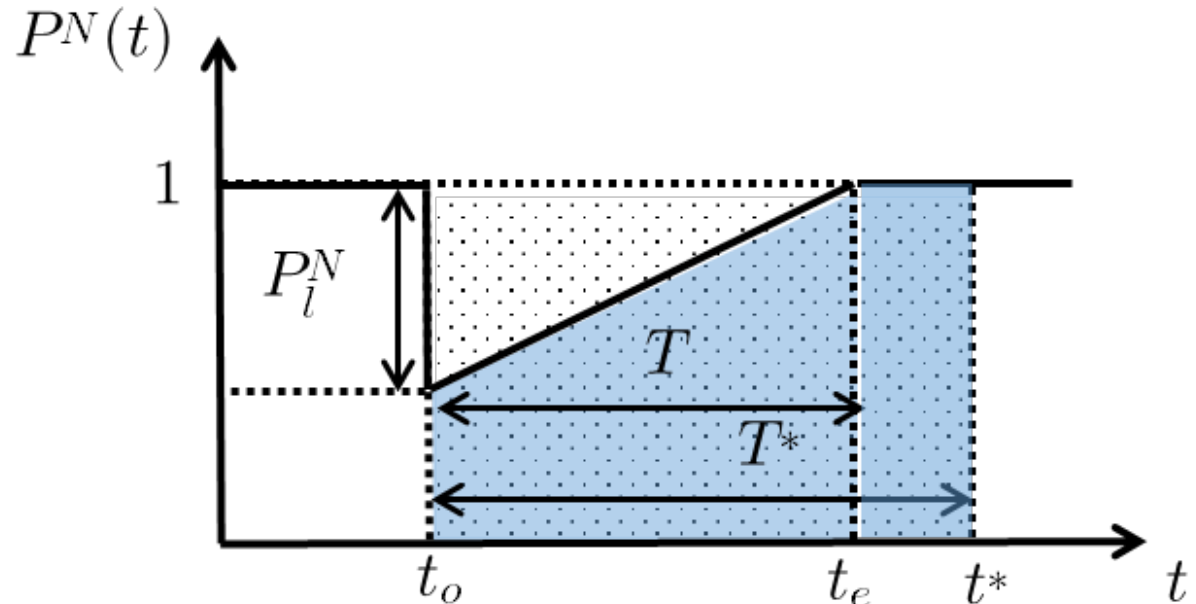


- Deterministic, dynamic, ratio-based
- $P(t)$  could be higher than  $P(t_o)$ , therefore  $\mathbf{R}(t)$  could be  $>1$

# Resilience metric

## Resilience metric 2 (Zobel 2011)

$$R = \frac{T^* - P_l^N \cdot T/2}{T^*}$$
$$= 1 - \frac{P_l^N T}{2T^*}$$

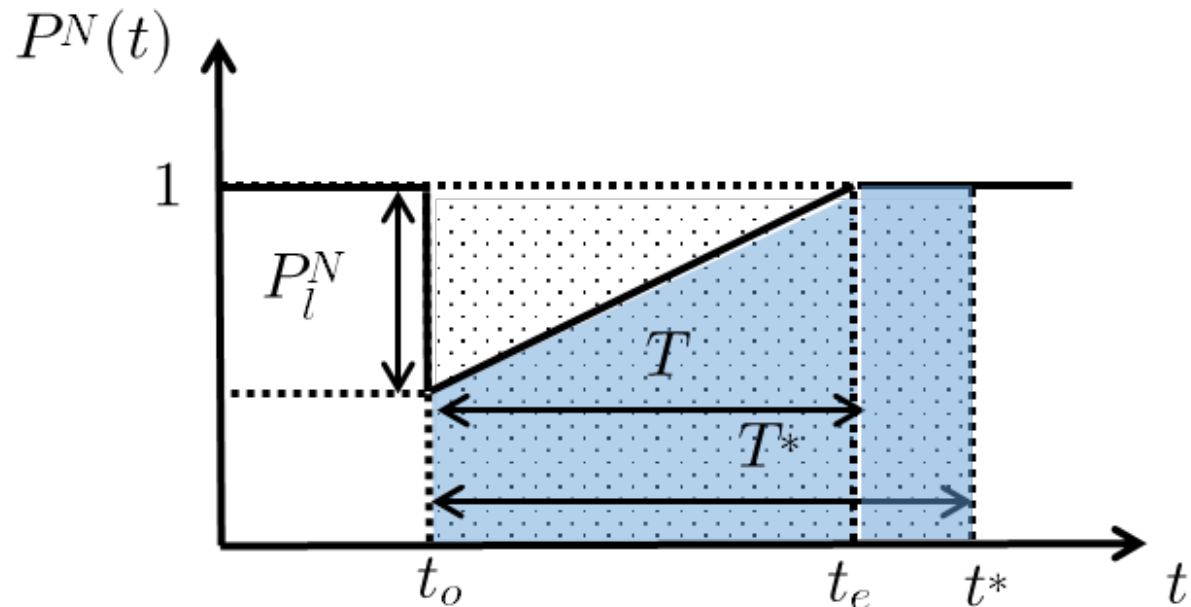


- $P^N(t)$ : normalized system performance function
- $P_l^N$ : loss of normalized system performance after a disruption
- $t_o$ : the instant when the external disruptive event occurs
- $t_e$ : the instant when the system performance returns to original level
- $t^*$ : a strict upper bound for restoration time  $t$
- $T = t_e - t_o$  and  $T^* = t^* - t_o$ .

# Resilience metric

## Resilience metric 2 (Zobel 2011)

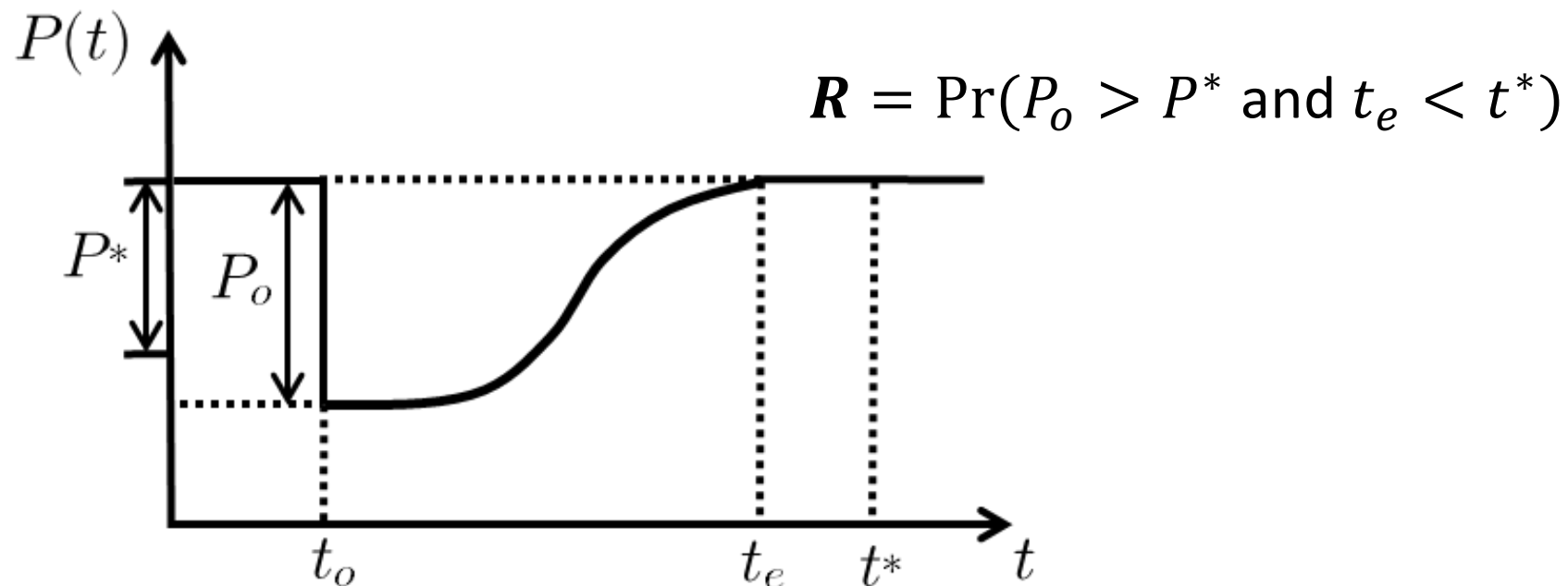
$$R = \frac{T^* - P_l^N \cdot T/2}{T^*}$$
$$= 1 - \frac{P_l^N T}{2T^*}$$



- Ratio of the area between the system performance curve and the time axis and the area between the desired performance (=1) and the time axis
- Deterministic, static, ratio-based
- Considers both the loss of performance and the length of recovery

# Resilience metric

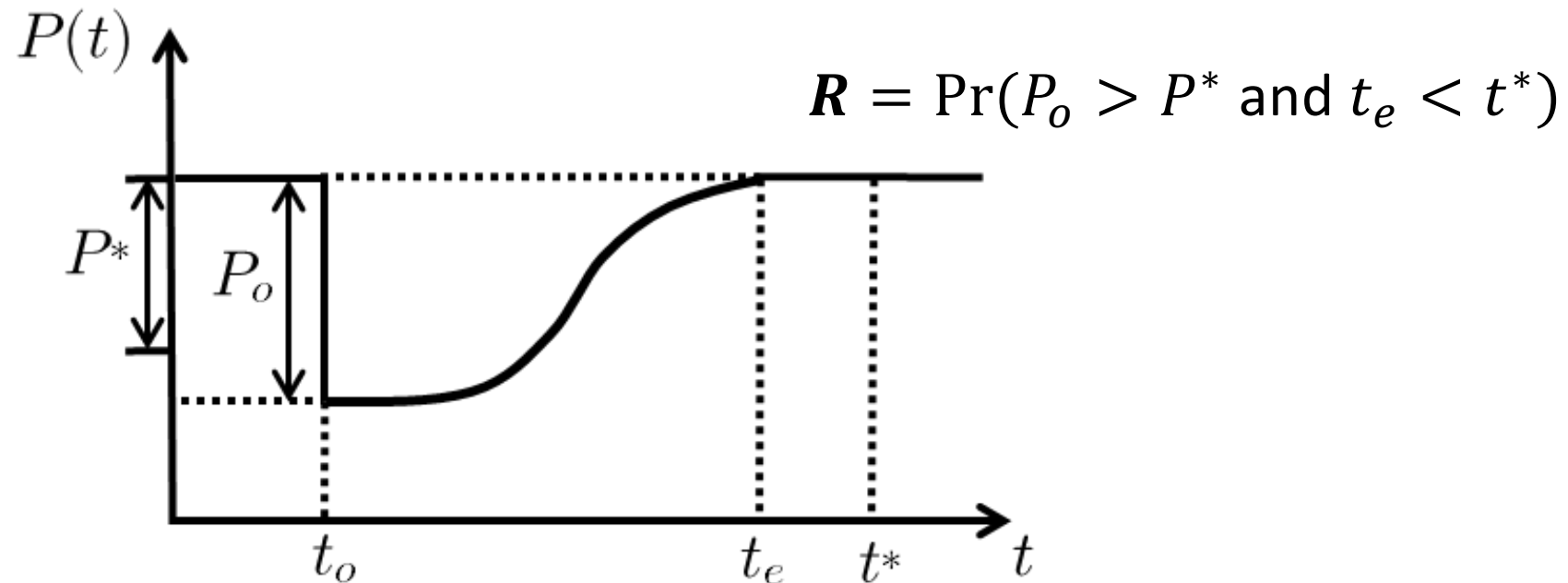
## Resilience metric 3 (Chang & Shinozuka 2004)



- $P_o$ : the initial system performance loss after a disruption, i.e., the largest loss during the disruptive event
- $P^*$ : the maximum acceptable loss of system performance
- $t_e$ : the time when the system performance returns to its original level
- $t^*$ : the maximum acceptable system recovery instant

## Resilience metric

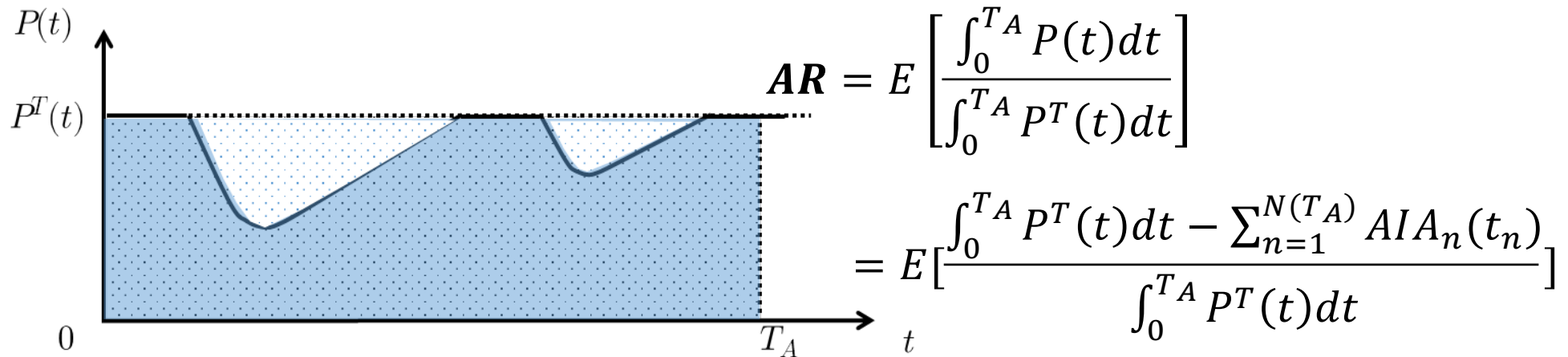
### Resilience metric 3 (Chang & Shinozuka 2004)



- Probabilistic metric (considers **uncertainty** of the process)
- Taking into account both the **loss of performance** and the **length of recovery**

# Resilience metric

## Resilience metric 4 (Ouyang 2014)



- Annual system resilience
- Measuring the **mean ratio** of the area between the system performance curve and the time axis to the area between the target performance curve and the time axis during a year
- Probabilistic, integration-based and ratio-based
- Taking into account multiple disruptive events

# Resilience metric

	Value	Data required in system performance (SP) dimension	Data required in time dimension	Feature/advantage in the application
Metric 1 $R(t) = \frac{P(t) - P(t_d)}{P(t_o) - P(t_d)}$	Function of time	$P(t)$ : SP function	$t_o$ and $t_d$	It is actually a normalized SP function
Metric 2 $R = 1 - \frac{P_l^N T}{2T^*}$	Single value $\in [0,1]$	The lowest value of the normalized SP.	$t_o$ , $t_e$ , and $t^*$	Provide a rough estimation based on relatively less information
Metric 3 $R = \int_{t_o}^{t_e} \frac{P^N(t)}{T_{RE}} dt$	Single value $\in [0,1]$	$P^N(t)$ : the normalized SP function of time	$t_o$ and $t_e$	Including more information of SP
Metric 4 $R = \Pr(P_o < P^* \cap t_e < t^*)$	Single value Probability	SP value at a critical time instant	$t_e$ and $t^*$	Taking into account the uncertainty of the event or system

- Their uses depend on the applications and available data

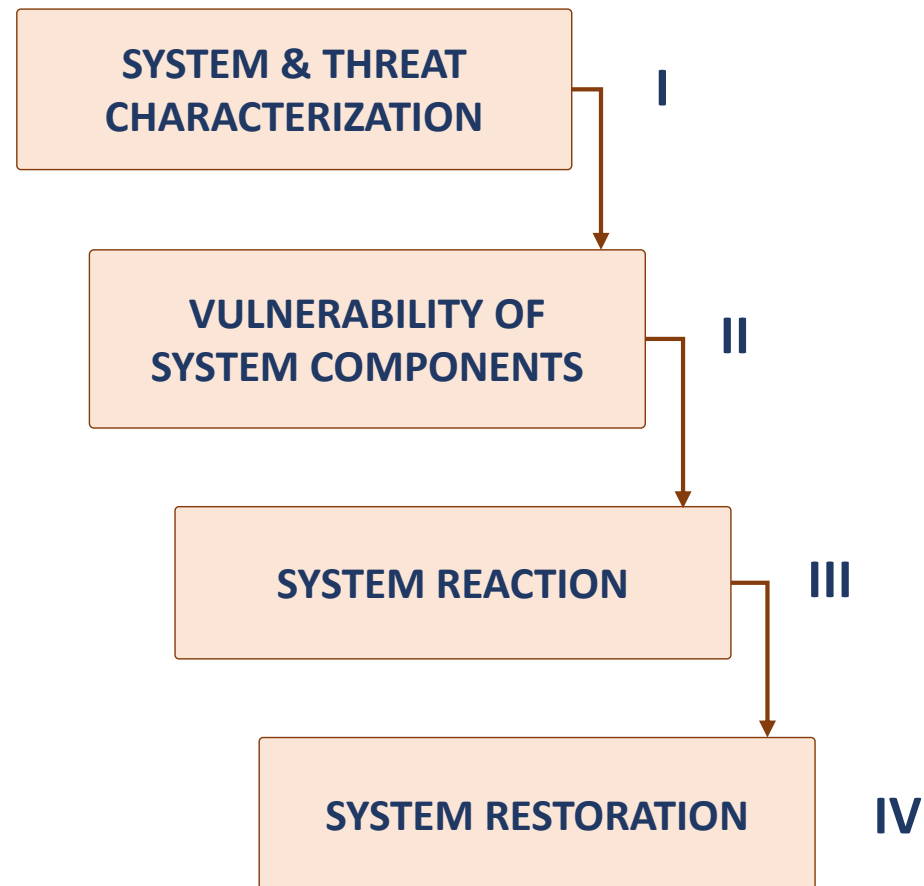
# Resilience assessment framework



# Resilience assessment

## Simulation-based resilience assessment framework

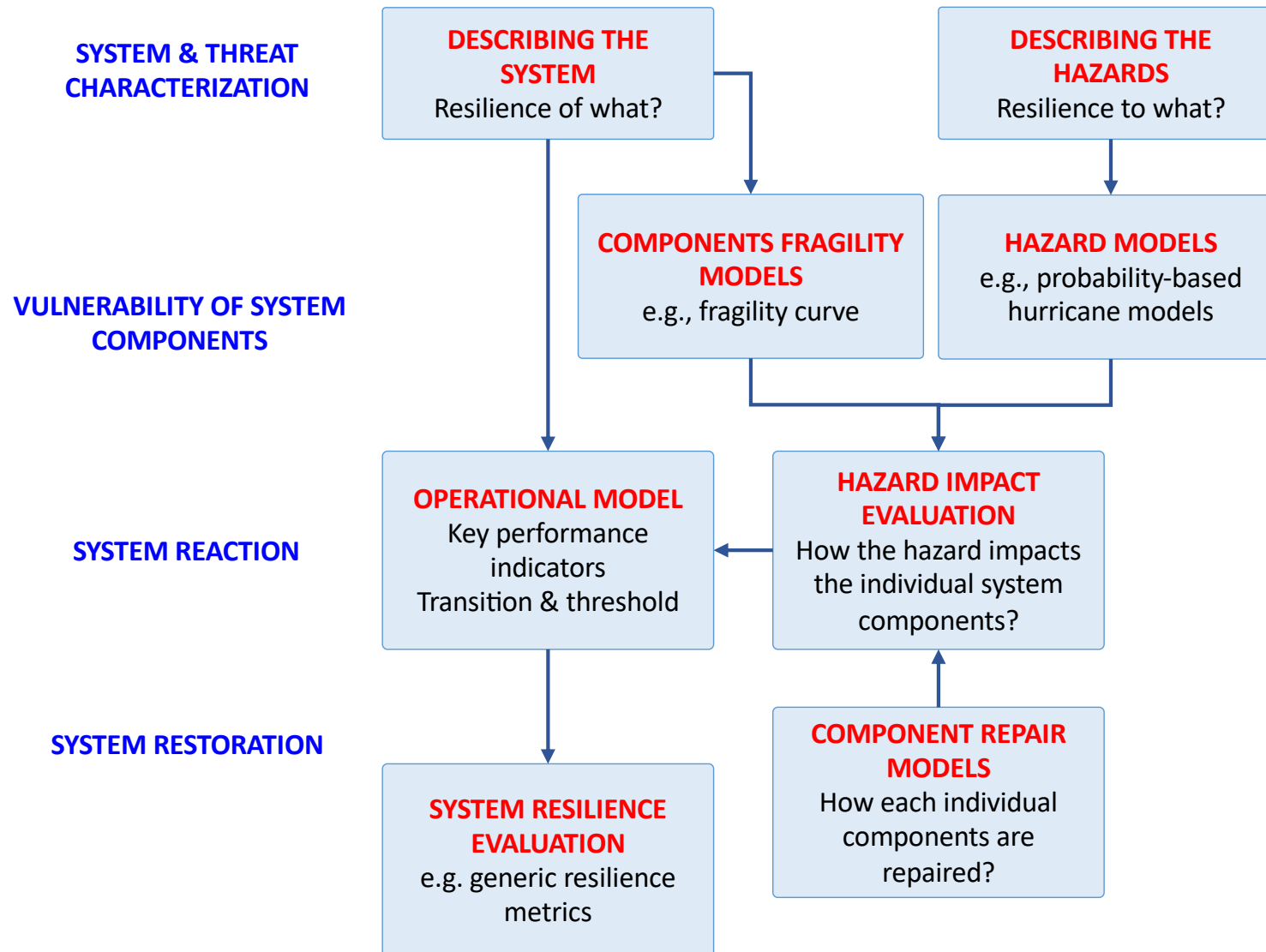
- **Objective:** to evaluate the resilience of a system against **specific hazards** with **computational methods**
- Hazards are able to be modeled explicitly, e.g. hurricanes, via physical/parametric models





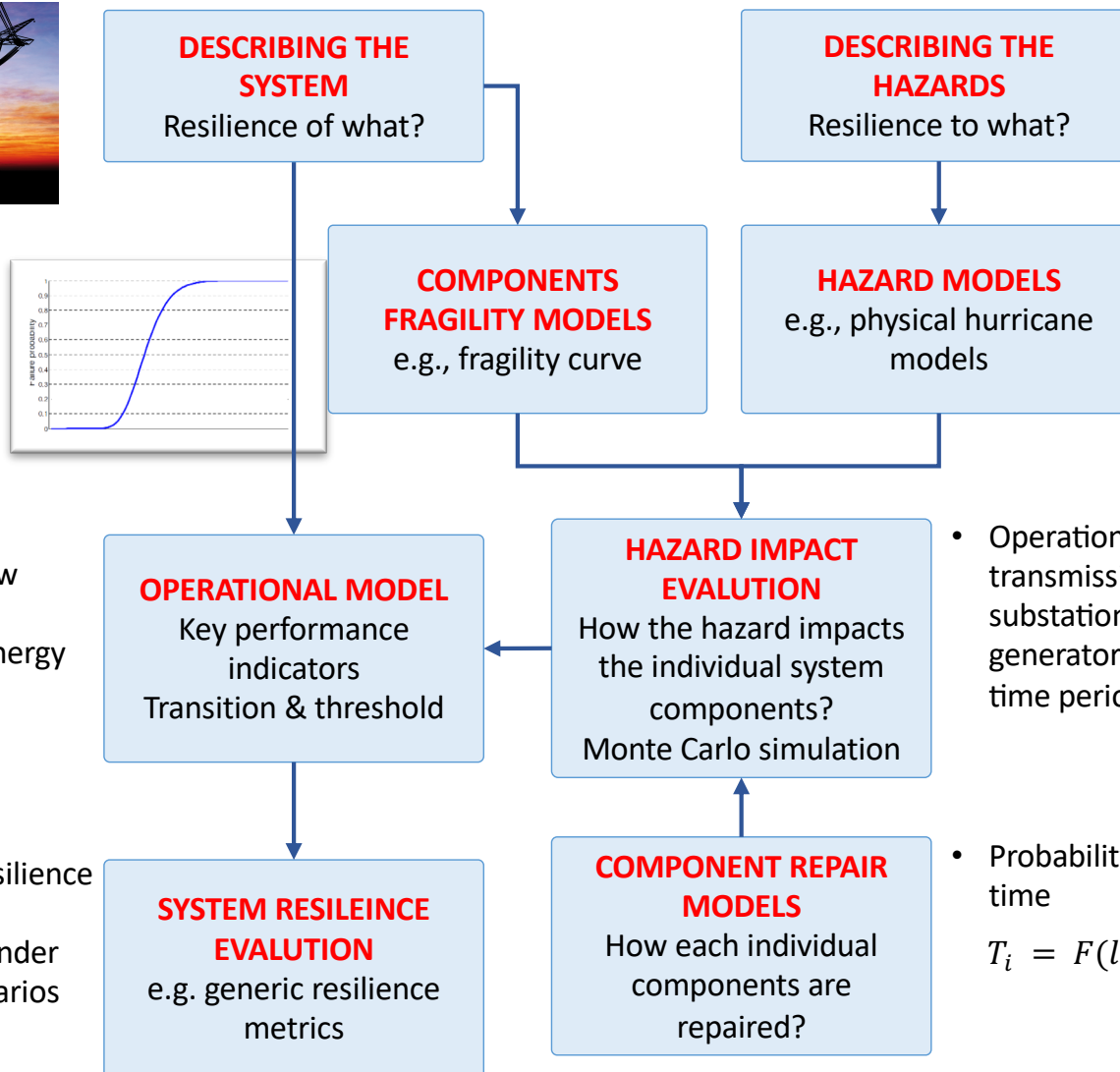
# Resilience assessment

## A threat(hazard)-based assessment framework: the flow chart



# Resilience assessment

## Example: power transmission system resilience under hurricanes



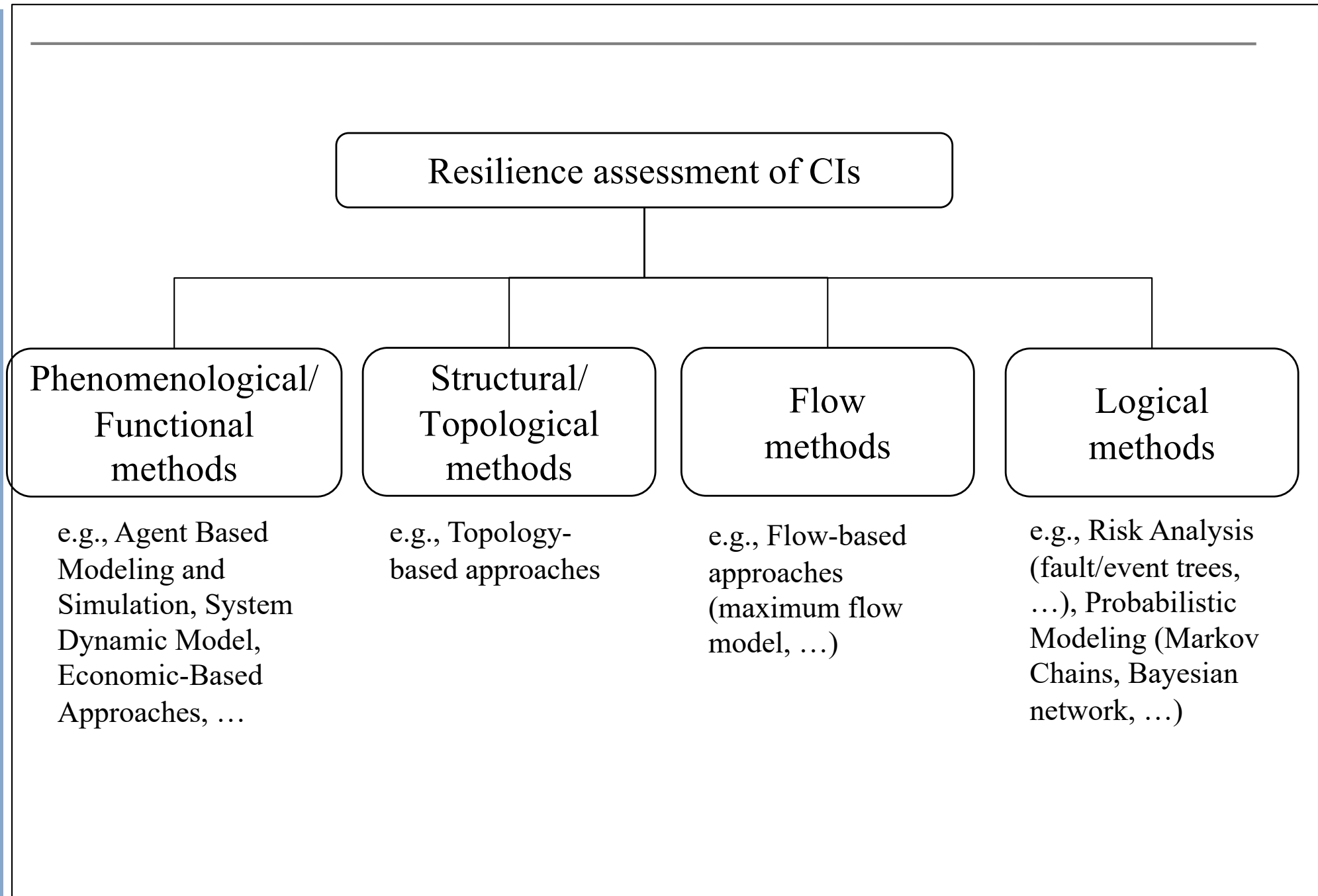
- AC power flow model
- $P(t)$  = Total energy unsupplied

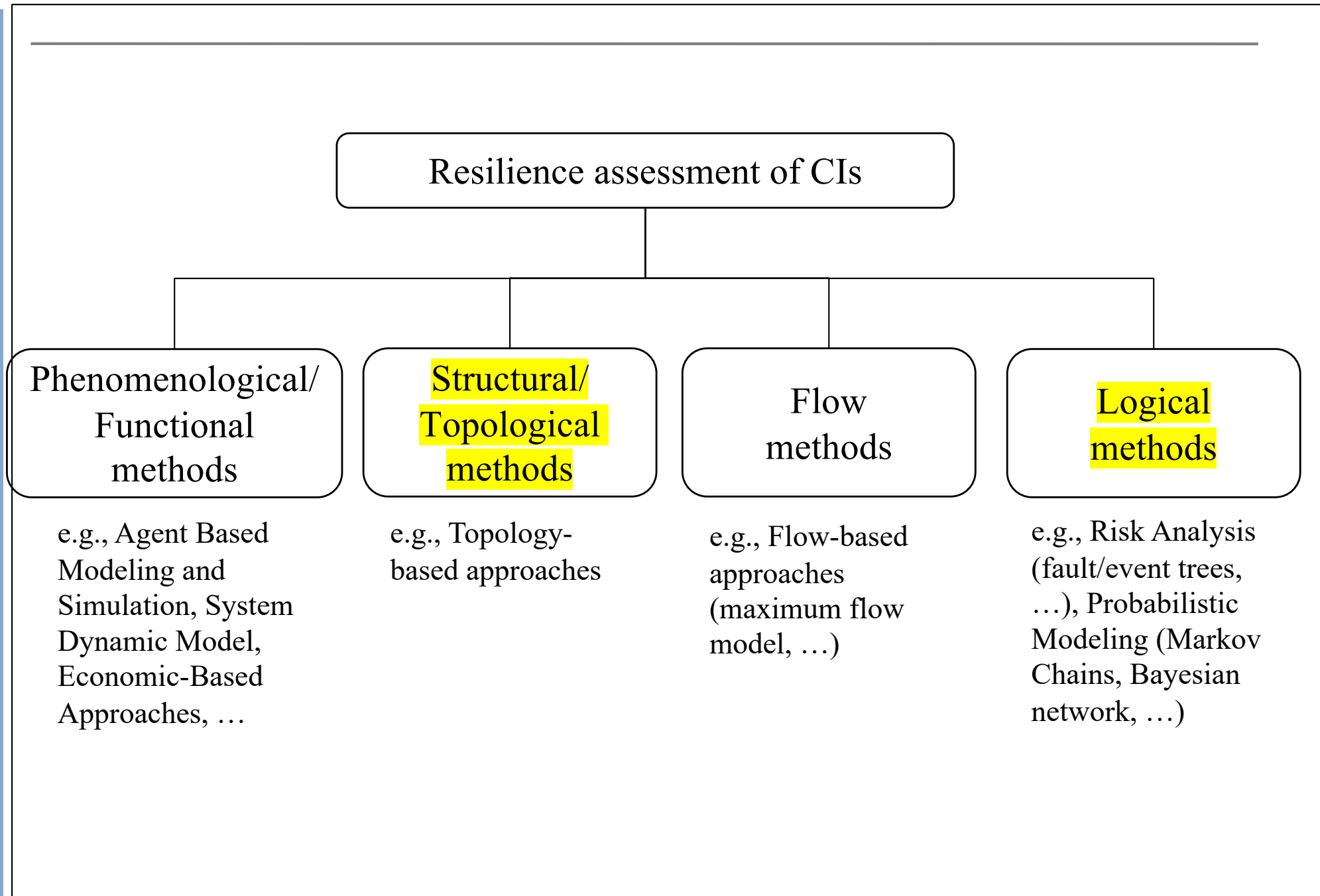
- Computing resilience metrics
- Comparison under different scenarios

- Operation states of transmission lines, substations, power generators, etc. at each time periods

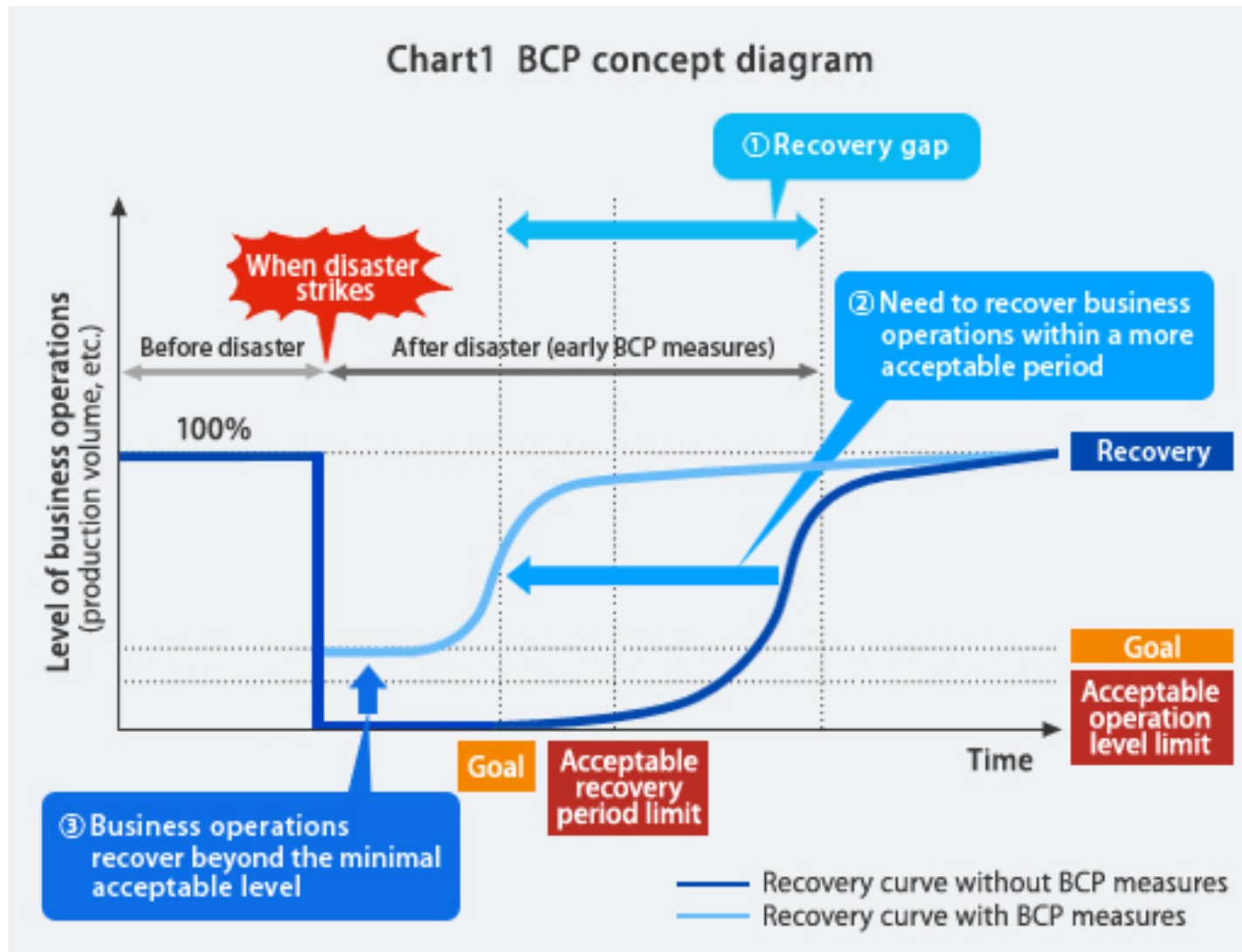
- Probability distribution of the restoration time

$$T_i = F(\text{level of damage, resource})$$





# Resilience improvement

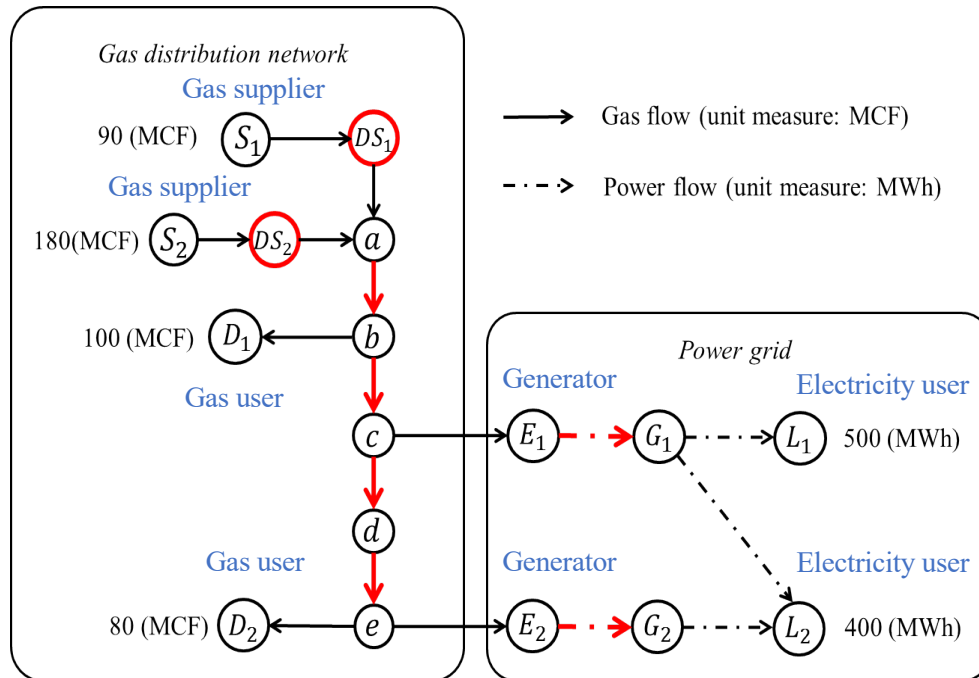


# Resilience-oriented decision making

## Case study: Interconnected water supply and electric power systems

Most relevant system parameters obtained by

*SADIM 1*



- 1 Identify and predict potential hazards  $F_3, F_7, F_2, F_4, H_r$
- 2 Improve the efficiency of failure detection  $H_r$
- 3 Identify and improve maintenance of key elements  $F_3, F_7, F_2, F_4$
- 4 Design redundancy for link  $L_{a-b}$   $F_3$
- 5 Design redundancy for link  $L_{E_1-G_1}$   $F_7$
- 6 Design redundancy for buffer  $DS_2$   $F_2$
- 7 Design redundancy for link  $L_{b-c}$   $F_4$
- 8 Staff training  $F_3, F_7, F_2, F_4, H_r, \mu_3$
- 9 Establish efficient communication channels for operators  $H_r, \mu_3$
- 10 Emergency education for users  $H_h$
- 11 Improve repair efficiency for link  $L_{a-b}$   $\mu_3$

## Decision variables

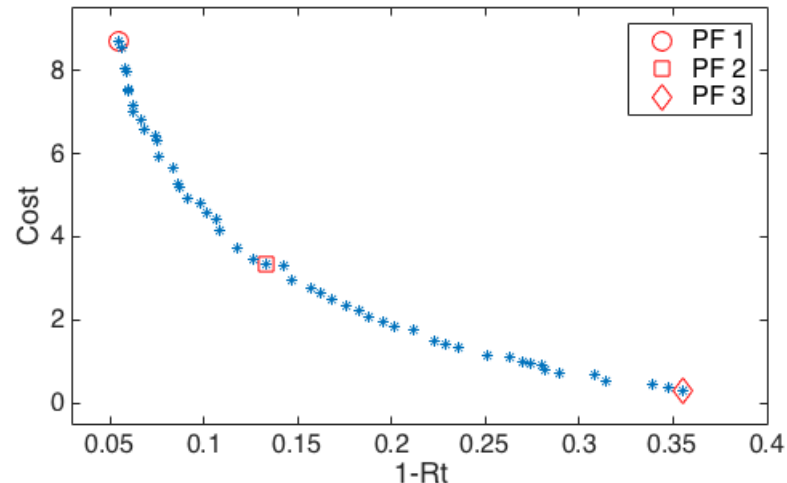
The resilience enhancement activities  $i_v$ .

## Objective functions

$$f_1 = 1 - R_t = 1 - \frac{\int_{t_f}^{t_h} \sum_{i_y}^{i_y=N_y} \omega_{i_y} y_{i_y}(t) dt}{\int_{t_f}^{t_h} \sum_{i_y}^{i_y=N_y} \omega_{i_y} D_{i_y}(t) dt}$$

$$f_2 = Cost = \sum_{v_i} c_{v_i}^S$$

## Pareto Front

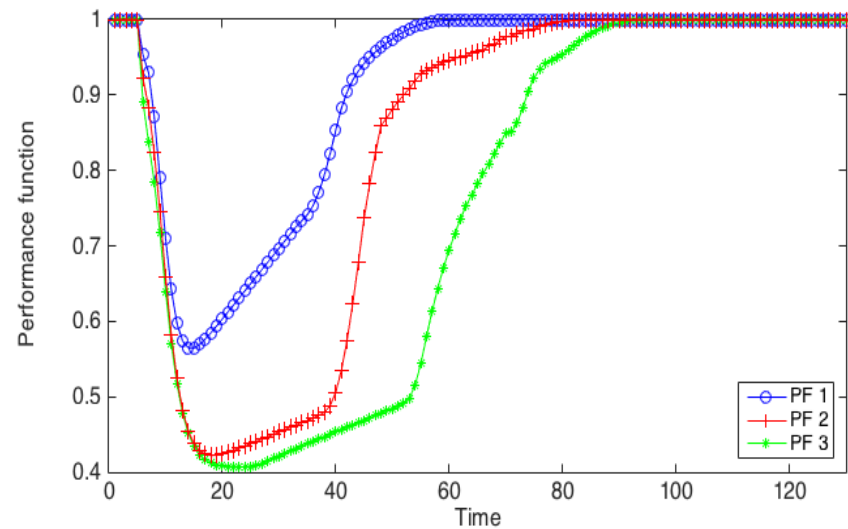


### Three optimal values

- PF 1: minimum value of  $f_1 = 1 - R_t$  and the maximum value of  $f_2 = Cost$ ;
- PF 2: the best compromise solution obtained using the min-max approach to compromise between resilience and cost;
- PF 3: the maximum value of  $f_1 = 1 - R_t$  the minimum value of  $f_2 = Cost$ .

## Optimal investment of RES activities

$R_t$	0.9454	0.8667	0.6447
Cost	8.7107	2.3275	0.7243



# Conclusions

Safety/Risk

Vulnerability

Resilience



Oil & Gas

Communica-  
tions

Water

Electric  
Power

Transp.

Emergency  
Services

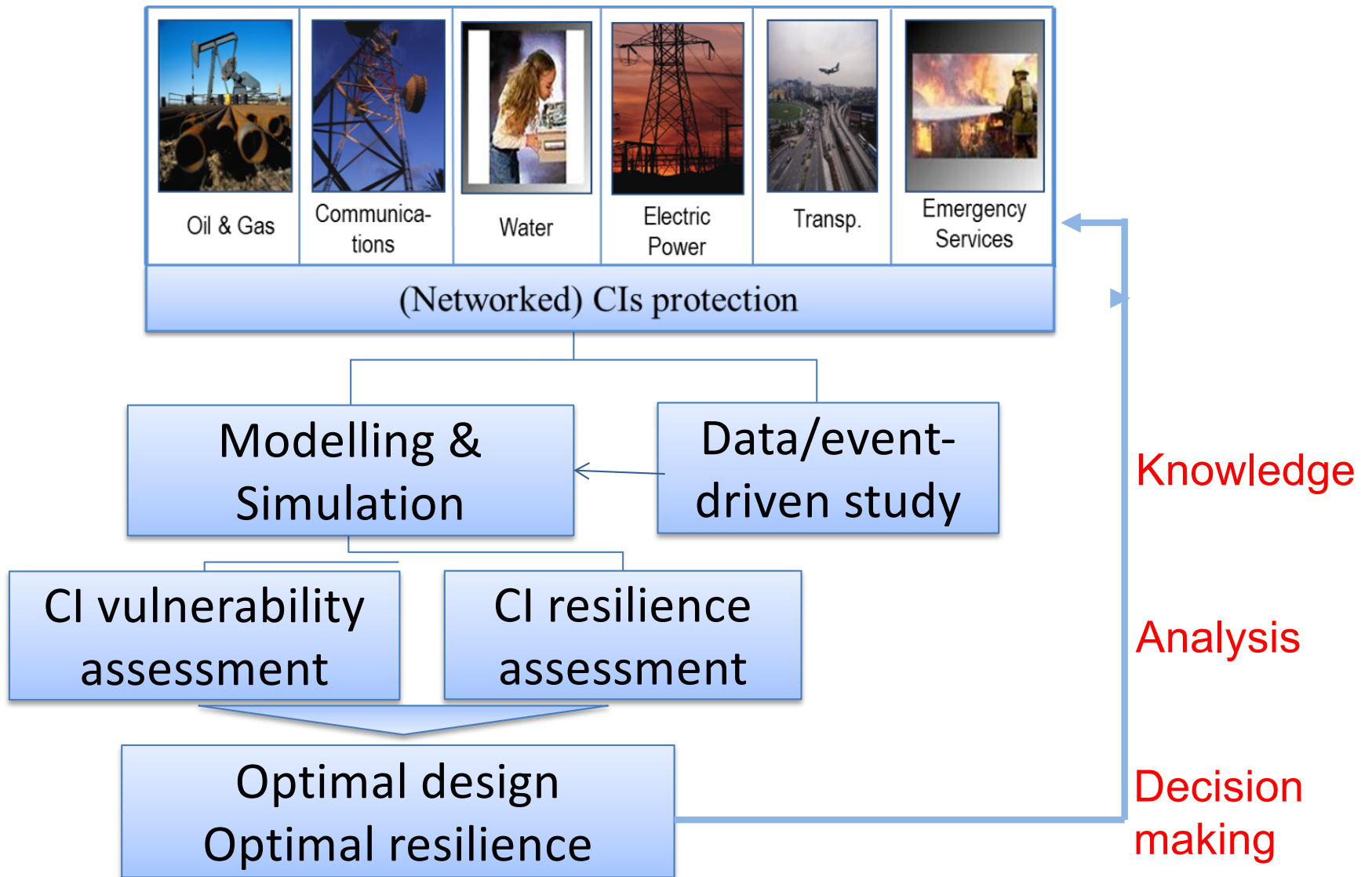
(Networked) CIs protection

↑  
Dependency

↑  
Structural  
complexity

↑  
Dynamic  
complexity

# Resilience of critical infrastructures



# Advertising



Contents lists available at ScienceDirect

## Reliability Engineering and System Safety

journal homepage: [www.elsevier.com/locate/ress](http://www.elsevier.com/locate/ress)

### The future of risk assessment

E. Zio<sup>a,b</sup>

<sup>a</sup> Chaire Systems Science and the Energy Challenge, Fondation Electricité de France (EDF), Laboratoire Genie Industriel, CentraleSupélec, Université Paris-Saclay, France  
<sup>b</sup> Energy Department, Politecnico di Milano, Italy



#### ARTICLE INFO

##### Keyword:

Risk assessment  
 Simulation  
 Business continuity  
 Resilience  
 Condition monitoring-based risk assessment  
 Dynamic risk assessment  
 Cyber-physical systems  
 Safety and security assessment

#### ABSTRACT

Risk assessment must evolve for addressing the existing and future challenges, and considering the new systems and innovations that have already arrived in our lives and that are coming ahead. In this paper, I swing on the rapid changes and innovations that the World that we live in is experiencing, and analyze them with respect to the challenges that these pose to the field of risk assessment. Digitalization brings opportunities but with it comes also the complexity of cyber-physical systems. Climate change and extreme natural events are increasingly threatening our infrastructures; terrorist and malevolent threats are posing severe concerns for the security of our systems and lives. These sources of hazard are extremely uncertain and, thus, difficult to describe and model quantitatively.

Some research and development directions that are emerging are presented and discussed, also considering the ever increasing computational capabilities and data availability. These include the use of simulation for accident scenario identification and exploration, the extension of risk assessment into the framework of resilience and business continuity, the reliance on data for dynamic and condition monitoring-based risk assessment, the safety and security assessment of cyber-physical systems.

The paper is not a research work and not exactly a review or a state of the art work, but rather it offers a lookout on risk assessment, open to consideration and discussion, as it cannot pretend to give an absolute point of view nor to be complete in the issues addressed (and the related literature referenced to).

#### 1. Introduction

Safety is freedom, freedom from unaffordable harm, and, thus, a human right. Risk assessment has been the dominant paradigm for ensuring this right in the design and operation of industrial systems. Examples of areas of applications include the chemical process industry, the nuclear industry, the transportation sectors, the aerospace industry etc.

Risk assessment is a mature discipline. The structured performance of a risk assessment guides analysts to identify possible hazards/threats, analyze their causes and consequences, and describe risk, typically quantitatively and with a proper representation of uncertainties. In the assessment, the analysts make assumptions and simplifications, collect and analyze data, and develop and use models to represent the phenomena studied. For example, the failure modes of components due to a given earthquake, the heat fluxes on a structure due to a fire, the response of operators to an accident are all the results of conceptual models that attempt to mimic how a real accident would proceed, based on the knowledge available. The risk assessment of a system requires the consideration of a possibly very large number of scenarios with multiple failures of its components and, by so doing, provides an in-depth understanding and knowledge of the system failure modes with

consequent increase of the awareness on risk and the attention to safety, which typically leads to an overall improvement of the safety of the system.

The World we live in is rapidly changing in many ways. Digitalization is bringing new opportunities of connectivity, monitoring and awareness, and is changing the way we communicate and socially behave. Mobility and social pressure are changing the landscape in which we live and operate. Continuous advancements in technical knowledge and technology are improving our production processes, products and services, as well as our environments, while changing the business and work/job scenarios. As the digital, physical and human worlds continue to integrate, we experience a deep transformation in industry, which far-reaches into our lives. The 4th industrial revolution, the internet of things and big data, the industrial internet, are changing the way we design, manufacture, supply products and services, the way we move and live in our environment. This is creating a complex network of things and people that are seamlessly connected and communicating. It is providing opportunities to make production systems and services more efficient and faster, and more flexible and resilient the complex supply chains and distribution networks that tie the global economy.

E-mail addresses: [enrico.zio@polimi.it](mailto:enrico.zio@polimi.it), [enrico.zio@centralesupelec.fr](mailto:enrico.zio@centralesupelec.fr).

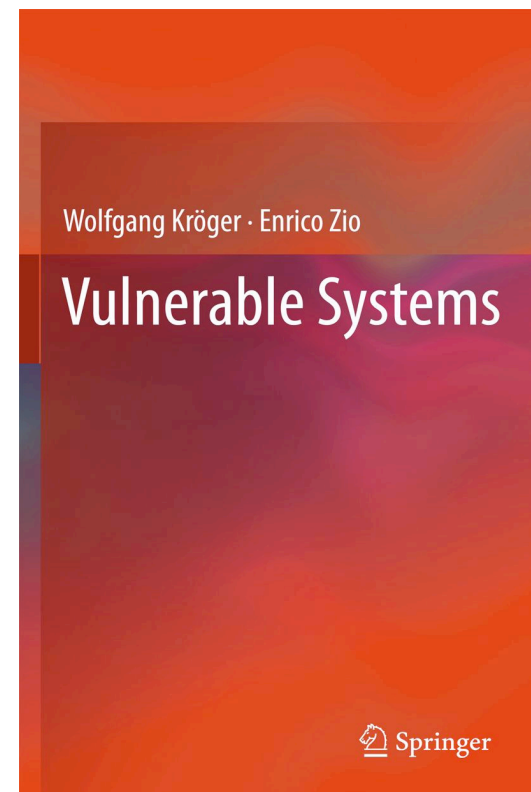
<https://doi.org/10.1016/j.ress.2018.04.020>

Received 1 June 2017; Received in revised form 20 March 2018; Accepted 24 April 2018

Available online 25 April 2018

0951-8320 / © 2018 Elsevier Ltd. All rights reserved.

- **Copies of transparencies.**
- **Selection of articles available for download.**
- **Books.**



Enrico Zio

AN INTRODUCTION TO THE BASICS OF RELIABILITY AND RISK ANALYSIS

INTRODUCTION TO THE BASICS OF RELIABILITY AND RISK ANALYSIS

The necessity of expertise for tackling the complicated and multidisciplinary issues of safety and risk has slowly permeated into all engineering applications so that risk analysis and management has gained a relevant role both as a tool in support of plant design and as an indispensable means for emergency planning in accidental situations. This entails the acquisition of appropriate reliability modeling and risk analysis tools as complement to the basic and specific engineering knowledge for the technological area of application.

This book provides an introduction to the principal concepts and issues related to the safety of modern industrial activities and an illustration of the classical techniques for reliability analysis and risk assessment used in the current practice. It is aimed at providing an organic view of the subject.

Zio

Series in Quality, Reliability and Engineering Statistics **Vol. 13**

# AN INTRODUCTION TO THE BASICS OF RELIABILITY AND RISK ANALYSIS

**World Scientific**  
www.worldscientific.com  
8442 hc



Connecting Great Minds

Series on Quality, Reliability and Engineering Statistics – Vol. 14

## COMPUTATIONAL METHODS FOR RELIABILITY AND RISK ANALYSIS

Enrico Zio

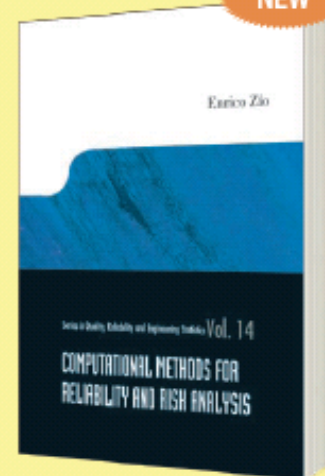
*Department of Energy, Politecnico di Milano, Italy*

This book illustrates a number of modelling and computational techniques for addressing relevant issues in reliability and risk analysis. In particular, it provides:

- i) a basic illustration of some methods used in reliability and risk analysis for modelling the stochastic behaviour of systems, e.g. the Markov and Monte Carlo simulation methods;
- ii) an introduction to Genetic Algorithms, tailored to their application for RAMS (Reliability, Availability, Maintainability and Safety) optimization;
- iii) an introduction to key issues of system reliability and risk analysis, like dependent failures and importance measures;
- iv) a presentation of the issue of uncertainty and of the techniques of sensitivity and uncertainty analysis used in support to reliability and risk analysis.

The book provides a technical basis for senior undergraduate or graduate courses and a reference for researchers and practitioners in the field of reliability and risk analysis. Several practical examples are provided to demonstrate the application of the concepts and techniques in practice.

NEW



250pp (approx.)      Feb 2009  
978-981-283-901-5      US\$51    £28  
981-283-901-1

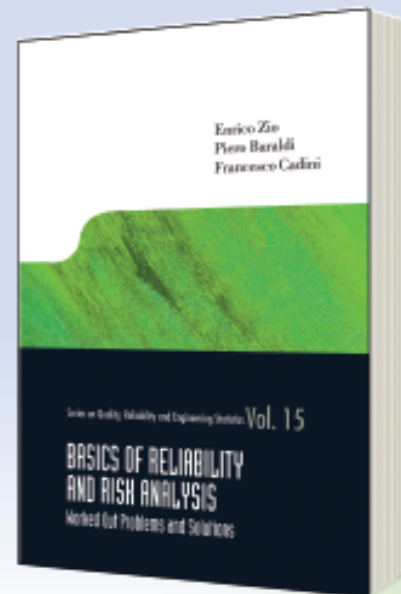
 **World Scientific**  
www.worldscientific.com

 **Imperial College Press**  
www.icpress.co.uk

Preferred Publisher of Leading Thinkers

PROF. ENRICO ZIO

POLITECNICO DI MILANO



Series on Quality, Reliability and Engineering Statistics - Vol. 15  
**BASICS OF RELIABILITY AND RISK ANALYSIS**  
 Worked Out Problems and Solutions

by Enrico Zio (Ecole Centrale Paris et Supélec, France & Politecnico di Milano, Italy), Piero Baraldi (Politecnico di Milano, Italy),  
 & Francesco Cadini (Politecnico di Milano, Italy)

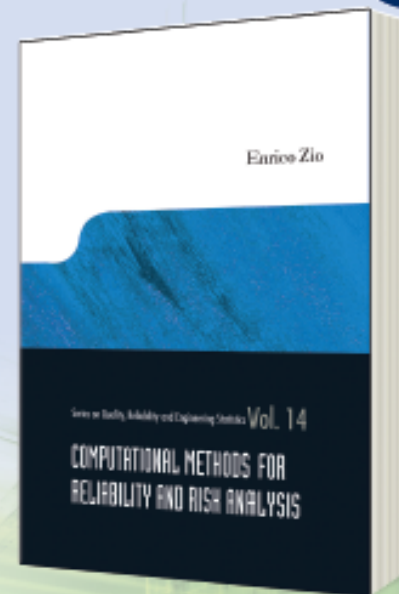
Reliability and safety are fundamental attributes of any modern technological system. To achieve this, diverse types of protection barriers are placed as safeguards from the hazard posed by the operation of the system, within a multiple-barrier design concept. These barriers are intended to protect the system from failures of any of its elements, hardware and software, human and organizational.

Correspondingly, the quantification of the probability of failure of the system and its protective barriers, through reliability and risk analysis, becomes a primary task in both the system design and operation phases.

This exercise book serves as a complementary tool supporting the methodology concepts introduced in the books "An Introduction to the Basics of Reliability and Risk Analysis" and "Computational Methods for Reliability and Risk Analysis" by Enrico Zio, in that it gives an opportunity to familiarize with the applications of classical and advanced techniques of reliability and risk analysis.

This book is also available as a set with *Computational Methods for Reliability and Risk Analysis* and *An Introduction to the Basics of Reliability and Risk Analysis*.

220pp	June 2011	
978-981-4255-03-2	US\$66	£44
Set		
978-981-4360-66-5	US\$199	£129



Series on Quality, Reliability and Engineering Statistics - Vol. 14  
**COMPUTATIONAL METHODS FOR RELIABILITY AND RISK ANALYSIS**

by Enrico Zio (Politecnico di Milano, Italy)

This book illustrates a number of modelling and computational techniques for addressing relevant issues in reliability and risk analysis. In particular, it provides: i) a basic illustration of some methods used in reliability and risk analysis for modelling the stochastic failure and repair behaviour of systems, e.g. the Markov and Monte Carlo simulation methods; ii) an introduction to Genetic Algorithms, tailored to their application for RAMS (Reliability, Availability, Maintainability and Safety) optimization; iii) an introduction to key issues of system reliability and risk analysis, like dependent failures and importance measures; and iv) a presentation of the issue of uncertainty and of the techniques of sensitivity and uncertainty analysis used in support of reliability and risk analysis.

The book provides a technical basis for senior undergraduate or graduate courses and a reference for researchers and practitioners in the field of reliability and risk analysis. Several practical examples are included to demonstrate the application of the concepts and techniques in practice.

This book is also available as a set with *Basics of Reliability and Risk Analysis* and *An Introduction to the Basics of Reliability and Risk Analysis*.

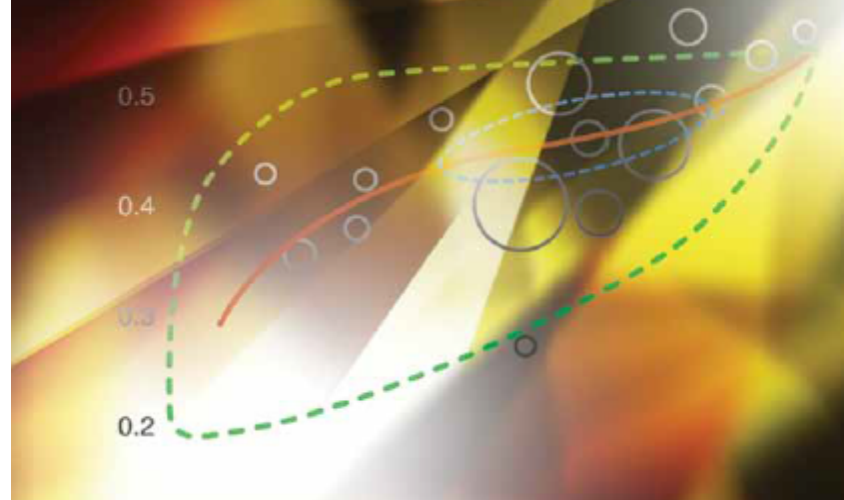
**Readership:** Undergraduates, graduates, academics and professionals in the fields of systems engineering and safety and risk analysis.

264pp	January 2009	
978-981-263-901-5	£57	\$92
Set		
978-981-4360-68-5	£129	\$225

TERJE AVEN | ENRICO ZIO | PIERO BARALDI | ROGER FLAGE

# Uncertainty in Risk Assessment

The Representation and Treatment of Uncertainties  
by Probabilistic and Non-Probabilistic Methods



WILEY



2013, 2013, XIV, 198 p. 69 illus., 24 in color.

 **Printed book**

**Hardcover**

► 129,95 € | £117.00 | \$179.00  
► \*139,05 € (D) | 142,94 € (A) | CHF 173.00

 **eBook**

For individual purchases buy at a lower price on [springer.com](http://springer.com). A free preview is available. Also available from libraries offering Springer's eBook Collection.

► [springer.com/ebooks](http://springer.com/ebooks)

 **MyCopy**

Printed eBook exclusively available to patrons whose library offers Springer's eBook Collection.\*\*\*

► € | \$ 24.95  
► [springer.com/mycopy](http://springer.com/mycopy)

E. Zio, Ecole Centrale Paris, Chatenay-Malabry, France

**The Monte Carlo Simulation Method for System Reliability and Risk Analysis**

Series: Springer Series in Reliability Engineering

- Illustrates the Monte Carlo simulation method and its application to reliability and system engineering to give the readers the sound fundamentals of Monte Carlo sampling and simulation
- Explains the merits of pursuing the application of Monte Carlo sampling and simulation methods when realistic modeling is required so that readers may exploit these in their own applications
- Includes a range of simple academic examples in support to the explanation of the theoretical foundations as well as case studies provide the practical value of the most advanced techniques so that the techniques are accessible

Monte Carlo simulation is one of the best tools for performing realistic analysis of complex systems as it allows most of the limiting assumptions on system behavior to be relaxed. The Monte Carlo Simulation Method for System Reliability and Risk Analysis comprehensively illustrates the Monte Carlo simulation method and its application to reliability and system engineering. Readers are given a sound understanding of the fundamentals of Monte Carlo sampling and simulation and its application for realistic system modeling.

Whilst many of the topics rely on a high-level understanding of calculus, probability and statistics, simple academic examples will be provided in support to the explanation of the theoretical foundations to facilitate comprehension of the subject matter. Case studies will be introduced to provide the practical value of the most advanced techniques.

This detailed approach makes The Monte Carlo Simulation Method for System Reliability and Risk Analysis a key reference for senior undergraduate and graduate students as well as researchers and practitioners. It provides a powerful tool for all those involved in system analysis for reliability, maintenance and risk evaluations.



Order online at [springer.com](http://springer.com) ► or for the Americas call (toll free) 1-800-SPRINGER ► or email us at: [orders-mydspringer.com](mailto:orders-mydspringer.com). ► For outside the Americas call +49 (0) 6221-345-4301 ► or email us at: [orders-ld-individuals@springer.com](mailto:orders-ld-individuals@springer.com).

The first € price and the £ and \$ price are net prices, subject to local VAT. Prices indicated with \* include VAT for books; the €(D) includes 7% for Germany, the €(A) includes 10% for Austria. Prices indicated with \*\* include VAT for electronic products: 19% for Germany, 20% for Austria. All prices exclusive of carriage charges. Prices and other details are subject to change without notice. All errors and omissions excepted.

\*\*\* Regional restrictions apply.



# Organizational and administrative details of the course

Course introduction: definition of critical infrastructure, safety, vulnerability, risk, resilience

Logic Methods: Fault Trees + Exercises

Logic Methods: Event Trees + Exercises

Logic Methods: GTST-MLD (with application to CPS)

Homework assignment (project)

Input Output Inoperability Model

Complexity theory and centrality measures

Decision analysis for resilience

(Game theory, Adversarial Risk Analysis, ...)

- **Project (+2)**
- **Exam: written questions + exercises**

**Thanks...**



**...for your attention...  
...and for being resilient**

