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CENTRE DE RECHERCHE
**SUR LES RISQUES
ET LES CRISES**

 **POLITECNICO DI MILANO**



From systems to complex systems: from risk assessment and management to engineering resilience

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Risk and Resilience of critical infrastructures

Concepts, definitions and frameworks

Enrico Zio

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- Energy Department, Politecnico di Milano, Italy enrico.zio@polimi.it www.lasar.polimi.it



Enrico Zio



POLITECNICO
DI MILANO

Enrico Zio received the MSc degree in nuclear engineering from Politecnico di Milano in 1991 and in mechanical engineering from UCLA in 1995, and the Ph.D. degree in nuclear engineering from Politecnico di Milano and in probabilistic risk assessment at MIT in 1996 and 1998, respectively.

He is currently full professor at the Centre for research on Risks and Crises (CRC) of Ecole de Mines, ParisTech, PSL University, France, full professor and President of the Alumni Association at Politecnico di Milano, Italy, distinguished guest professor at Tsinghua University, Beijing, China, adjunct professor at City University of Hong Kong, Beihang University and Wuhan University, China and Co-Director of the Center for REliability and Safety of Critical Infrastructures (CRESCI) and the sino-french laboratory of Risk Science and Engineering (RISE), at Beihang University, Beijing, China.

In 2020, he has been awarded the prestigious international Humboldt Research Award in Germany. In 2021, he has been appointed as 4TU.Resilience Ambassador by the 4TU Centre for Resilience Engineering of the four Dutch Technical Universities.

In 2021, he has been named Fellow of the of the Prognostics & Health Management Society.

In 2023, he has been appointed Scientific Director of Datrix SpA.

He is IEEE and Sigma Xi Distinguished Lecturer.

Zio
Enrico

10



signed for Panthers: July 1998

Better known "***Little knee***" for his ease in running.

After the much talked retirement of the "*Divine Ponytail*" (Roberto Baggio), he stands as the last true and pure artist of the Italian soccer. He remains a patrimony to be safeguarded, in spite of the "*tactical problem*" he represents for the Panthers team.

Fancy on the field and even brilliant off the field: meeting him disguised as Santa Claus at weddings or as deejay in popular Milano's bars, one would never realize that he is an internationally renowned luminary.



Hazard



- Hazard (threat): ... a possible / potential source of danger....



Properties and Characteristics of Hazards

Hazard's characteristics	Description
Nature	Natural, socio-natural, technological, sociopolitical, man-made hazards
Magnitude	Only those occurrences that exceed some common level of magnitude are extreme
Location or geographical extent	Space covered by the hazardous event
Spatial dispersion	Pattern of distribution over the space in which its impact can occur
Speed of onset	Length of time between the first appearance of an event and its peak
Duration	Length of time over which a hazardous event persist, the onset to peak period
Frequency/Probability	The sequencing of events, ranging along a continuum from random to periodic. From the frequency the probability of return can be defined

Source: S. Bouchon, after Gravley, 2001



- Hazard (threat): ... a possible / potential source of danger....
- Danger: a state, factor [circumstance], or action which may cause damage to persons, the environment and/or goods. Examples: tank filled with gasoline, a knife.



- Hazard (threat): ... a possible / potential source of danger....
- Danger: a state, factor [circumstance], or action which may cause damage to persons, the environment and/or goods. Examples: tank filled with gasoline, a knife.
- Disasters in the past revealed that “hazard-centric” perception / concepts are too limited because

*“a hazard of low intensity could have severe consequences, while a hazard of high intensity could have negligible consequences. The level of **vulnerability** was making the difference” (White, 1974).*



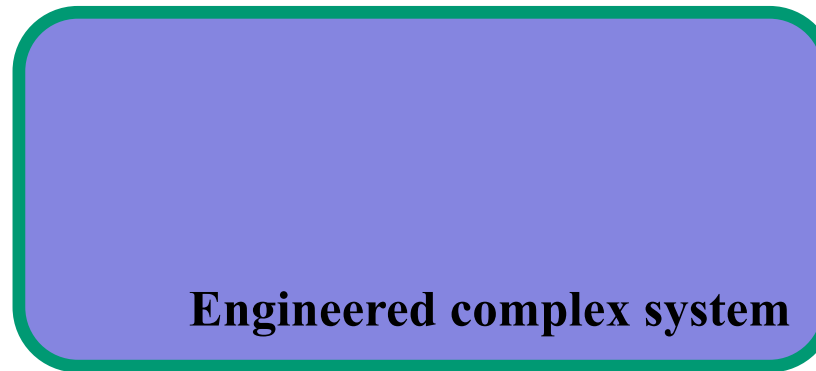
Vulnerability



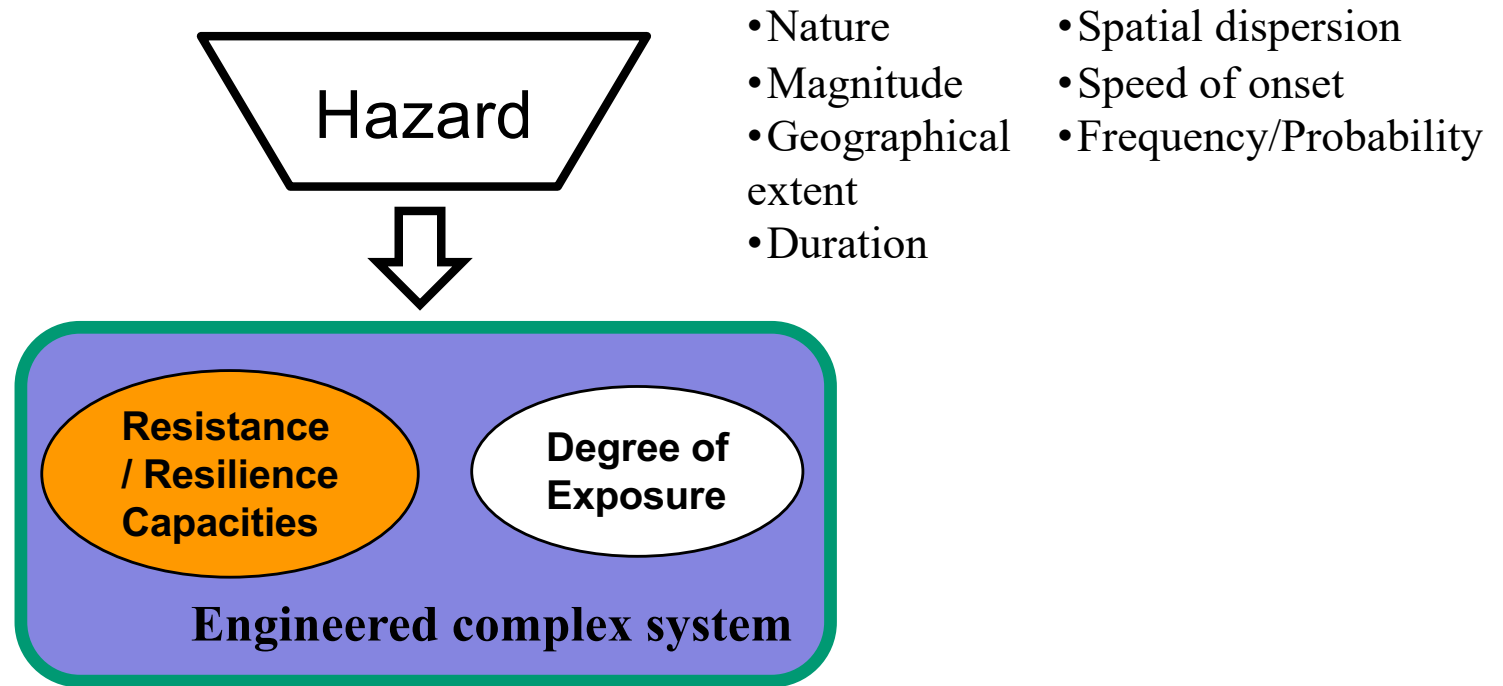
- Nature
- Magnitude
- Geographical extent
- Duration
- Spatial dispersion
- Speed of onset
- Frequency/Probability



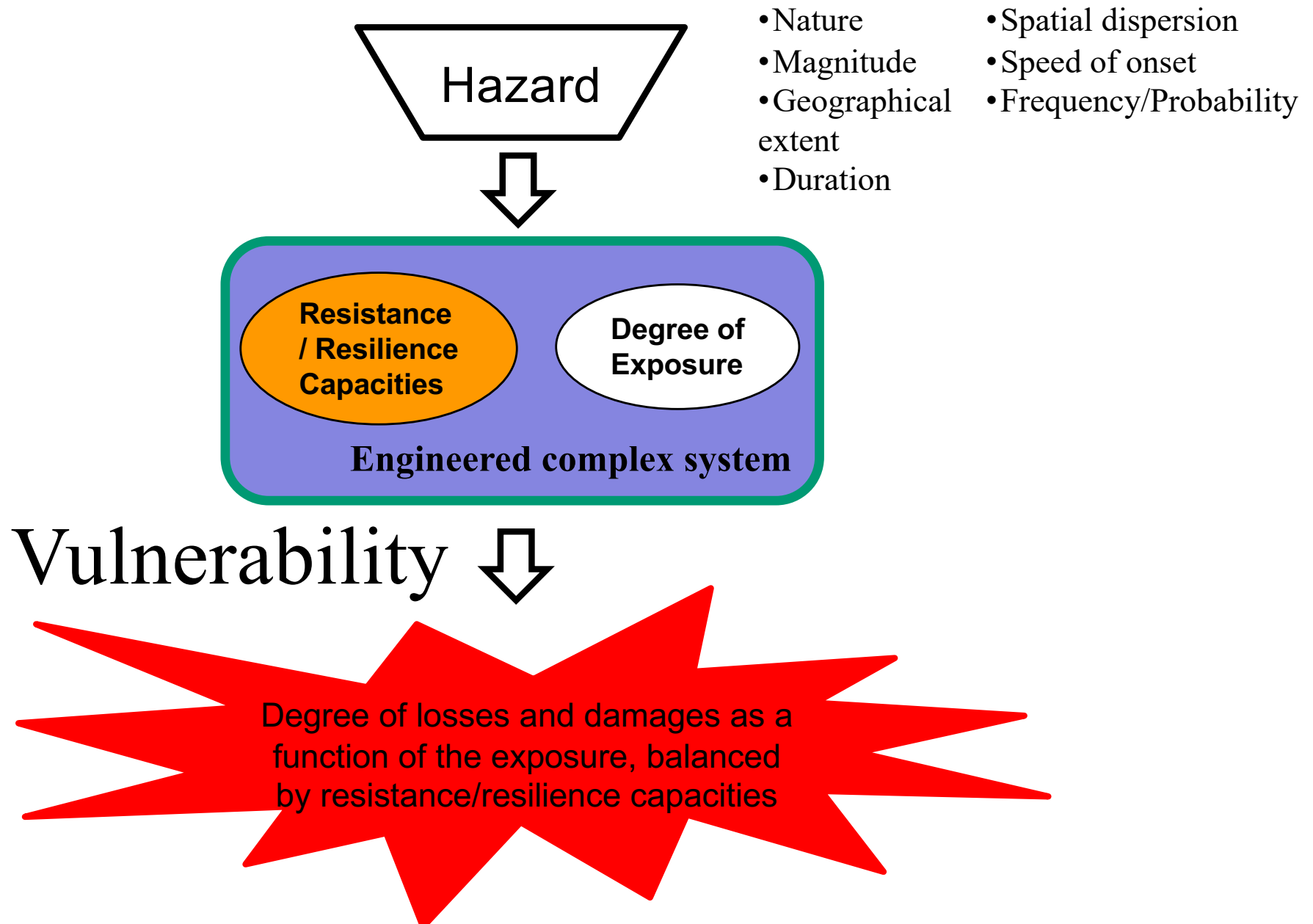
- Nature
- Magnitude
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- Duration
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Vulnerability

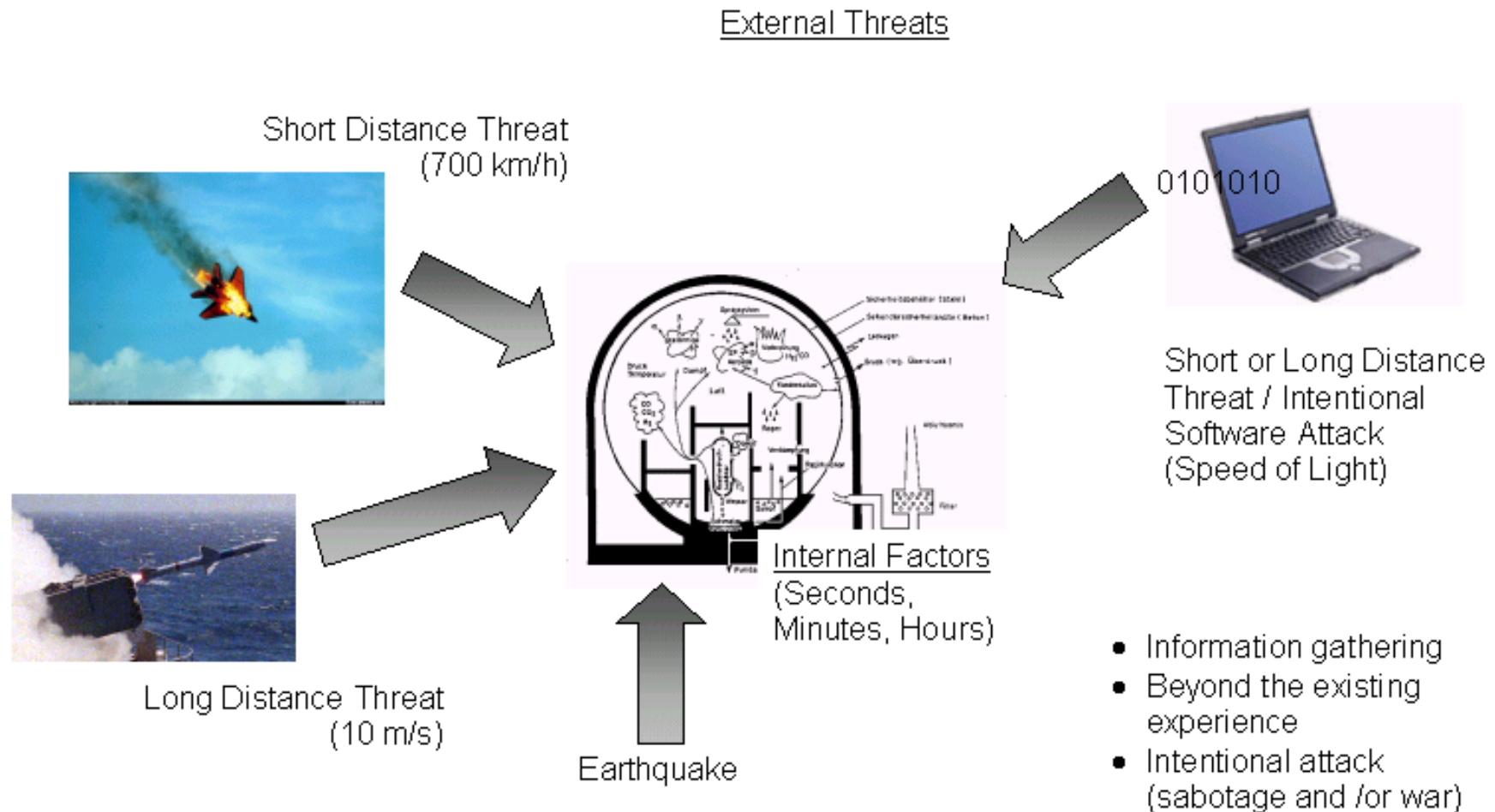


Vulnerability





Vulnerability - Technical Example



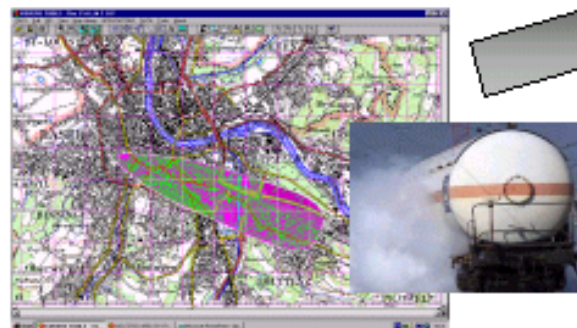


Vulnerability - Societal Example

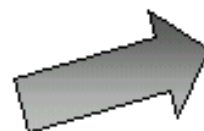
Intentional Attack (Cargo Airplane)



External Threats



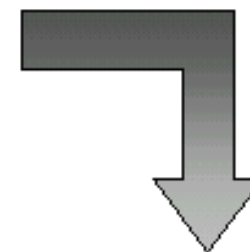
Accidental Situation
(Transportation Dangerous Goods)



Congested
and/or crowded
areas

Internal Factors

- Technical Failure
- Panic
- Un-managed police intervention
- Weak management of the establishment

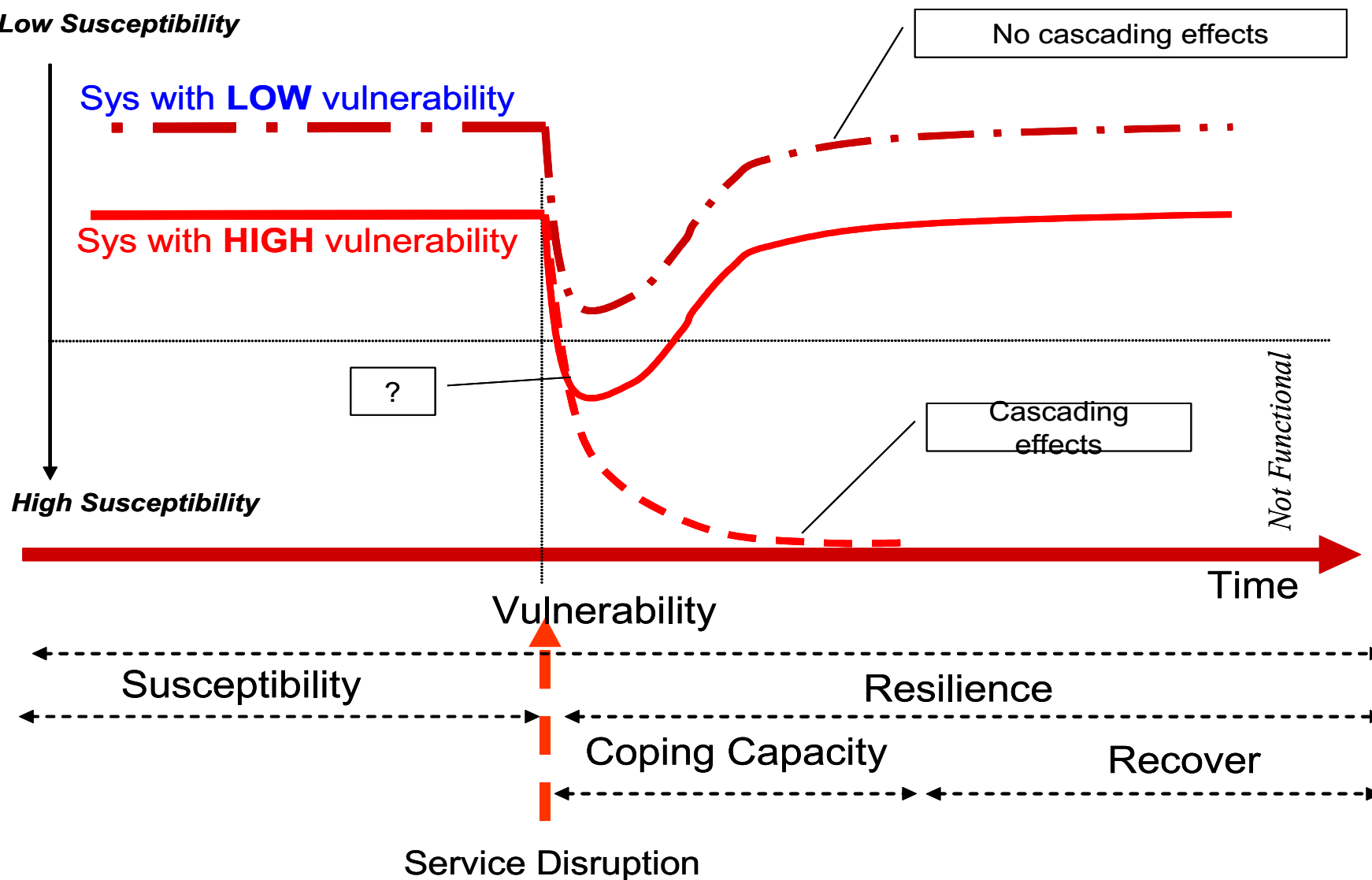


Vulnerability Assessment



Vulnerability Scenarios

Low Susceptibility



RISK

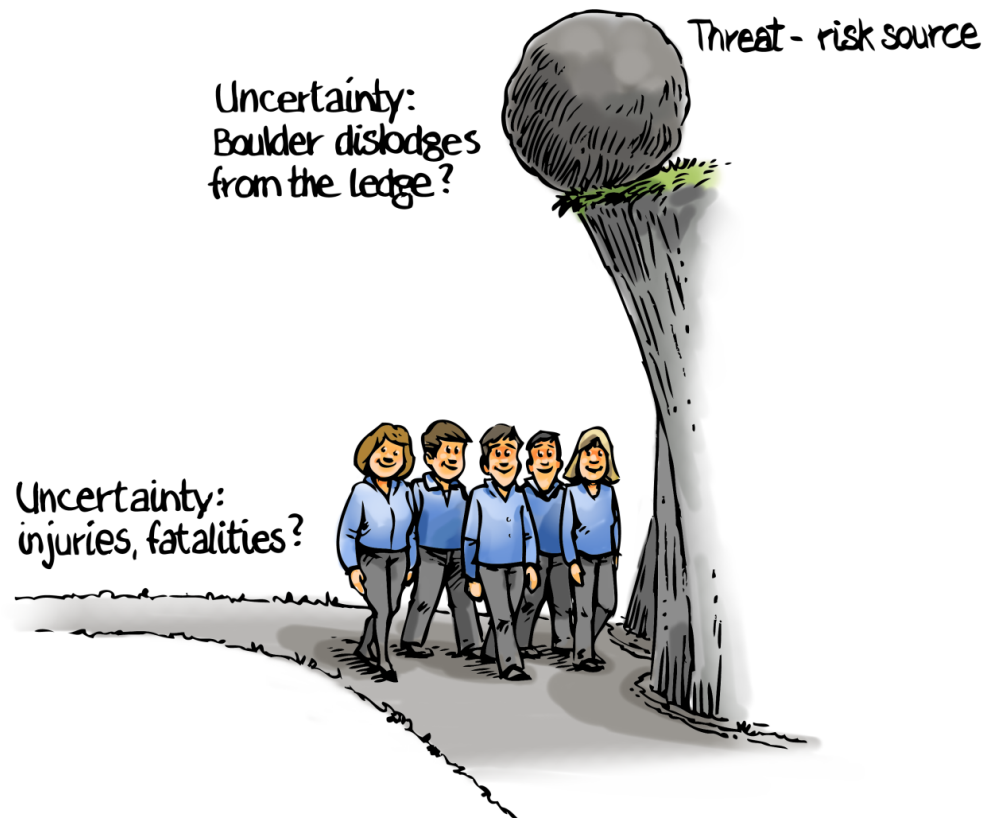


The Risk Concept

Consequences

Events with
some
effects

Some
effects are
undesirable



Uncertainty



The risk
concept

**How to
measure or
describe
risk ?**

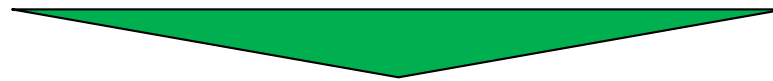
Consequences &
Uncertainty



• **RISK = POTENTIAL DAMAGE + UNCERTAINTY**

Dictionary: **RISK = possibility of damage or injury to people or things**

- | | | |
|---|---|-----------------------------|
| 1) What undesired conditions may occur? | ➡ | Accident Scenario, S |
| 2) With what probability do they occur? | ➡ | Probability, p |
| 3) What damage do they cause? | ➡ | Consequence, x |



$$\text{RISK} = \{\mathbf{S_i}, \mathbf{p_i}, \mathbf{x_i}\}$$



RISK ASSESSMENT

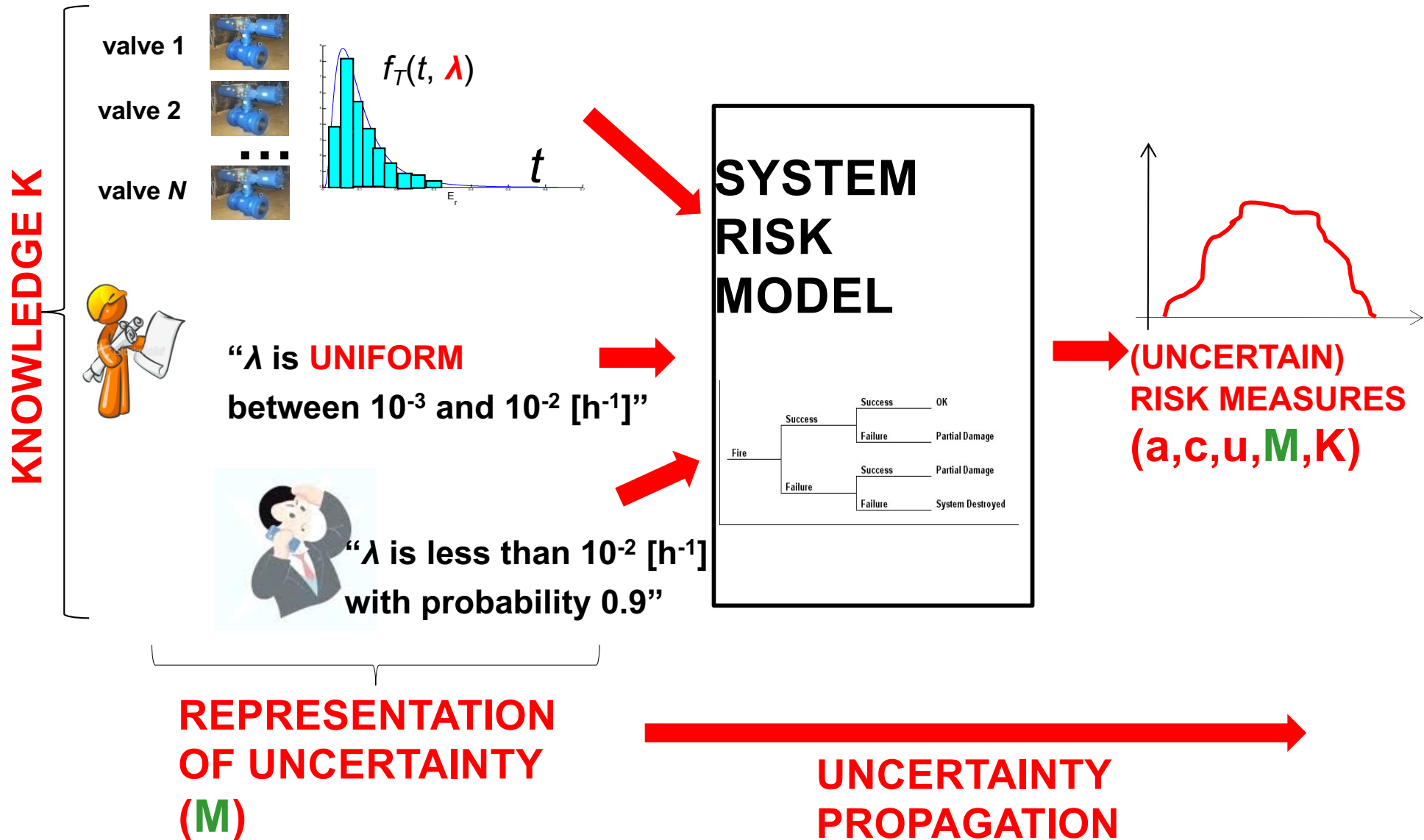
Systemic Analysis of system performance under undesired conditions (uncertain space)

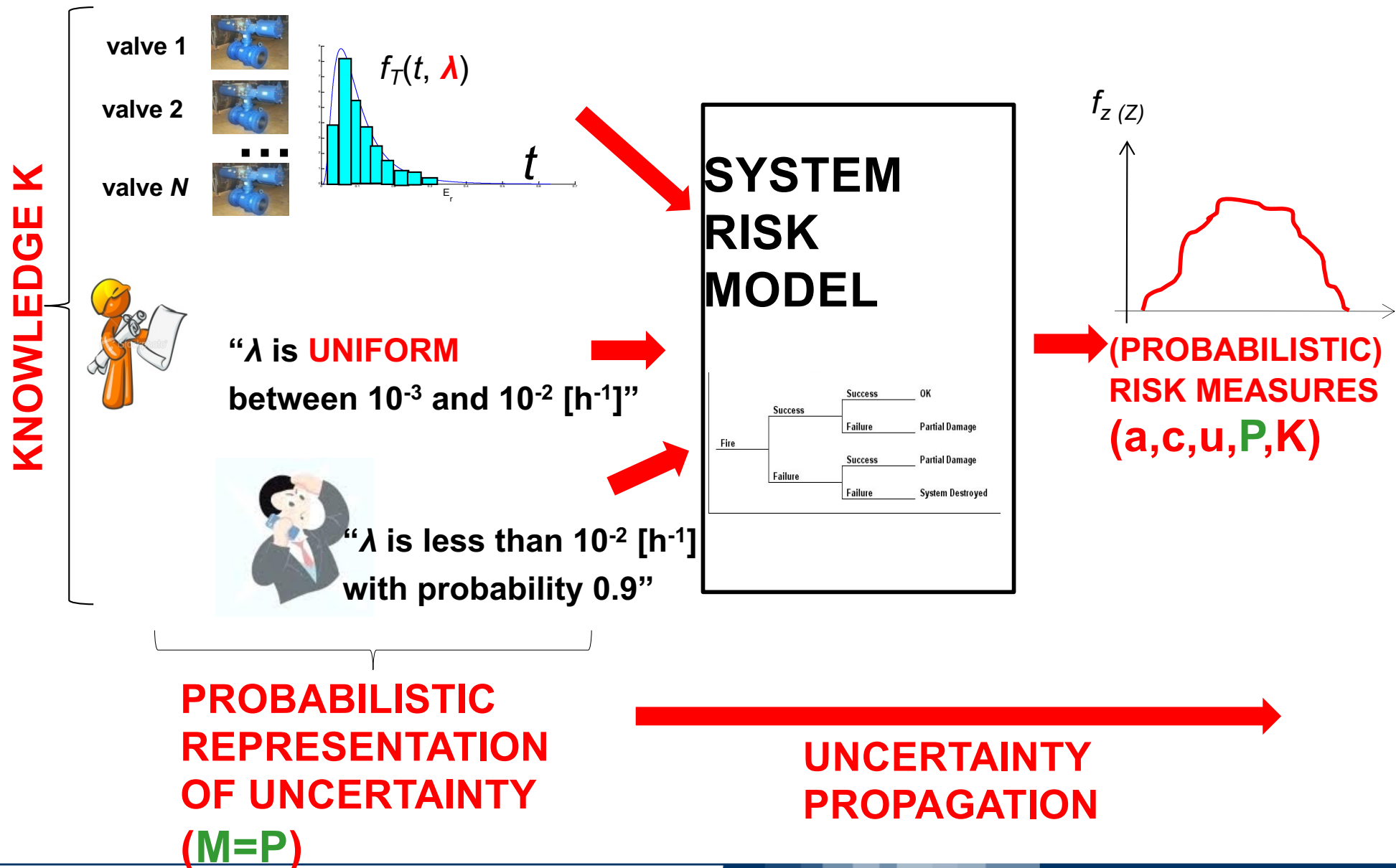


**System/Man/Environment
interactions under uncertainty**



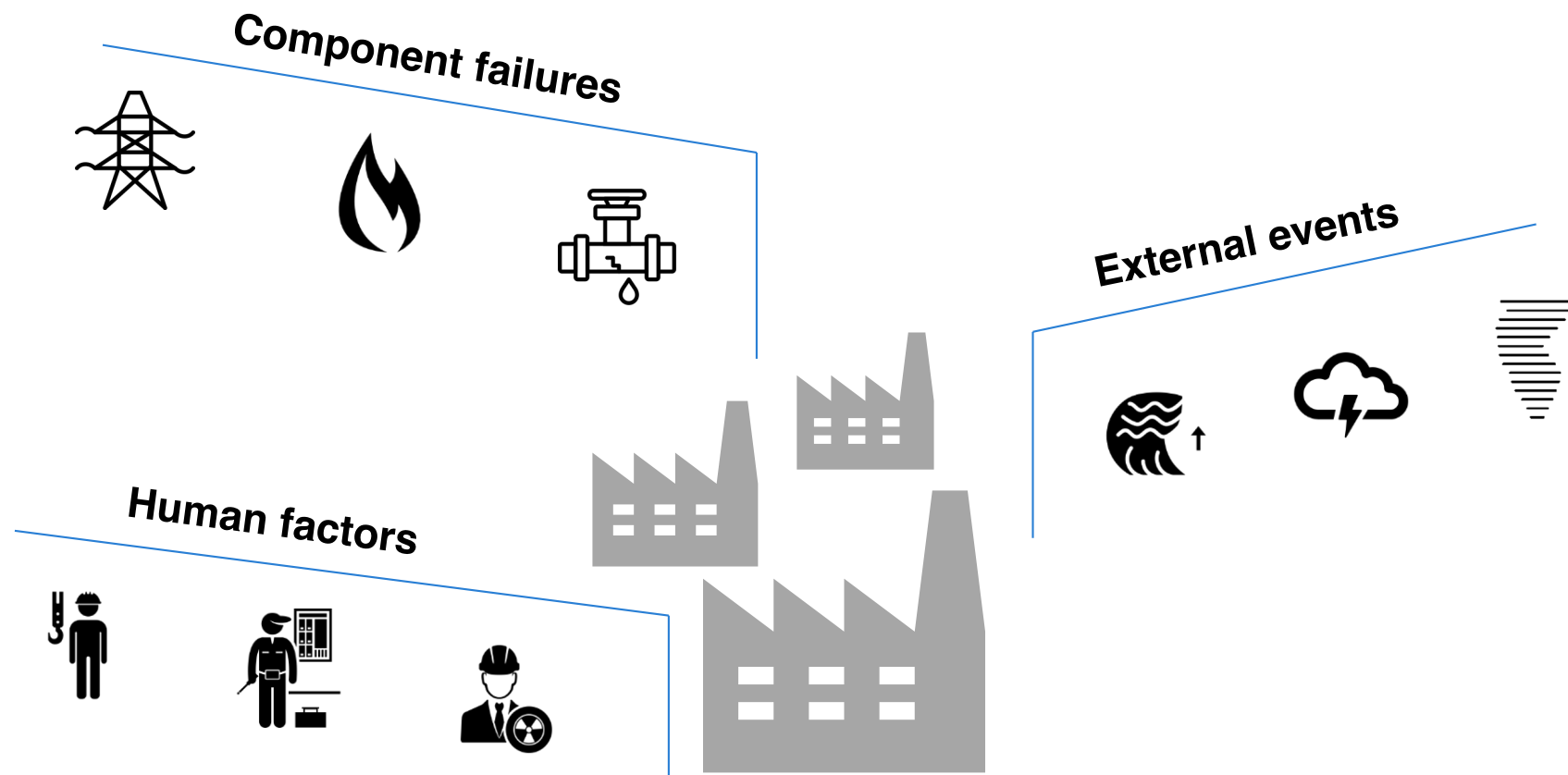
**PROBABILISTIC RISK ASSESSMENT
(QUANTITATIVE RISK ASSESSMENT)**





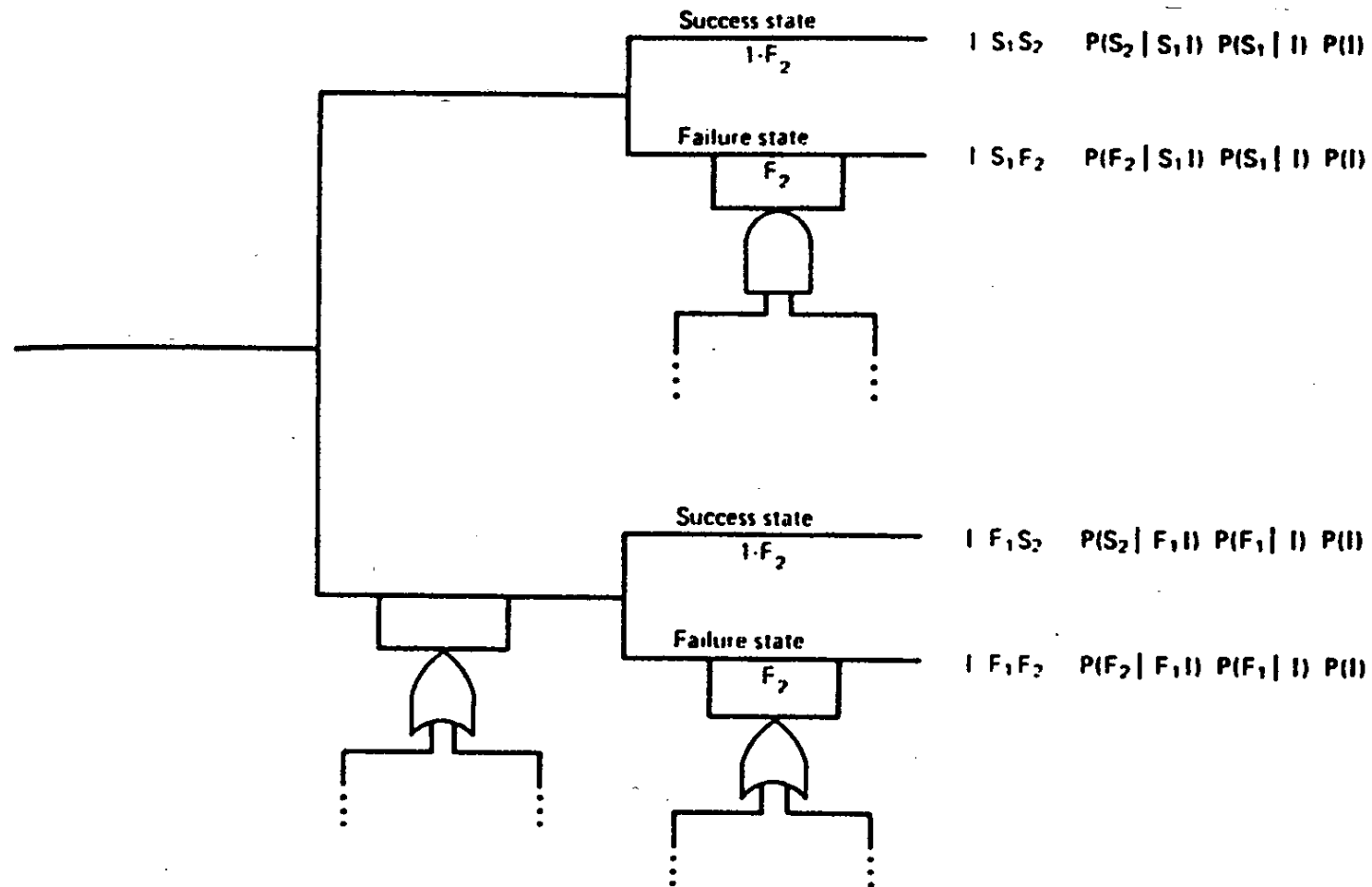


HAZARDS



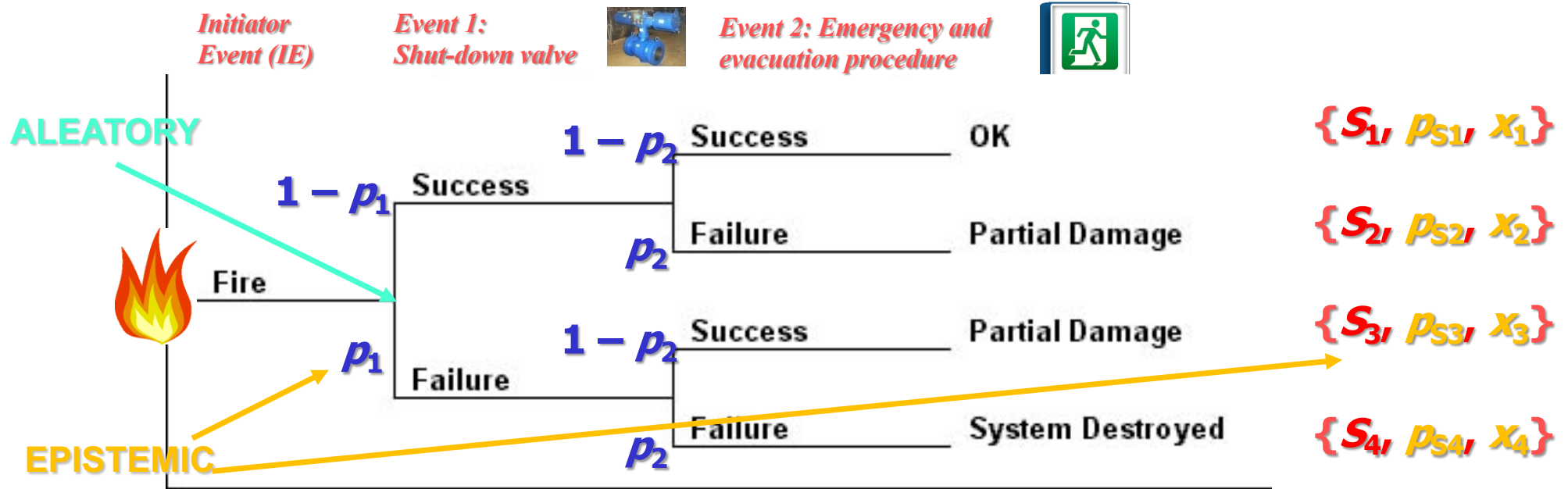


Event Trees/Fault Trees





(aleatory and epistemic) Uncertainty



Aleatory: variability, randomness (in occurrence of the events in the scenarios)

Epistemic: lack of knowledge/information (probability and consequence models)



PRA results:

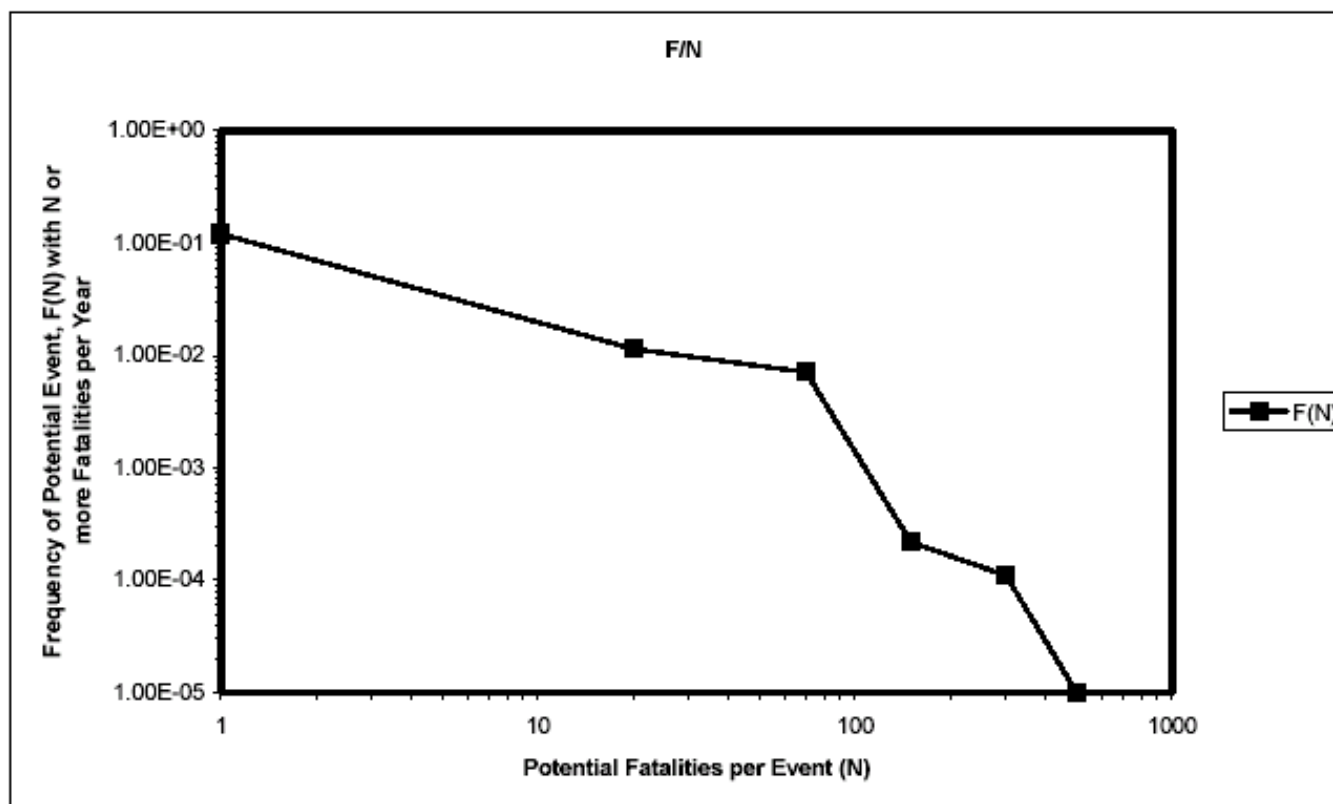
$\{S_i, p_i, x_i\}$

S	p	x
S₁	p₁	x₁
...
S_N	p_N	x_N



Example of F/N graph

Scenario	Number (N) of Potential Fatalities	Frequency of Scenario per Year	Frequency of Incidents with Potential (N) or more Fatalities per Year
1	1	0.1	0.12021
2	20	0.014	0.01141
3	70	0.0075	0.00713
4	150	0.00023	0.00022
5	300	0.00009	0.00011
6	500	0.00001	0.00001



RISK MATRIX:

The level of risk is broadly acceptable and generic control measures are required aimed at avoiding deterioration.

Consequence					Increasing Annual Frequency					
Severity	People	Environ.	Assets	Reputation	0	A	B	C	D	E
					Practically non-credible occurrence	Rare occurrence	Unlikely occurrence	Credible occurrence	Probable occurrence	Likely/Frequent occurrence
					Could happen in E&P industry	Reported for E&P industry	Has occurred at least once in Company	Has occurred several times in Company	Happens several times/y in Company	Happens several times/y in one location
1	Slight health effect / injury	Slight effect	Slight damage	Slight impact	Continuous Improvement					
2	Minor health effect / injury	Minor effect	Minor damage	Minor impact						
3	Major health effect / injury	Local effect	Local damage	Local impact	Risk Reduction Measures					
4	PTD(*) or 1 fatality	Major effect	Major damage	National impact						
5	Multiple fatalities	Extensive effect	Extensive damage	International impact	Intolerable Risk					

The level of risk can be tolerable only once a structured review of risk-reduction measures has been carried out

The level of risk is not acceptable and risk control measures are required to move the risk figure to the previous regions.



RISK ASSESSMENT

Risk Assessment is
conditioned on the
Knowledge

Possible Accident Scenarios

Knowledge Available

$$Risk = (\mathcal{A}, \mathcal{C}, Q; \mathcal{K})$$

Consequences

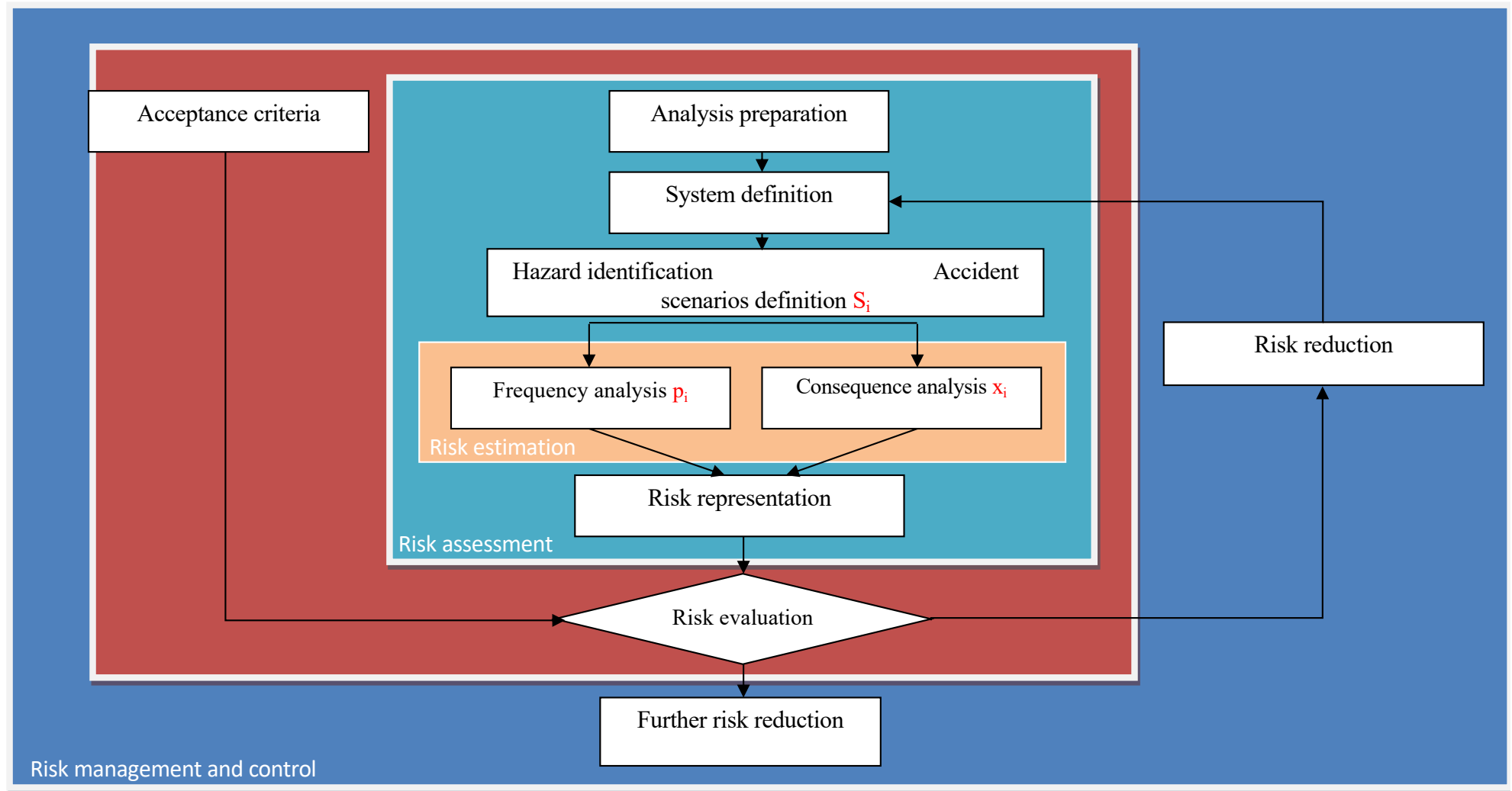
Uncertainty



Risk Assessment: main steps

1. System description and modeling
2. Historical analysis of past accidents
3. Hazard identification
4. Selection of most critical hazards and identification of Initiating Events (IEs)
5. Analysis of the accident sequences deriving from the IEs
6. Evaluation of risk → decision-making process

9 Risk Assessment and Management





Main strategies for handling risk

Codes and standards – simple problems

Risk assessment
informed

Robustness, resilience-
based strategies

Dialogue

Cautionary/
precautionary
principles

Balancing other concerns



Balance

Development and protection

Develop,
creating values

Take risk



Reduce the risks
and uncertainties

Cost-benefit analyses

ALARP

cautionary-
precautionary

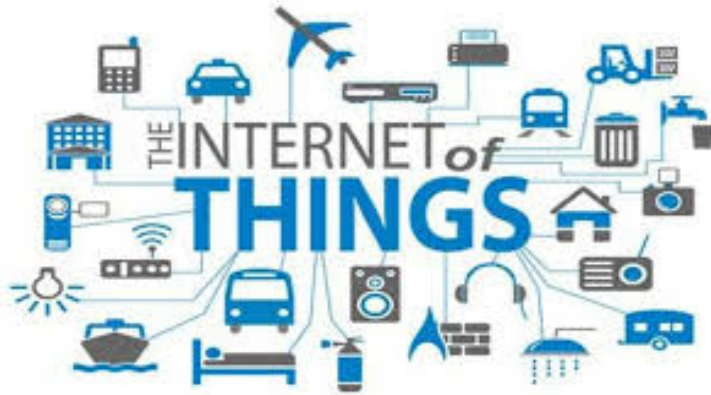
Risk acceptance criteria

WORLD 4.0

Systems, structures and infrastructures



WORLD 4.0: smart systems

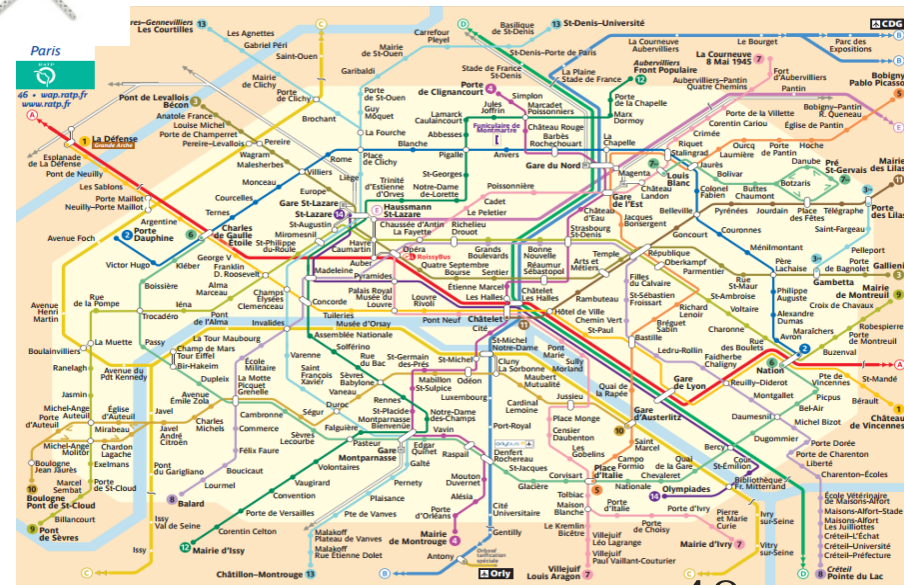
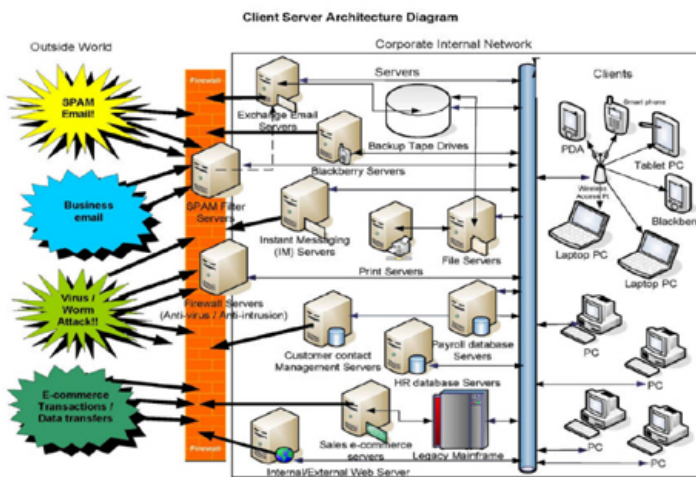
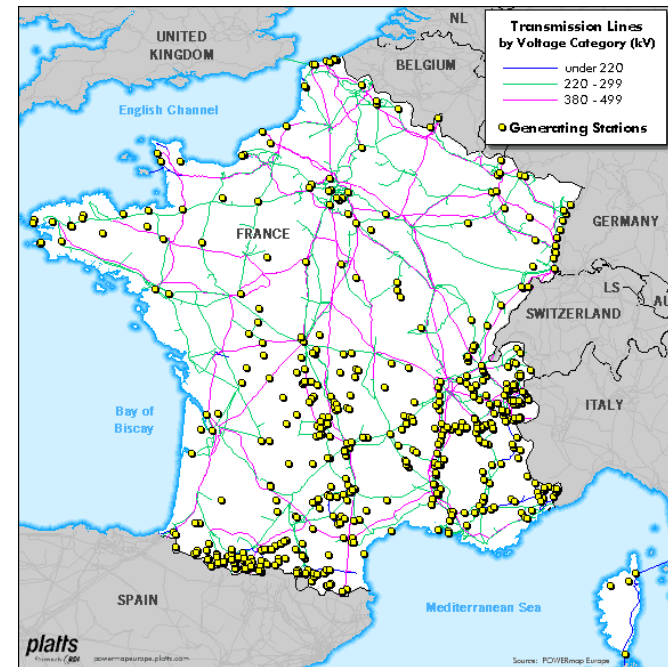
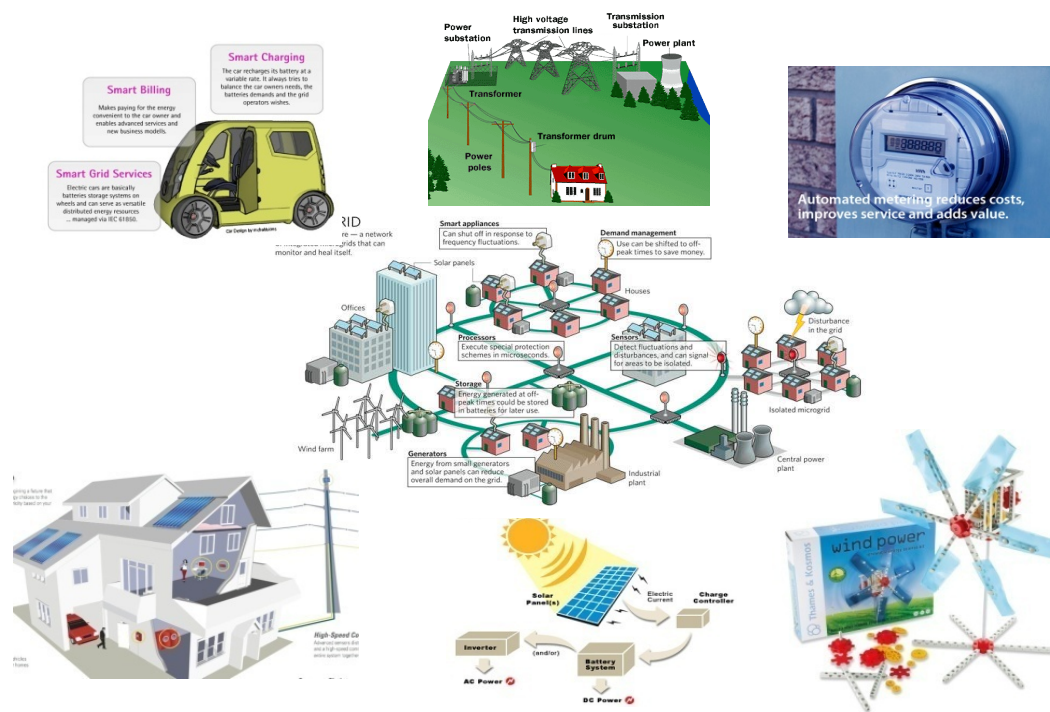


Complex Systems



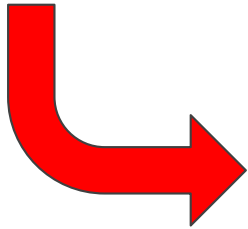


Complex (technical) systems



Complex (technical) systems

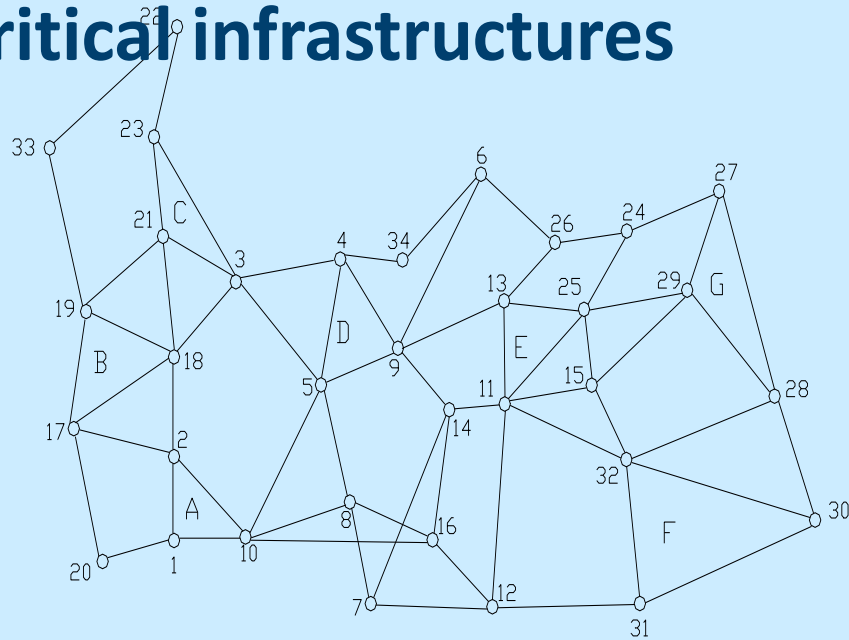
- Network of many interacting components
- Components of heterogeneous type
- Hierarchy of subsystems
- **Interactions** across multiple scales of space and/or time



Dependencies (uni-directional) and interdependences (bi-directional)

Critical Infrastructures

Critical infrastructures



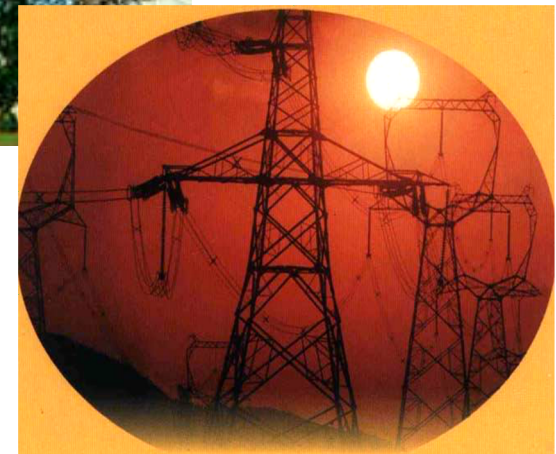
Water supply Systems



Gas supply Systems

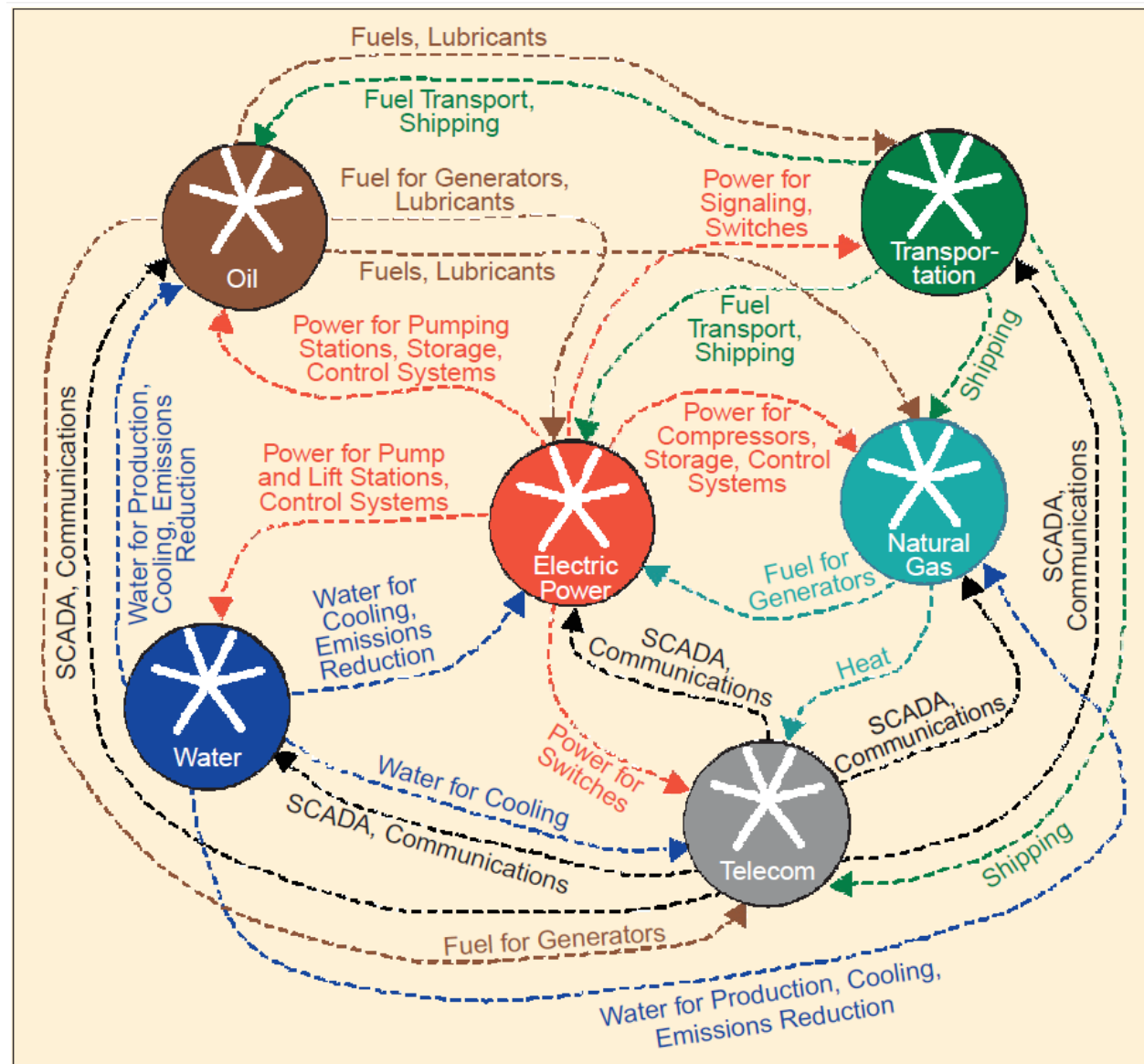


Electric Power Networks

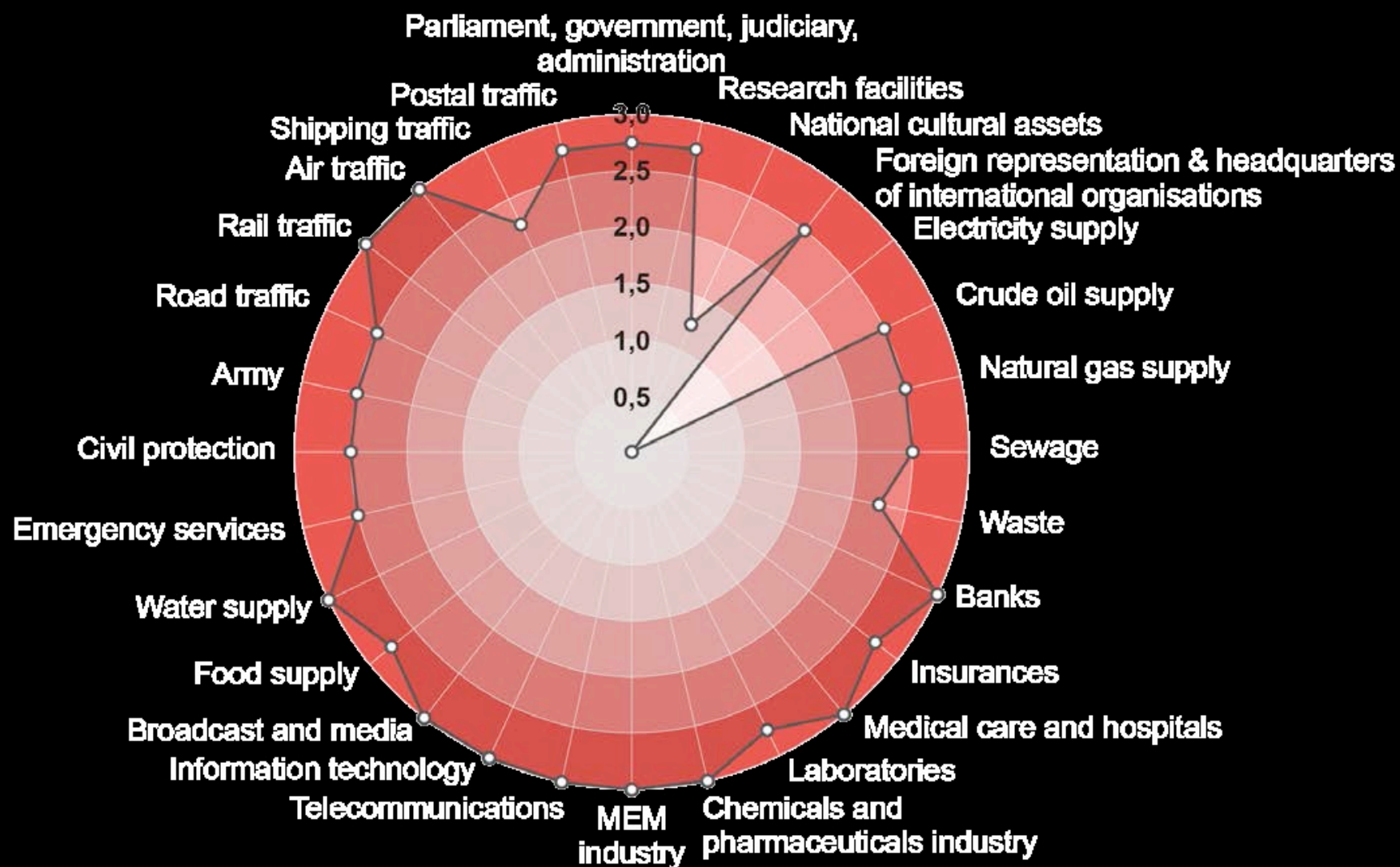


Critical Infrastructures: structural complexity

Example of
infrastructures
interdependencies
[Rinaldi et al. 2001]

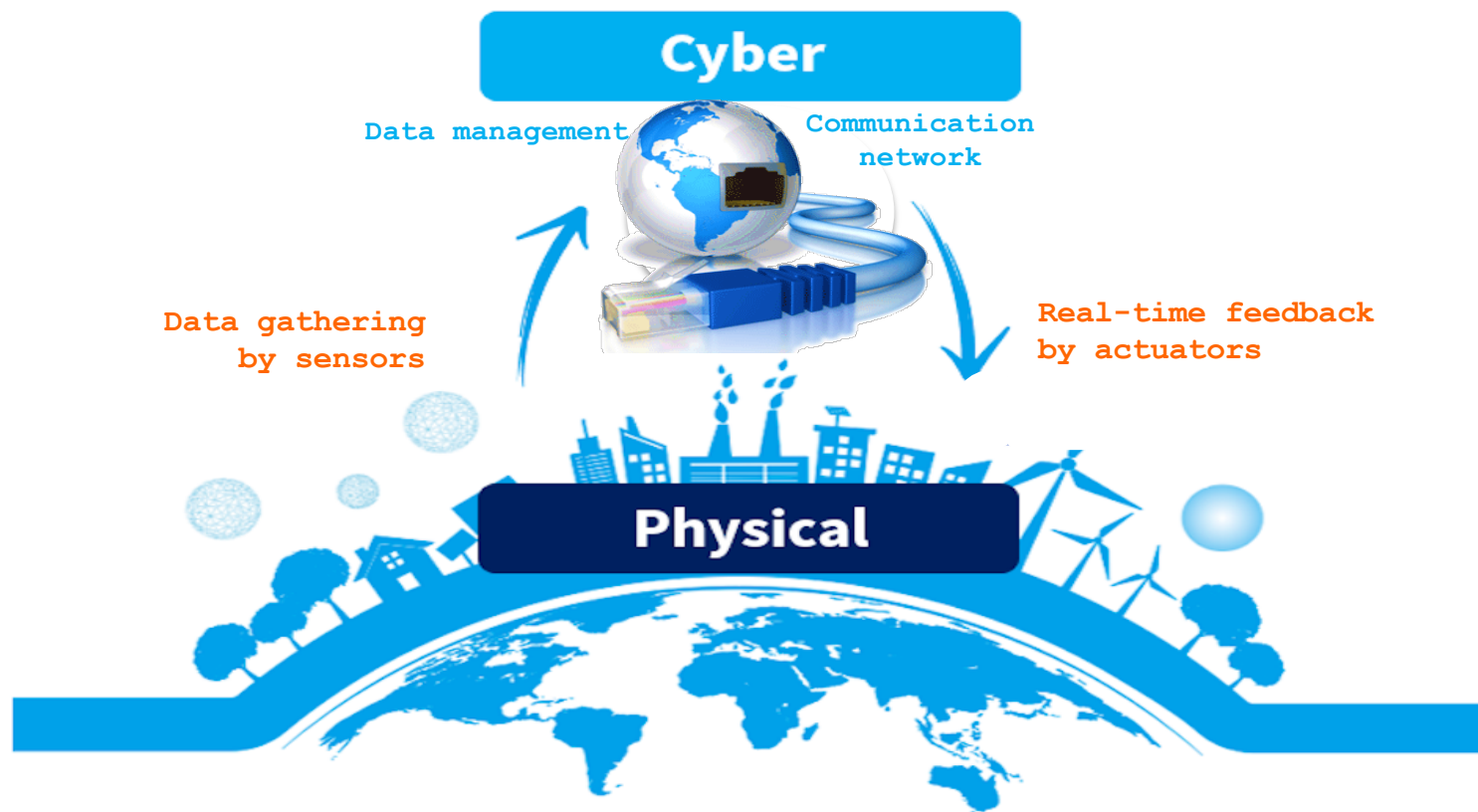


Critical Infrastructures and their interdependencies

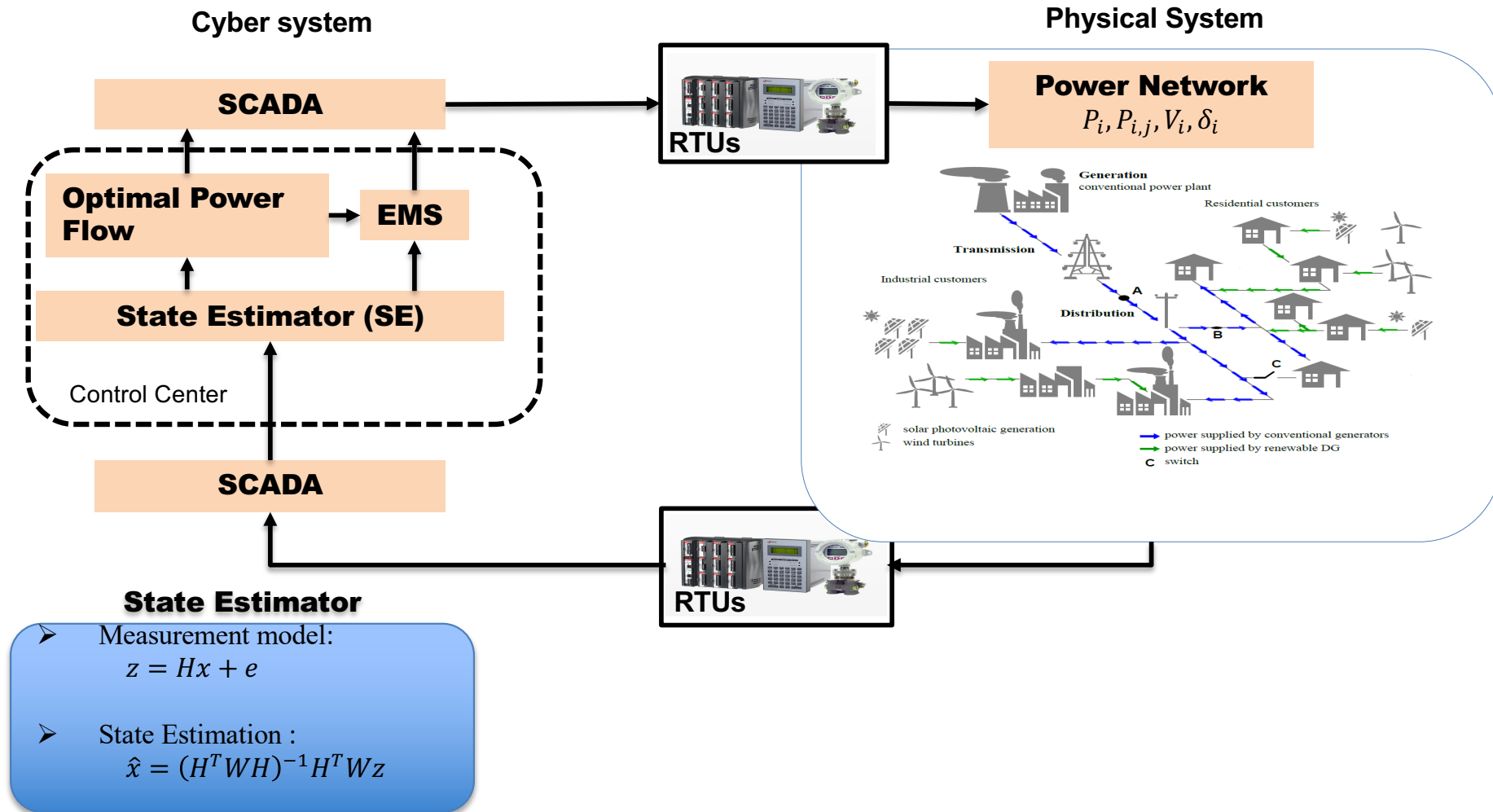


9th September 2015 / Pierre-Alain Graf / Systemic Risks in the Swiss Transmission Grid

Critical infrastructures: cyber-physical system of systems (CPS)



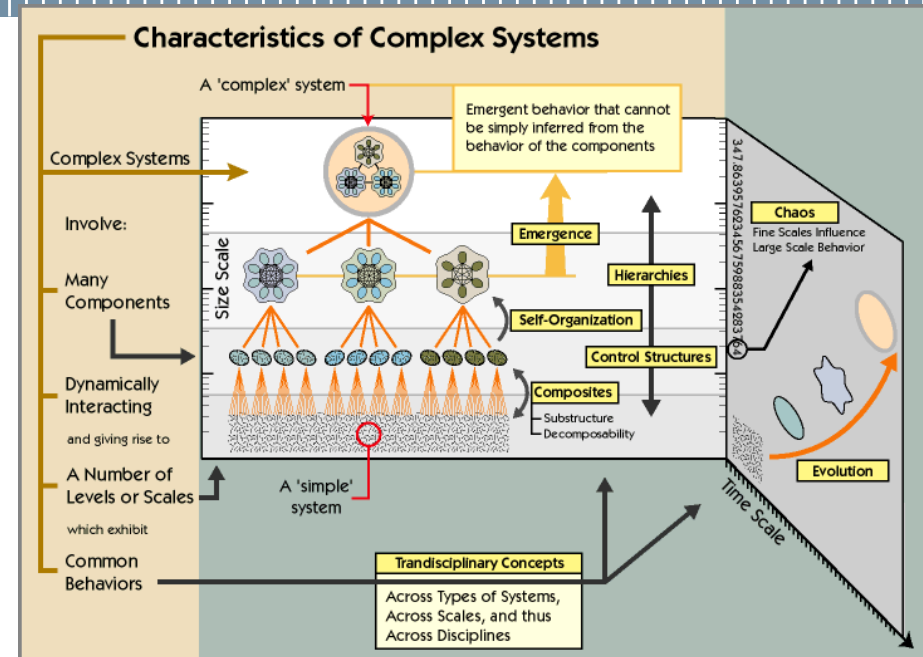
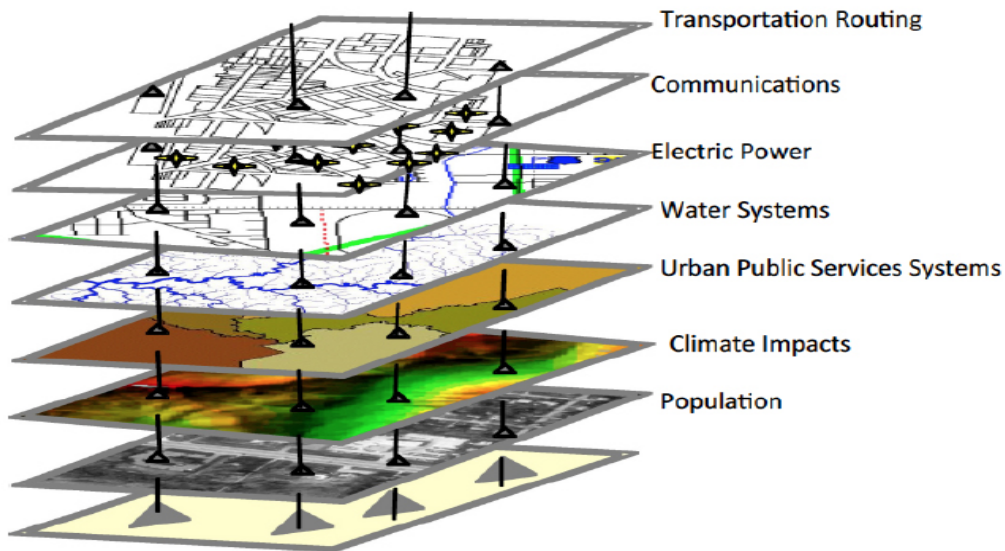
Critical infrastructures: cyber-physical system of systems (CPS)



Critical infrastructures and their interdependencies

Complexity: structural & dynamic

Interdependency: engineered “system-of-systems”

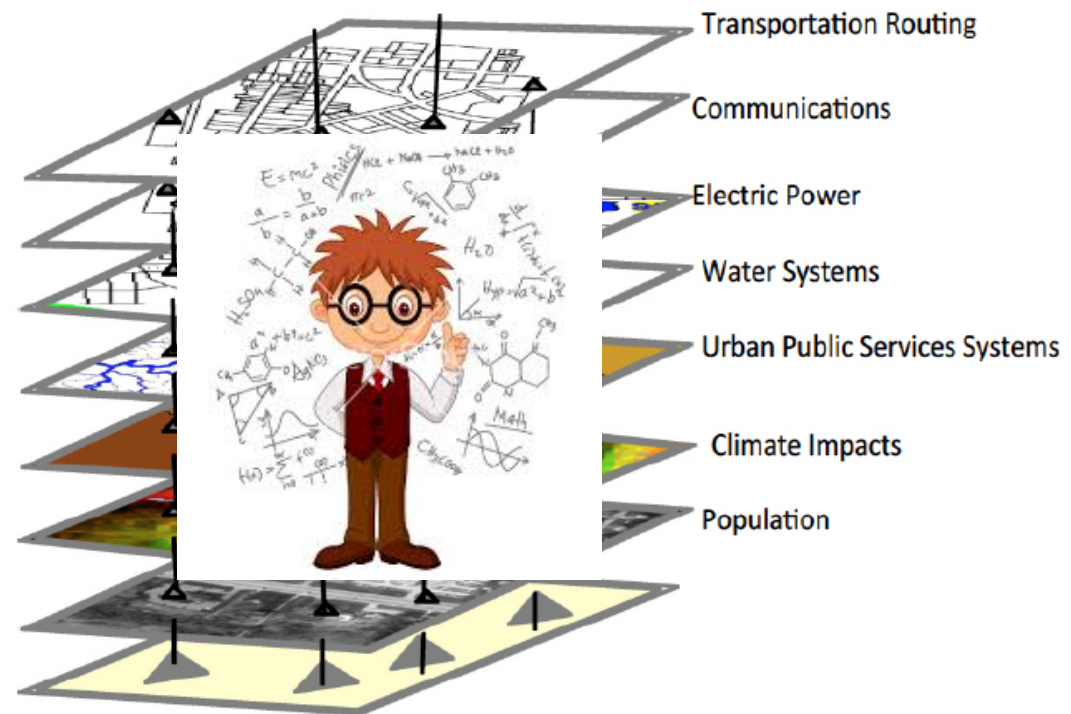
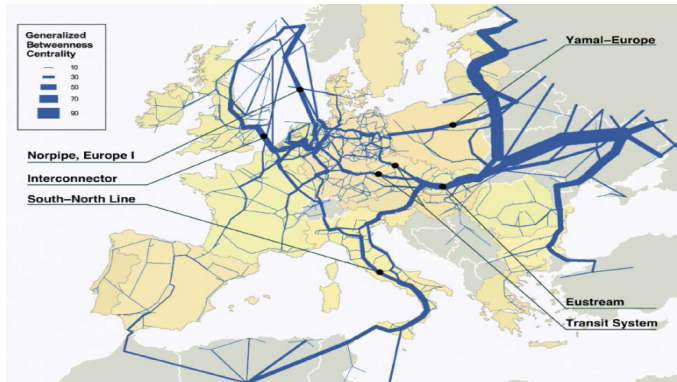


cascading



System of systems with...

...human in the middle



E. Zio, Challenges in the vulnerability and risk analysis of critical infrastructures, Reliability Engineering and System Safety, 152, 2016.

Risk Assessment and Management

Electric power supply systems: recent major blackouts

Blackout	Load loss (GW)	Duration (h)	People affected	Main causes
Aug 14, 2003 Great Lakes, NYC	~ 60	~ 16	50 million	Inadequate right-of-way maintenance, EMS failure, poor coordination among neighboring TSOs
Aug 28, 2003 London	0.72	1	500,000	Incorrect line protection device setting
Sept 23, 2003 Denmark/Sweden	6.4	~ 7	4.2 million	Two independent component failures (not covered by N-1 rule)
Sept 28, 2003 Italy	~ 30	up to 18	56 million	High load flow CH-I, line flashovers, poor coordination among neighboring TSOs
July 12, 2004 Athens	~ 9	~ 3	5 million	Voltage collapse
May 25, 2005 Moscow	2.5	~ 4	4 million	Transformer fire, high demand leading to overload conditions
June 22, 2005 Switzerland (railway supply)	0.2	~ 3	200,000 passengers	Non-fulfillment of the N-1 rule, wrong documentation of line protection settings, inadequate alarm processing
Aug 14, 2006 Tokyo	?	—5	0.8 million households	Damage of a main line due to construction work
Nov 4, 2006 Western Europe (“controlled” line cut off)	~ 14	~ 2	15 million households	High load flow D-NL, violation of the N-1 rule, poor inter TSO-coordination
Nov 10, 2009 Brazil, Paraguay	~ 14	~ 4	60 million	Short circuit on key power line due to bad weather, Daipu hydro plant (18 GW) shut down

Italian Blackout, September 28, 2003

- 3:00 AM Italy imports 6.9 GW, 25% of the country's total load, 300 MW **more than scheduled**
- 3:01 Trip of the 380 kV line Mettlen-Lavorgo (**highly loaded**) caused by **tree flashover**; overload of the adjacent 380 kV line Sils-Soazza
- 3:11 ETRANS (CH) informs GRTN (I): Request by phone to reduce the import by 300 MW (**not enough**)
- 3:21 GRTN reduces import by 300 MW
- 3:25 Trip of the Sils-Soazza line due to **tree flashover** (at 110% of its nominal capacity); the Italian grid loses its synchronism with the UCTE grid; almost **simultaneous tripping** of all the remaining connecting lines
- 3:27 Breakdown of the Italian system, which is not able to operate separately from the UCTE network (instabilities); **loss of supply**
- 9:40 PM **Restoration** of the Italian system completed

Italian Blackout, September 28, 2003



Italian Blackout, September 28, 2003

Impact on Population - strong

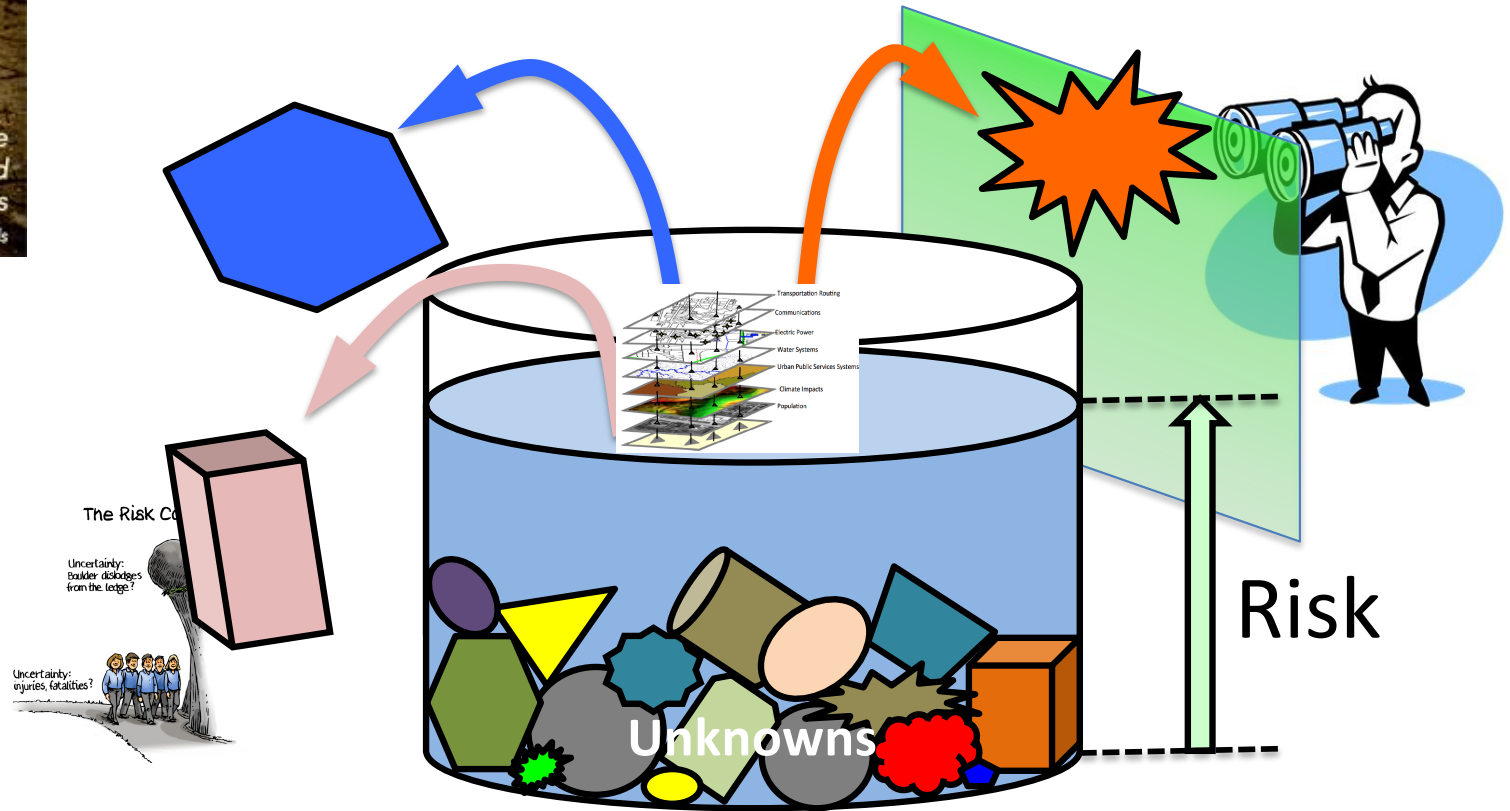
- People affected: 56 Million
- Hundreds of people trapped in elevators.

Economic Losses - moderate

- About 120 million €
- Several hundred k € due to the interruption of continuously working industries.

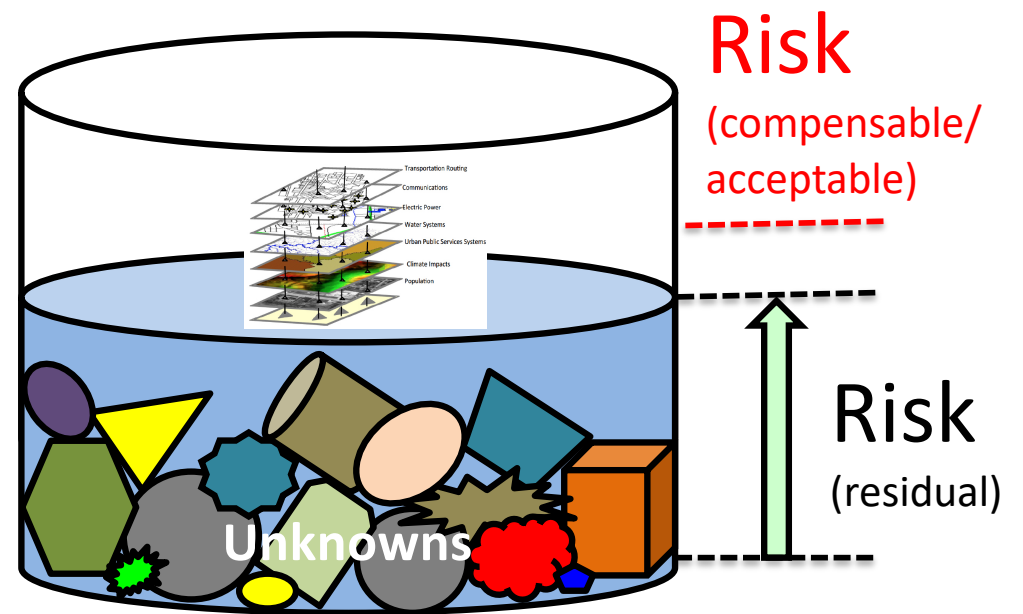
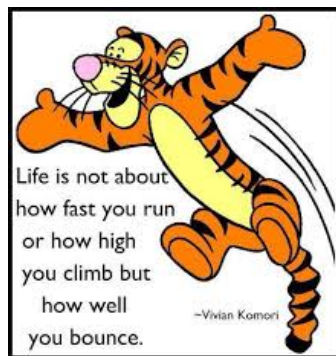
Impact on Dependent Critical Infrastructures - varying

- Transportation: ~110 trains , 30'000 passengers, Subways in Rome and Milan. Flights cancelled or delayed. Outage of traffic lights partly led to chaotic situations in major cities, no severe accidents.
- Water supply: Interruptions for up to 12 hours.
- I & C: Telephone and mobile networks in a critical state. Internet providers shut down their servers (data transfer rate went down to 5% of normal).
- Hospitals: No serious problems due to the use of diesel-driven generators.



T. Aven and E. Zio, Foundational Issues in Risk Assessment and Risk Management, Risk Analysis, Vol. 34(7), 2014

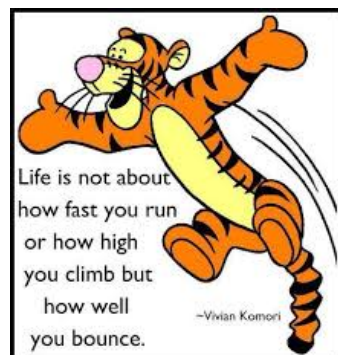
Risk Assessment and Management



A. Yamaguchi, PSAM 12, 2016

T. Aven and E. Zio, Foundational Issues in Risk Assessment and Risk Management, Risk Analysis, Vol. 34(7), 2014

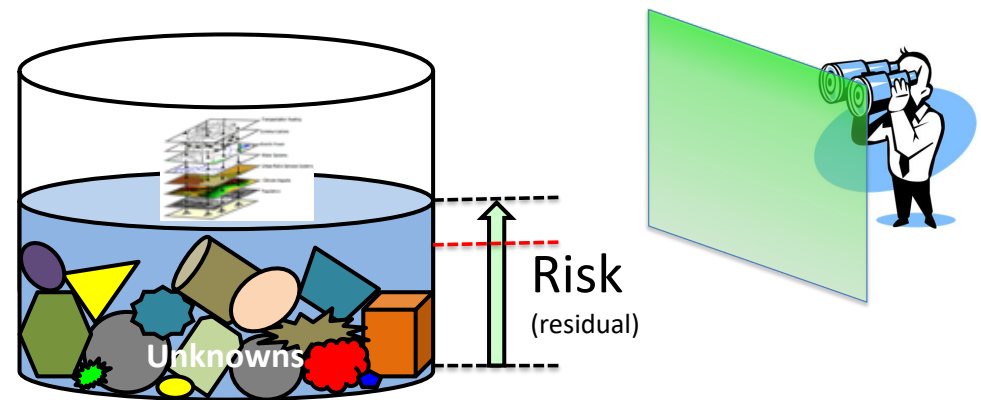
Risk Assessment and Management



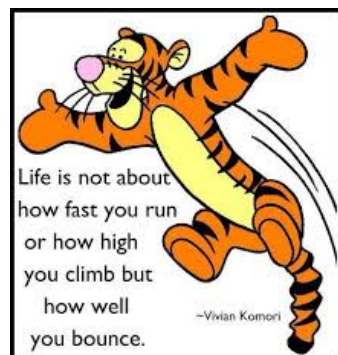
Modern societies:

Beck U., Living in the World Risk Society, Economy and Society, 2006

- + to a large extent have succeeded in bringing under control (some) contingencies and uncertainties (with respect to accidents, violence and sickness...)

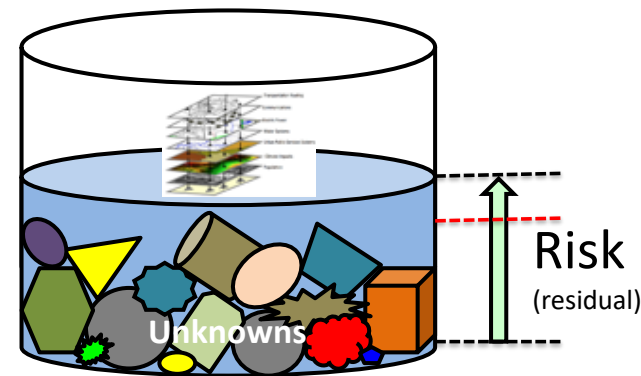


Risk Assessment and Management



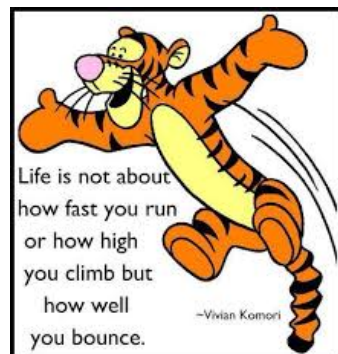
Modern (risk) societies: Beck U., Living in the World Risk Society, Economy and Society, 2006

+ to a large extent have succeeded in bringing under control contingencies and uncertainties (with respect to accidents, violence and sickness...) **but many events** in the past 15 years have shown how **limited** is the claim to **risk control** by modern societies which



are increasingly occupied with **preventing and managing risks** (mostly self-produced by technology and social innovation → **complexity and globalization**)

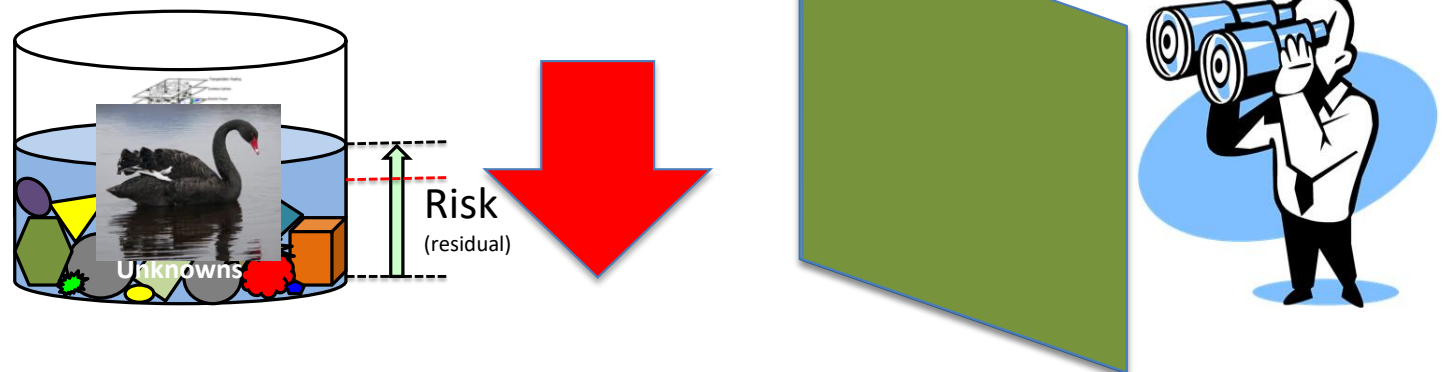
Risk Assessment and Management



Beck U., Living in the World Risk Society, Economy and Society, 2006

Modern (risk) societies:

- have to take **risk management decisions** on the basis of more or less unadmitted **not-knowing**



- risk calculation based on **experience** (accident analysis) and **rationality breaks down**
- we don't know what it is that we don't know (**unknown unknowns**)...and from this... dangers arise

Cross-border hazards

S. Menoni et al., Cross-border implications of critical infrastructures failures: assessment and management

Criteria to define cross-border	Explanation
Impact based	The failure in one asset in one country may impact the same system in other countries, with consequences that can be more or less extended depending on several protective measures, including redundancy and possibility to switch to other service providers
Hazard based	Cross-border triggering hazard affecting potentially wide regions: flood across countries, storm & snowstorm, very intense precipitation, strong winds, hailstorm), forest fires, earthquakes
Systemic Vulnerability based	Dependencies that are regional or even global ones as in the case of civil aviation or when supply occur at a global scale

Interconnected systems and cross-border hazards

S. Menoni et al., Cross-border implications of critical infrastructures failures: assessment and management

Date of occurrence	Infrastructure(s) involved	Countries involved	Initial triggering hazard/threat and initial conditions	Direct damage and failure to CI
1981- 2011	Transport system; Dam System and Hydroelectric Plant	France, Italy	Floods, landslides, avalanche's, flows (of mud and debris), collapses (falling of blocks)	Scenario of total or partial interruption of the road. Loss of functionality; Scenario of the dam structural collapse; Water and electricity supply lines
2002	Transport system	Germany, Czech Republic, Austria and Poland	Elbe river flood	Railway line
14 August 2003	Power System	North America	Tree flashovers; High temperature and load level; generators and 5 capacitor banks out of service	Water supply, Transportation, Communication, Hospitals
August 2003	Transport system	France, Portugal, the Netherlands, Spain, Italy, Germany, the United Kingdom, Switzerland, Ireland, Sweden	Heat wave	Rails buckling; Degradation of signalling systems of railway system; Deformations of road surfaces; Break of London underground trains
23 September 2003	Power System	Scandinavian Countries	5 transmission lines and 4 generation units out of service before the incident	Water supply, Transportation, Communication, Hospitals

Interconnected systems and cross-border hazards

S. Menoni et al., Cross-border implications of critical infrastructures failures: assessment and management

Date of occurrence	Infrastructure(s) involved	Countries involved	Initial triggering hazard/threat and initial conditions	Direct damage and failure to CI
28 September 2003	Power System	Italy and Switzerland	Tree flashovers; High power transfers toward Italy	Tripped power lines by trees flashover, high voltage line damaged. Water supply Hospitals, Transportation, Communication
2004	Gas pipeline	Belgium and France	-	Leakage and explosion
2006, 2007–2008 (2010, ... 2018)	Power system; Wide areas of farmland, Bridges	Bulgaria, Turkey and Greece	Maritsa river flood	Supply interruption, connection interruption; Reduced dam reservoir levels; hydroelectric power generation loss; agricultural land loss
4 November 2006	Power System	Europe	Planned disconnection; System operation close to its limits	Water supply, Transportation, Communication, Hospitals
2006	Transport system	Austria, Czech Republic, Slovakia	Morava river flood, Danube river flood	Railway line. In Austria 3 dikes broke. The main line from Vienna to Prague and some roads were damaged or destroyed. In Slovakia, damage to municipal properties (including public roads damaged by heavy traffic during emergency operations as well as damage to facilities such as ports and ferries). In the capital Budapest, 39 public properties (buildings, roads and defence structures) were

Interconnected systems and cross-border hazards

S. Menoni et al., Cross-border implications of critical infrastructures failures: assessment and management

Date of occurrence	Infrastructure(s) involved	Countries involved	Initial triggering hazard/threat and initial conditions	Direct damage and failure to CI
17-19 January 2007	Transport system	the United Kingdom, Norway, Ireland, France, Belgium, the Netherlands, Sweden, Austria, Germany, Czech Republic, Denmark, Slovakia, Slovenia, Switzerland, Poland	Winter storm	Abandonment of the container ship MSC Napoli in the English Channel; Roof damage of the railway stations in London and Amsterdam; Structural damage of the railway station in Berlin; Fall of trees onto rail tracks.
2007	Oil pipeline	Switzerland, France, Germany	-	Break in a liquid hydro-carbon pipeline
20 March 2010	Transport system	33 European Countries	Eruption of the Eyjafjallajökull volcano (Iceland)	-
8 August 2011	Power System	Arizona, California and Mexico	High temperature and load level; Some generation and transmission maintenance outages.	Water supply, Transportation, Communication, Hospitals
June 2013	Transport system	Austria, Bulgaria, Croatia, Germany, Hungary, Romania, Serbia, Slovakia	Danube river floods	Damage of roads and bridges were damaged
				Loss of several shipping containers.

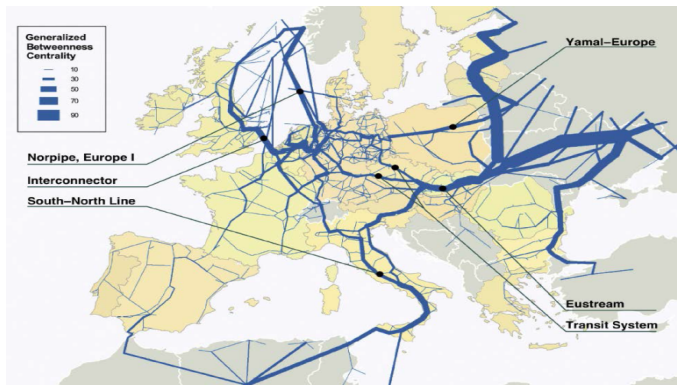
Interconnected systems and cross-border hazards

S. Menoni et al., Cross-border implications of critical infrastructures failures: assessment and management

Date of occurrence	Infrastructure(s) involved	Countries involved	Initial triggering hazard/threat and initial conditions	Direct damage and failure to CI
28 October 2013	Transport system	Germany, the United Kingdom, the Netherlands, Denmark, France, Sweden, Estonia, Russia	Cyclone/Storm	Lost of several shipping containers; Roof damage of the railway stations in Denmark; Fallen trees and damage to the catenary of tram services in South Holland; in London, Tube lines were affected on account of debris on the tracks
January 2019	Transport system	Germany, Austria, Switzerland, Italy, Poland, Czech Republic, Greece	Winter storm	Many snow-related accidents; Hundreds of trees broke down; A French fighter jet disappeared from radar screens
16 June 2019	Power System	Argentina and Uruguay	To be investigated	Water supply, Transportation, Communication, Hospitals
September 2019	Water, Power and Transport... Systems	Bahamas, USA	Hurricane Dorian	
...				

Global Risk

World Risk Society: **global risk**



Natural hazards

Human attacks
Physical and Cyber

Pandemic

System aging

Human errors

Electric Power

Water Systems

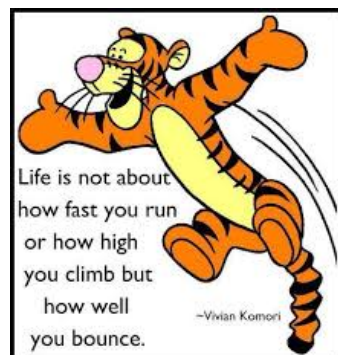
Urban Public Services Systems

Climate Impacts

E. Zio, Challenges in the vulnerability and risk analysis of critical infrastructures, Reliability Engineering and System Safety, 152, 2016.

Aven, T and Zio, E, 2020, "Globalization and global risk: How risk analysis needs to be enhanced to be effective in confronting current threats, Reliability Engineering and System Safety

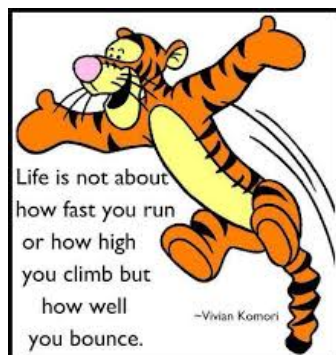
World Risk Society: Global risk



- **Global risk** is the human condition in the 21st century
- Global risks are expression of **global interdependence**
- Global risks tear down national boundaries
- Global risks represent a shock for humanity (no one predicted such a development)

Beck U., Living in the World Risk Society, Economy and Society, 2006

World Risk Society: **Global risk**



- **Global risk** is characterized by :

1. **De-localization**: causes and consequences are not local



de-localization of **incalculable interdependency risk**?

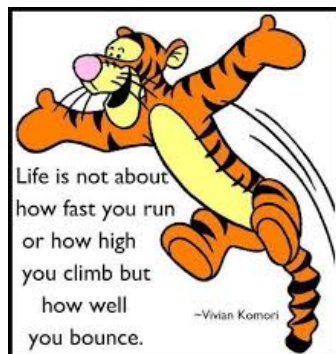
2. **Incalculableness**: consequences are incalculable (and often probabilities too)



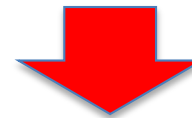
'hypothetical' risk

Beck U., Living in the World Risk Society, Economy and Society, 2006

World Risk Society: **Global risk**



3. **Non-compensability**: as long as accidents are compensable, **acceptable risk** can be defined, but



with **unknown unknowns**, the logic of **compensation** breaks down



principle of precaution

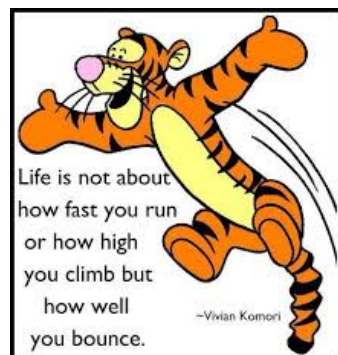
+

resilience: anticipate, prevent, mitigate, recover from risks (some whose **existence** has **not been proven**)



Beck U., Living in the World Risk Society, Economy and Society, 2006

From risk prevention/mitigation to resilience



Bad things have happened
(and will happen again)



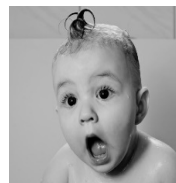
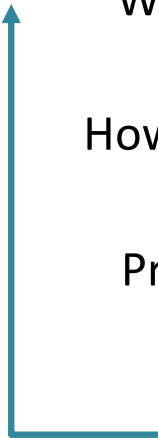
What bad things? **Hazards and Threats**



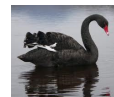
How likely? How bad? **Risk assessment**



Prepare, mitigate **Risk management**



Surprise!!!



Risk analysis

- 1) What can happen? (**accident, A**)
- 2) How likely will it happen? (**uncertain occurrence, U**)
- 3) If it does happen, how bad will it be? (**uncertain consequence, C**)

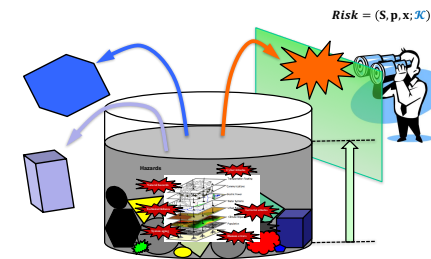
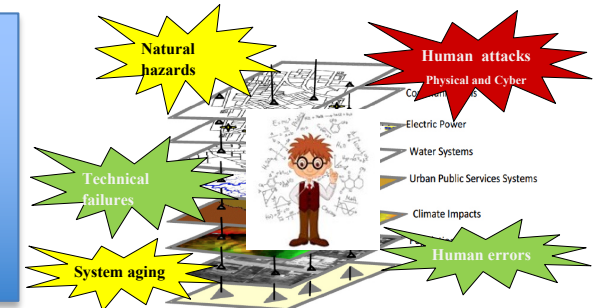
**In addition to preparation...respond adaptively...
Make the system resilient!**

There will always be unforeseen events (due to the complexity of our systems) and, thus, means must be put in place to adequately respond to such events when they occur

Zio, E., 2018. The future of risk assessment. Reliability Engineering & System Safety, 177, pp.176-190.

World Risk Society: Global risk

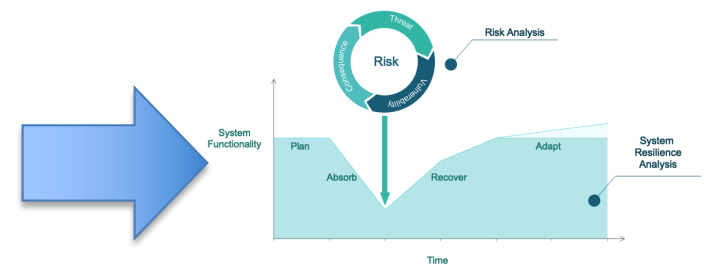
World Risk Society



Surprise



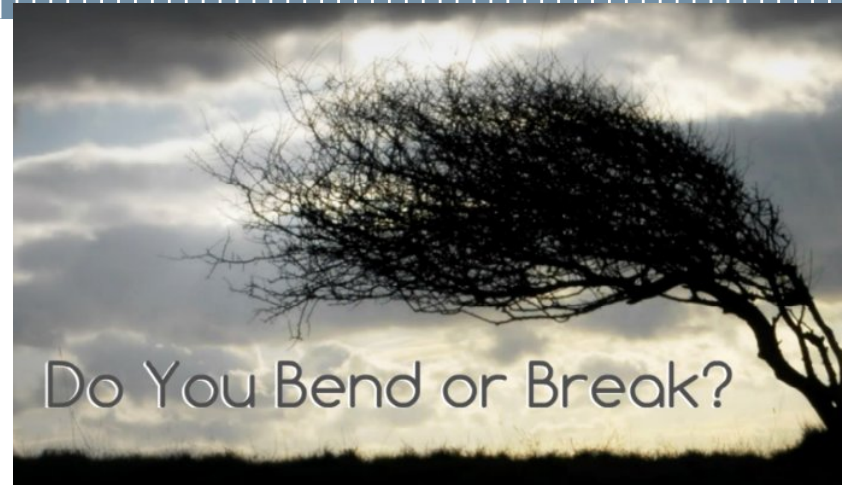
Resilience



T. Aven and E. Zio, "Some Consideration on the Treatment of Uncertainties in Risk Assessment for Practical Decision Making", Reliability Engineering and System Safety, Vol. 96., 2011, pp. 64-74, 2011.

Resilience

Resilience




**KEEP
CALM
AND
HAVE
RESILIENCE**

What is system resilience?

The sum of the passive survival rate (**reliability**) and proactive survival rate (**restoration**) of a system, (Youn et al. 2011)

“Intrinsic ability of a system to **adjust** its functionality in the presence of a disturbance and unpredicted changes” (Hollnagel et al. 2006)

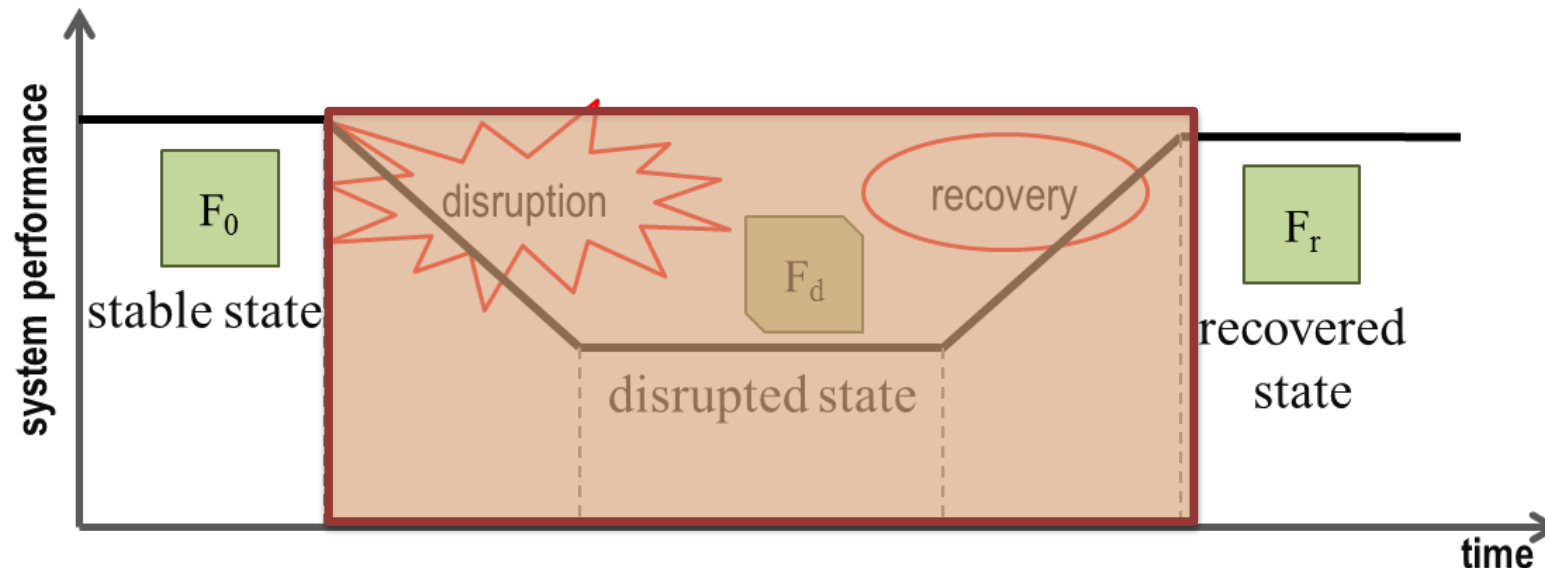
“The ability of a system to **sustain** external and internal **disruptions** without discontinuity of performing the system’s function or, if the function is disconnected, to fully **recover** the function rapidly” (US ASME 2009)

“The resilience of infrastructure systems is their ability to **prevent**, **absorb**, **adapt**, and/or quickly **recover** from a disruptive event such as natural disasters” (US National Infrastructure Advisory Council NIAC, 2009)

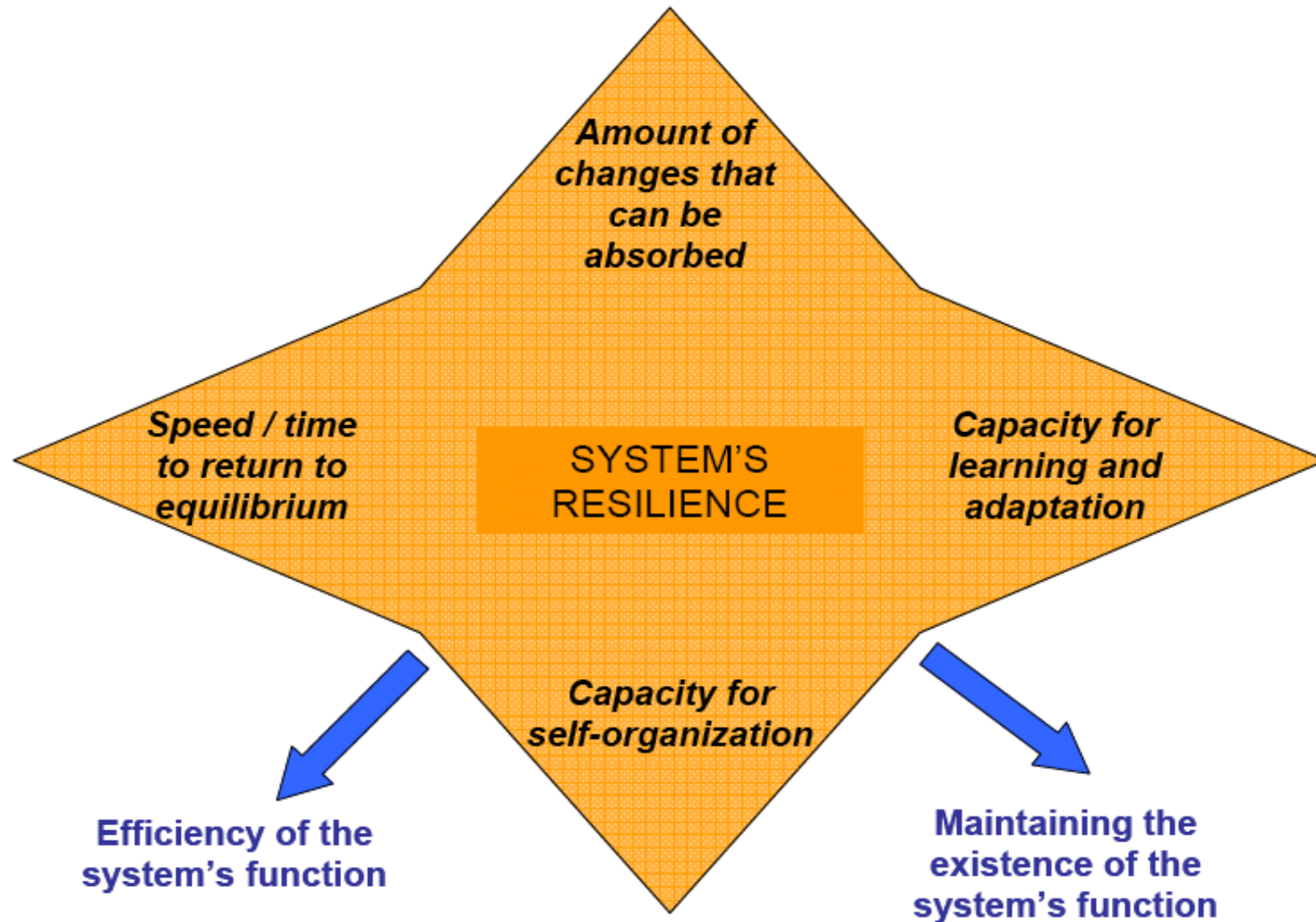
...

What is system resilience?

- **Resilience**: focus on the ability of a system to “**absorb**” and “**adapt**” to **disruptive events**, and “**recovery**” is considered as the critical part of resilience
- It considers the **whole response dynamics** of a system to any kind of disruptions



Features of system's resilience



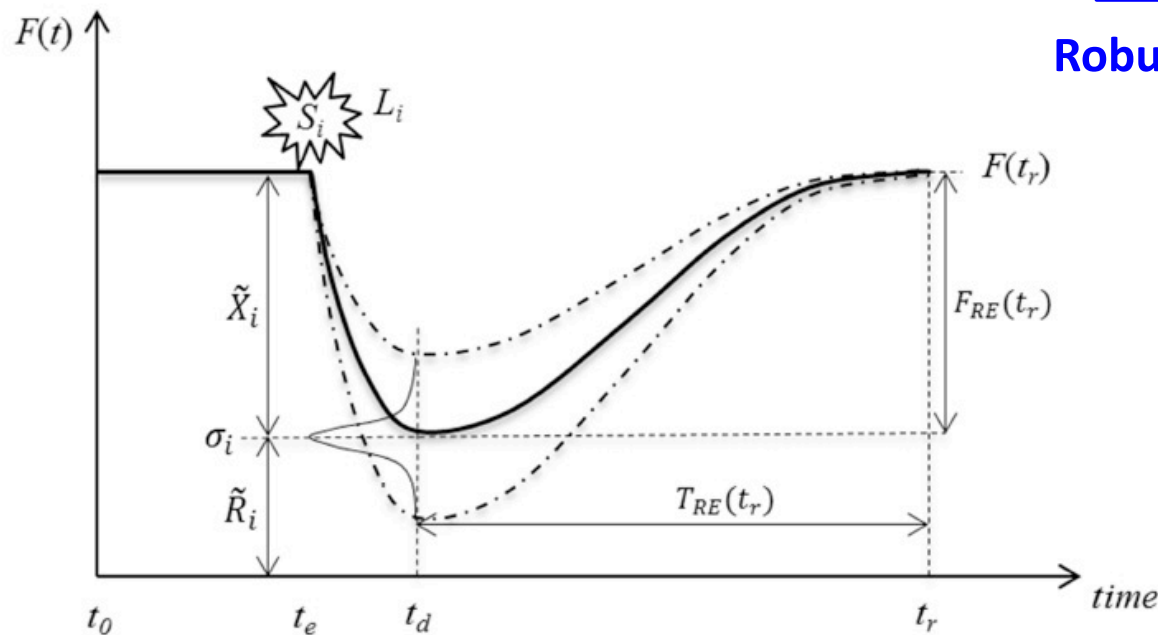
What is system resilience?

$$\text{Risk} = \{ \langle S_i, L_i, \tilde{X}_i(\sigma_i) \rangle \}$$

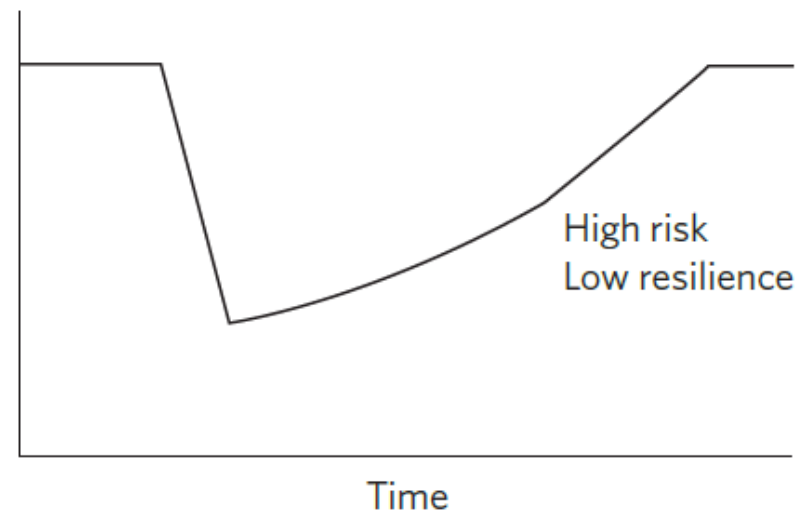
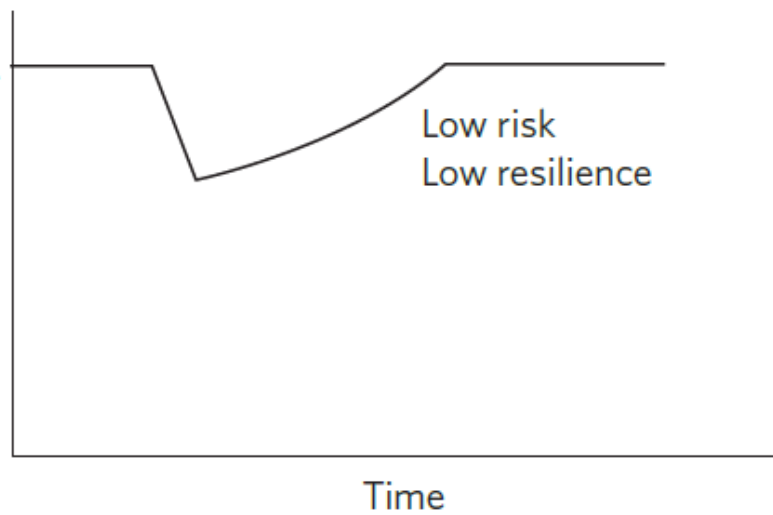
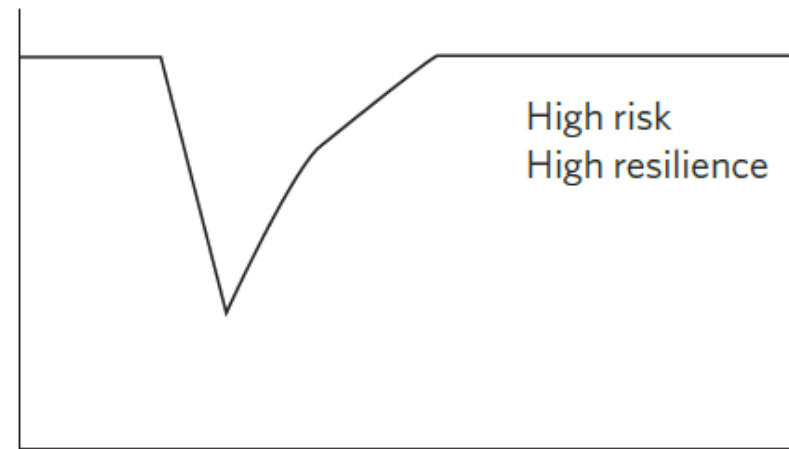
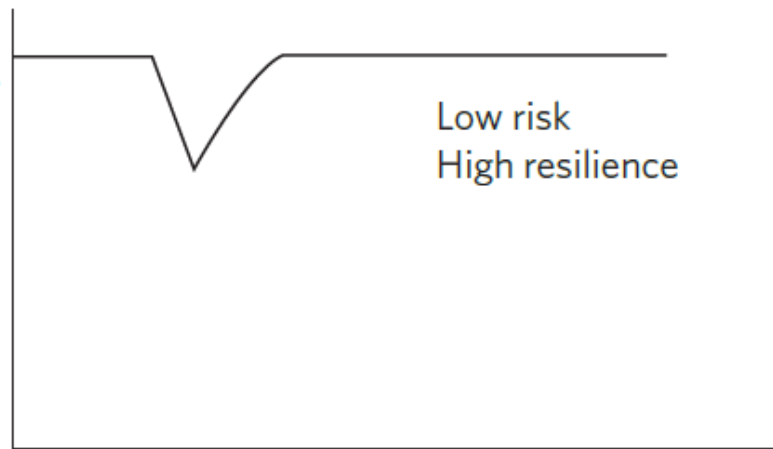
$$\text{Robustness} = \{ \langle \tilde{R}_i \rangle \} = \{ \langle F(t_0) - \tilde{X}_i(\sigma_i) \rangle \}$$

$$\text{Resilience} = \{ \langle S_i, L_i, \tilde{R}_i, T_{RE}(t_r), F_{RE}(t_r) \rangle \}$$

Robustness Recovery Rapidity



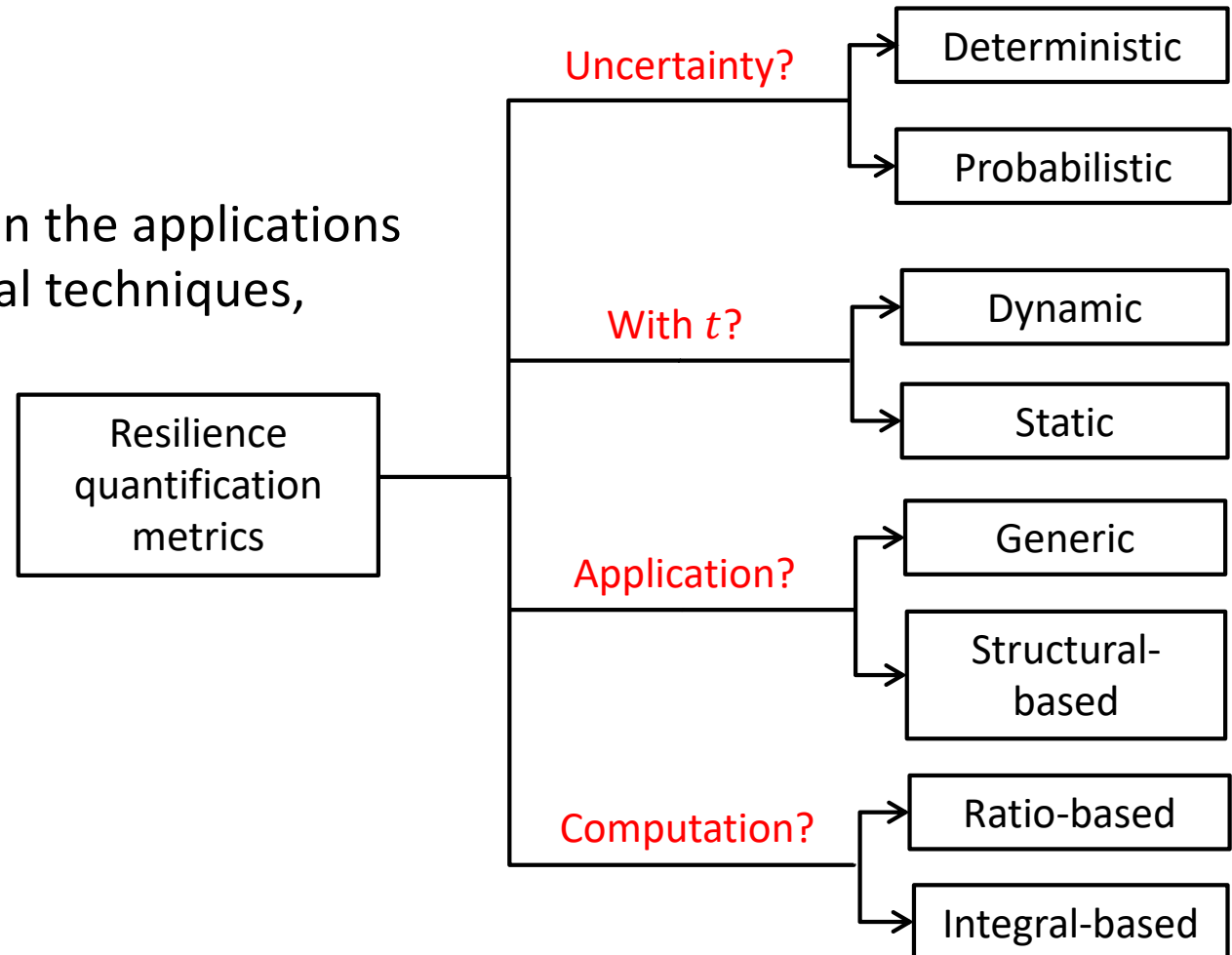
Resilience vs. risk



CI resilience quantification and assessment

Resilience metrics

- Classification: depends on the applications of interest, computational techniques, available data, etc.

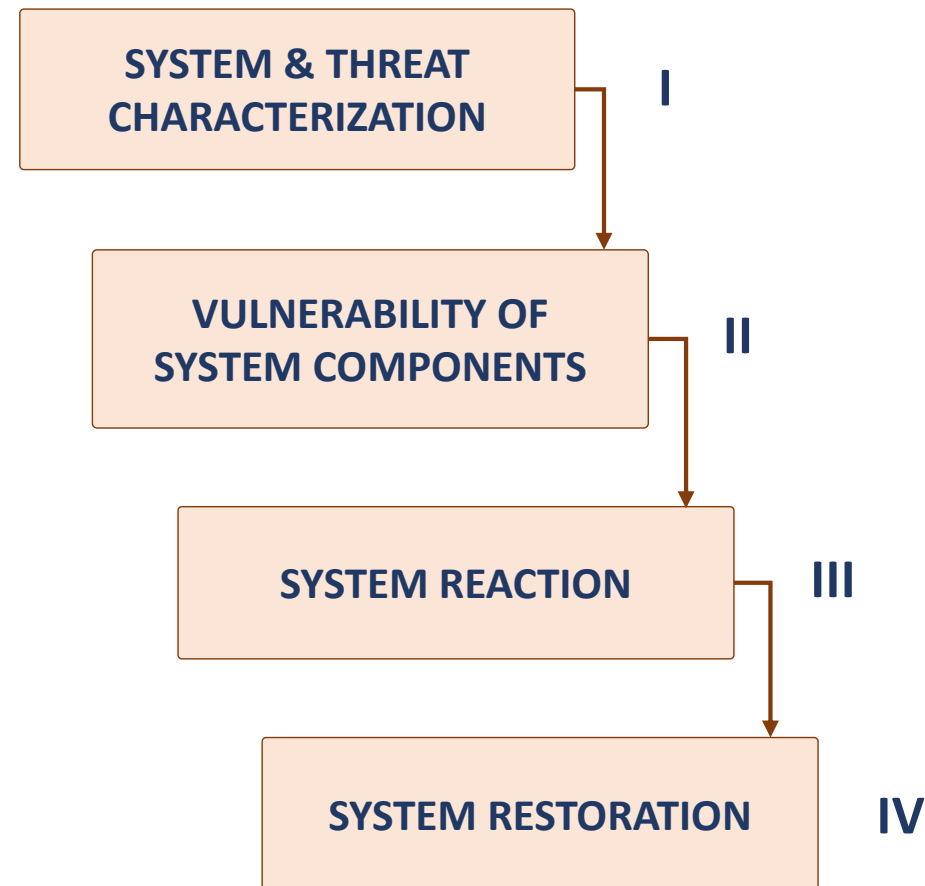


Resilience assessment framework



Simulation-based resilience assessment framework

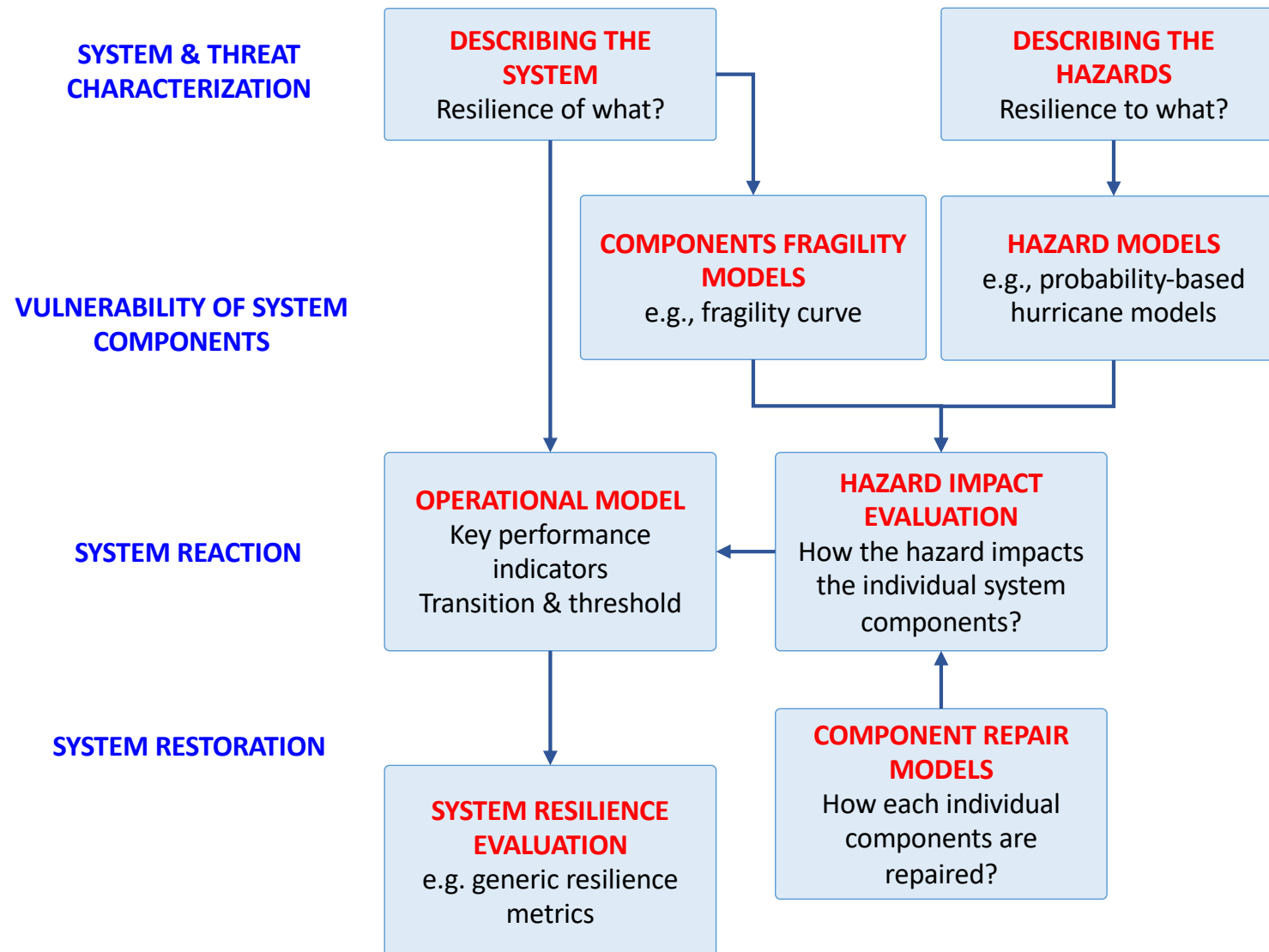
- **Objective:** to evaluate the resilience of a system against **specific hazards** with **computational methods**
- Hazards are able to be modeled explicitly, e.g. hurricanes, via physical/parametric models





Resilience assessment

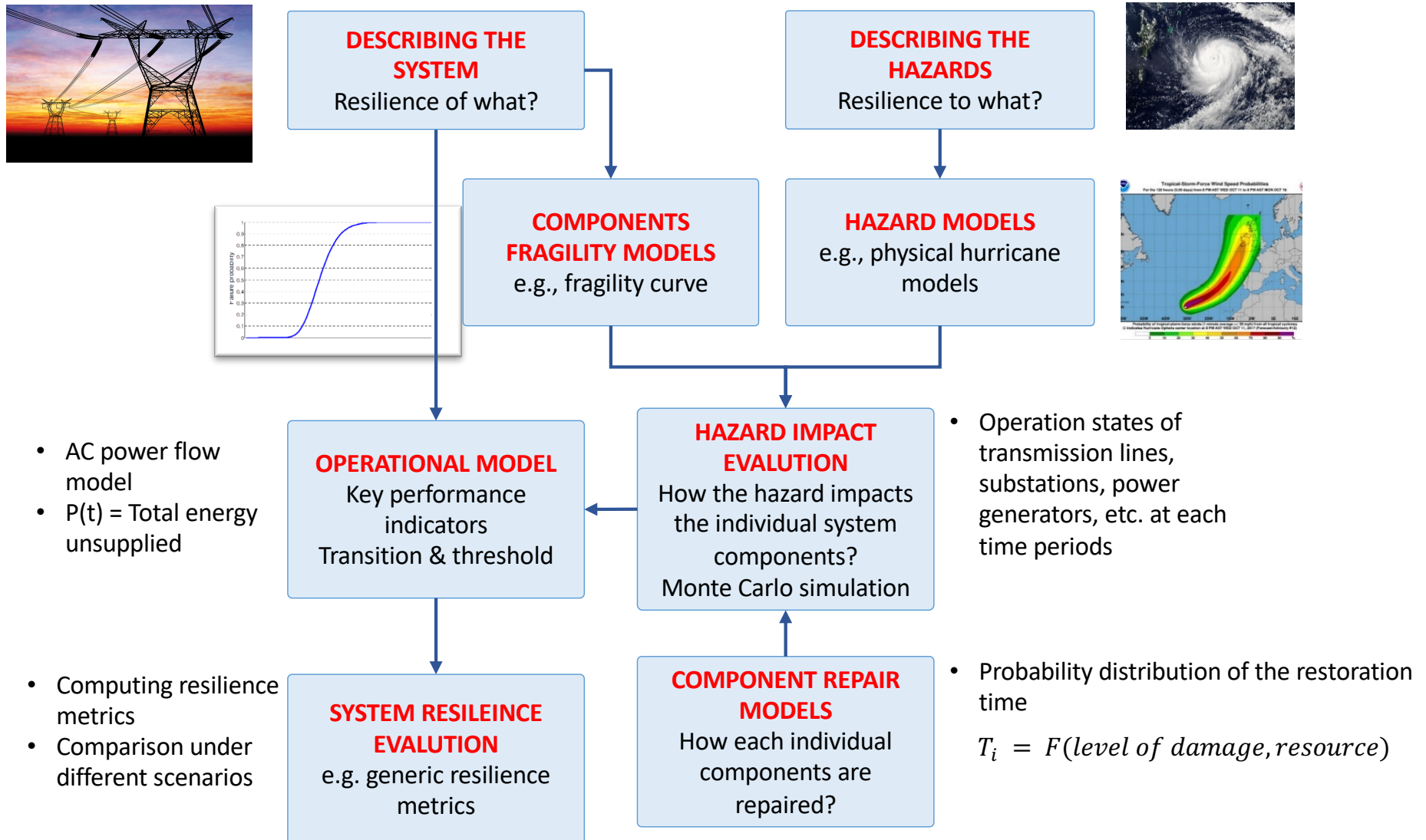
A threat(hazard)-based assessment framework: the flow chart





Resilience assessment

Example: power transmission system resilience under hurricanes



System Resilience Assessment, Analysis and Optimization

- *Functional modelling*

CIIs
modelling

- *How to describe resilient behaviour of CI systems?*

- *Quantification*

Resilience
assessment

- *How to assess resilience?*

- *Optimization/
decision
making*

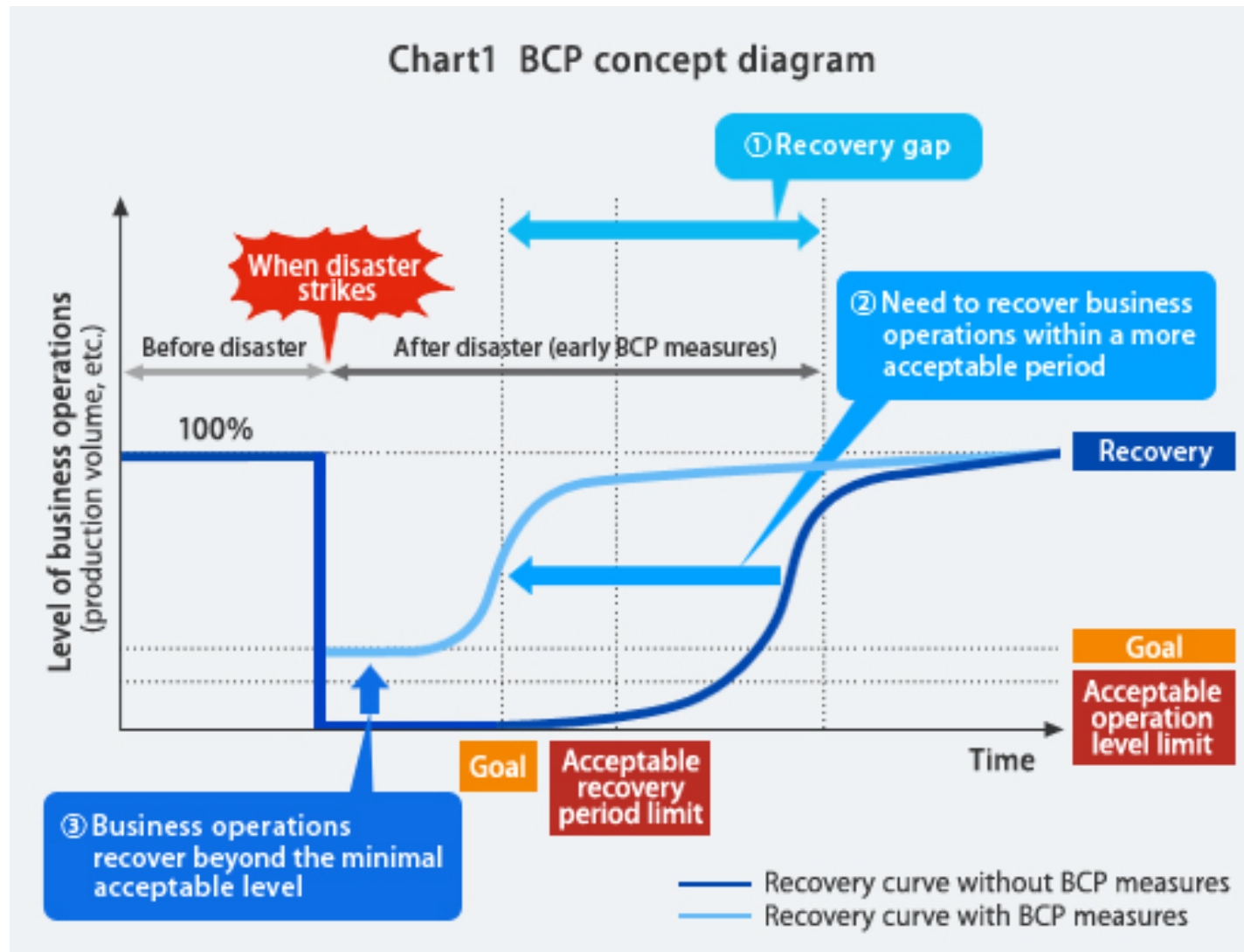
Resilience
analysis

- *What affects resilience the most and the least?*

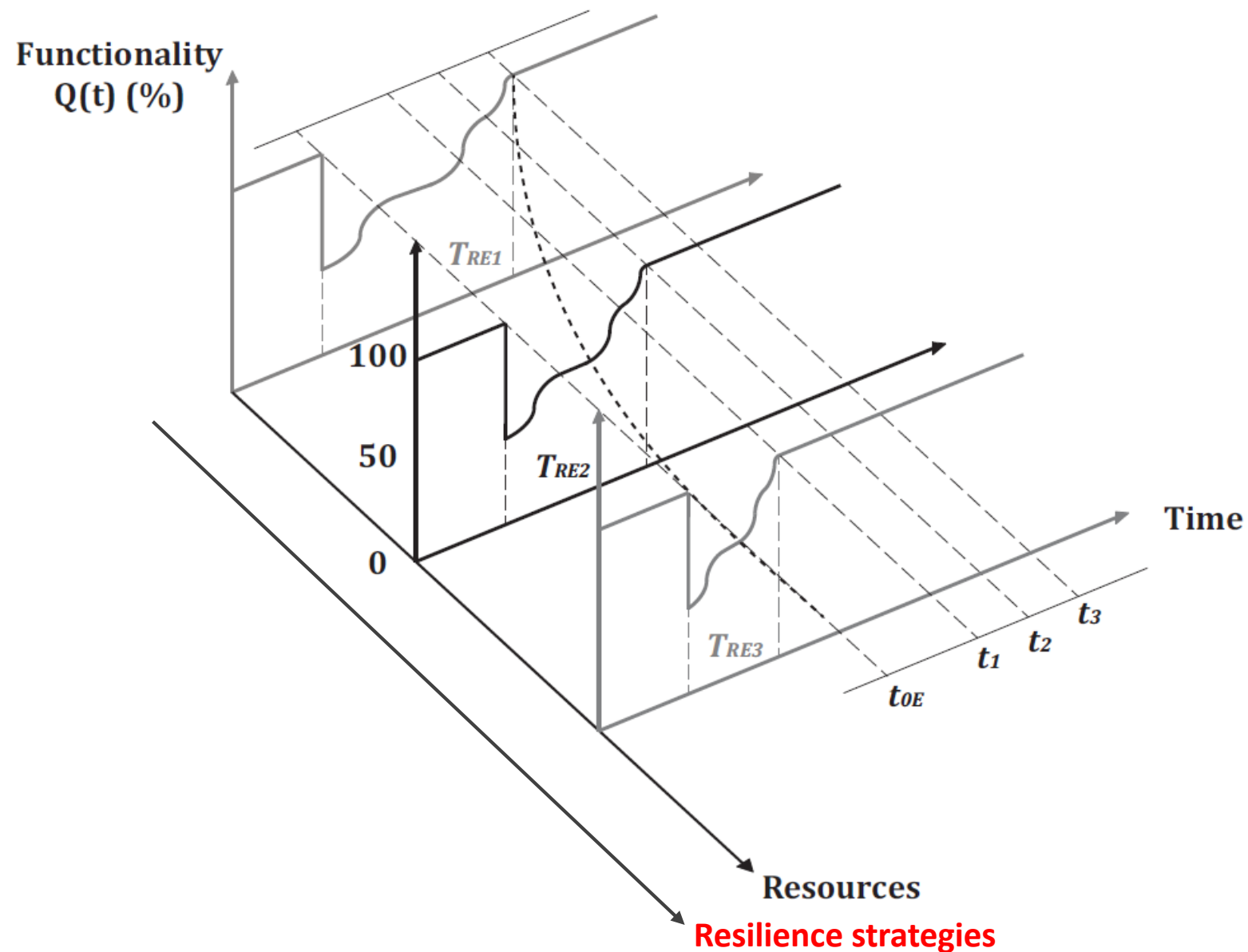
Resilience
optimization

- *How to improve resilience?*

Resilience improvement



Resilience-oriented decision making



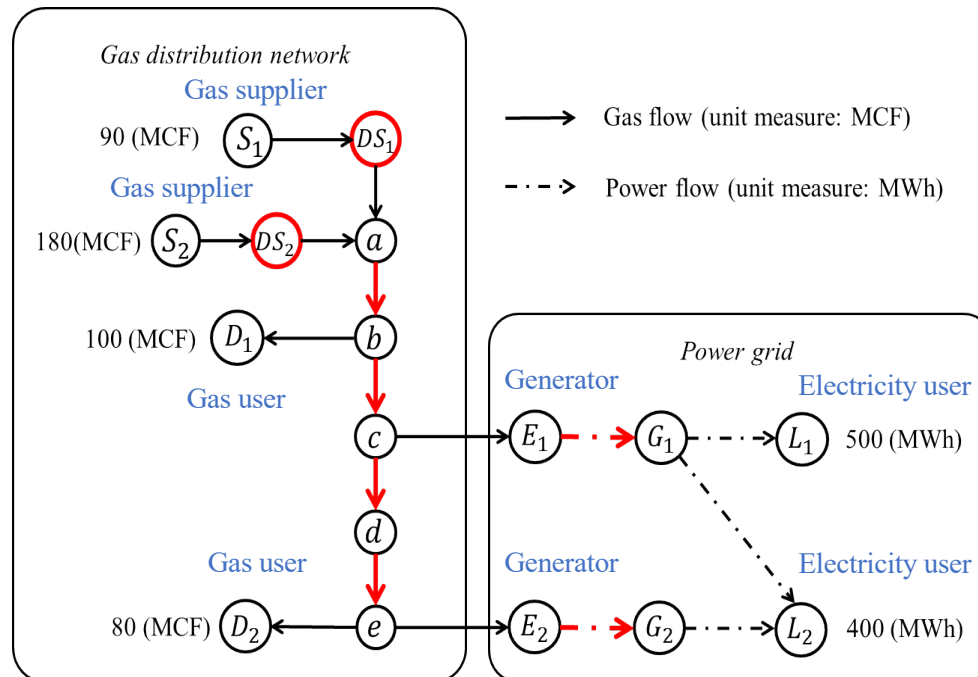
Resilience strategies

- To enhance resilience, **resilience strategies** include:
 - Enhance the resilience **awareness**
 - Share information
 - Make integrated decision makings
 - Train staff and managers
 - **Harden** system components
 - Adjust system **topology**
 - Control system demand level
 - Deploy **backup systems (redundancy)**
 - **Optimize repair** sequence
- Resilience strategies are **system specific**
- Generally, in the time domain: **pre-event strategies** vs. **post-event strategies**, e.g., hardening vs. repair crew scheduling

Case study: Interconnected water supply and electric power systems

Most relevant system
parameters obtained by

SADIM 1



- | | | |
|----|--|----------------------------------|
| 1 | Identify and predict potential hazards | F_3, F_7, F_2, F_4, H_r |
| 2 | Improve the efficiency of failure detection | H_r |
| 3 | Identify and improve maintenance of key elements | F_3, F_7, F_2, F_4 |
| 4 | Design redundancy for link L_{a-b} | F_3 |
| 5 | Design redundancy for link $L_{E_1-G_1}$ | F_7 |
| 6 | Design redundancy for buffer DS_2 | F_2 |
| 7 | Design redundancy for link L_{b-c} | F_4 |
| 8 | Staff training | $F_3, F_7, F_2, F_4, H_r, \mu_3$ |
| 9 | Establish efficient communication channels for operators | H_r, μ_3 |
| 10 | Emergency education for users | H_h |
| 11 | Improve repair efficiency for link L_{a-b} | μ_3 |

Decision variables

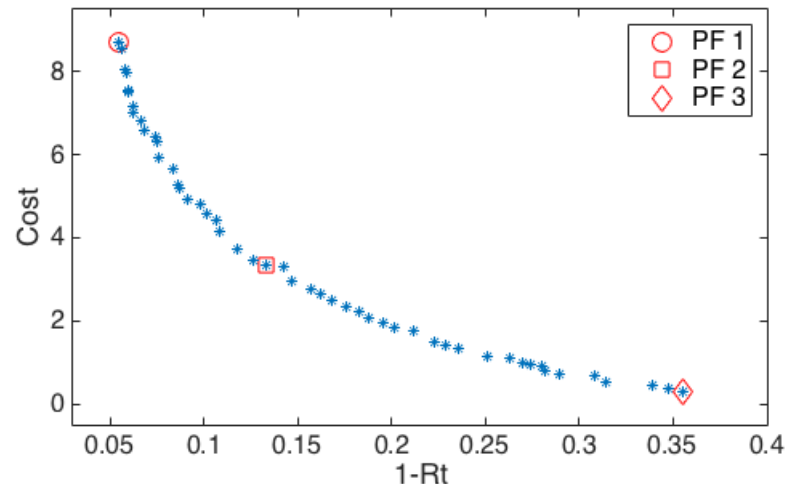
The resilience enhancement activities i_v .

Objective functions

$$f_1 = 1 - R_t = 1 - \frac{\int_{t_f}^{t_h} \sum_{i_y}^{i_y=N_y} \omega_{i_y} y_{i_y}(t) dt}{\int_{t_f}^{t_h} \sum_{i_y}^{i_y=N_y} \omega_{i_y} D_{i_y}(t) dt}$$

$$f_2 = Cost = \sum_{v_i} c_{v_i}^s$$

Pareto Front

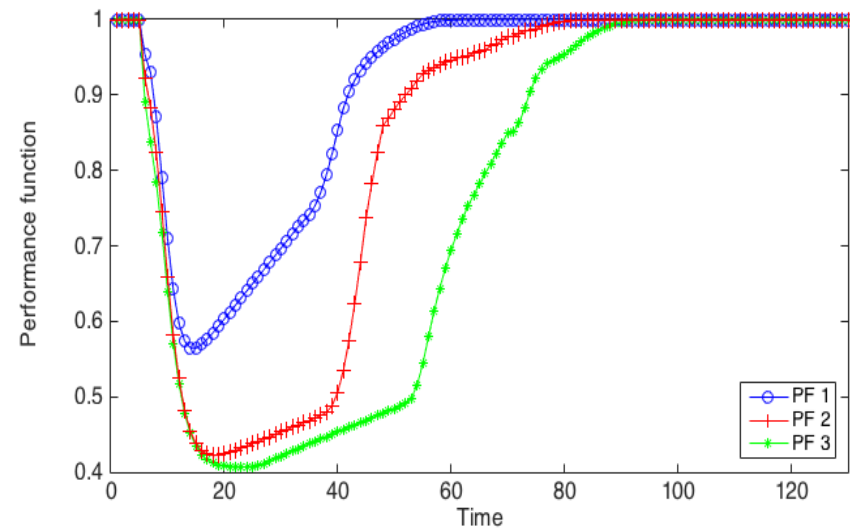


Three optimal values

- PF 1: minimum value of $f_1 = 1 - R_t$ and the maximum value of $f_2 = Cost$;
- PF 2: the best compromise solution obtained using the min-max approach to compromise between resilience and cost;
- PF 3: the maximum value of $f_1 = 1 - R_t$ the minimum value of $f_2 = Cost$.

Optimal investment of RES activities

R_t	0.9454	0.8667	0.6447
$Cost$	8.7107	2.3275	0.7243



Conclusions

Safety/Risk

Vulnerability

Resilience



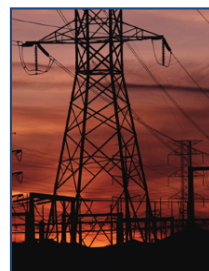
Oil & Gas



Communica-
tions



Water



Electric
Power



Transp.



Emergency
Services

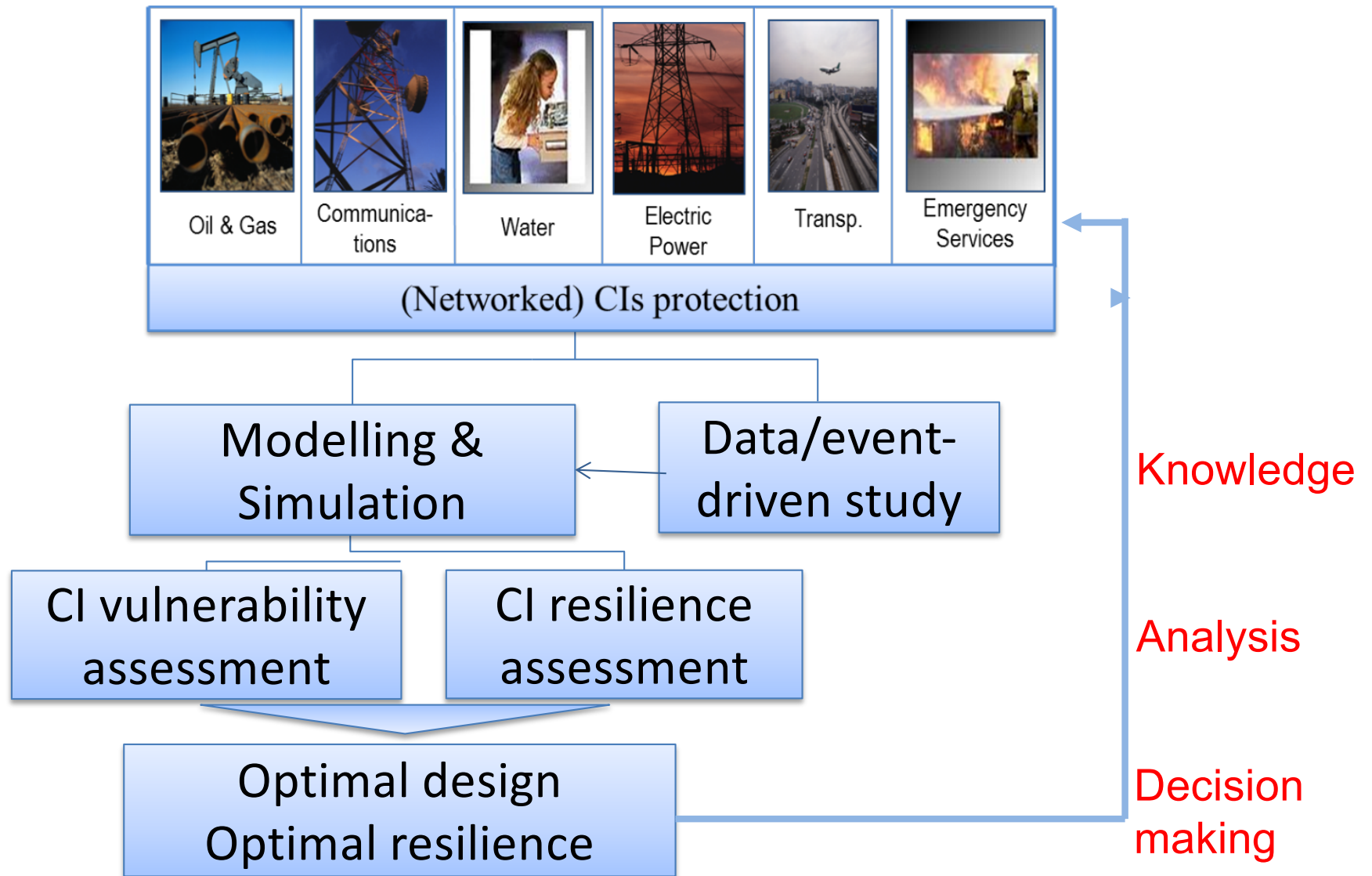
(Networked) CIs protection

Dependency

Structural
complexity

Dynamic
complexity

Resilience of critical infrastructures




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The future of risk assessment

E. Zio^{a,b}

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^b *Energy Department, Politecnico di Milano, Italy*

ARTICLE INFO

Keyword:
 Risk assessment
 Simulation
 Business continuity
 Resilience
 Condition monitoring-based risk assessment
 Dynamic risk assessment
 Cyber-physical systems
 Safety and security assessment

ABSTRACT

Risk assessment must evolve for addressing the existing and future challenges, and considering the new systems and innovations that have already arrived in our lives and that are coming ahead. In this paper, I swing on the rapid changes and innovations that the World that we live in is experiencing, and analyze them with respect to the challenges that these pose to the field of risk assessment. Digitalization brings opportunities but with it comes also the complexity of cyber-physical systems. Climate change and extreme natural events are increasingly threatening our infrastructures; terrorist and malevolent threats are posing severe concerns for the security of our systems and lives. These sources of hazard are extremely uncertain and, thus, difficult to describe and model quantitatively.

Some research and development directions that are emerging are presented and discussed, also considering the ever increasing computational capabilities and data availability. These include the use of simulation for accident scenario identification and exploration, the extension of risk assessment into the framework of resilience and business continuity, the reliance on data for dynamic and condition monitoring-based risk assessment, the safety and security assessment of cyber-physical systems.

The paper is not a research work and not exactly a review or a state of the art work, but rather it offers a lookout on risk assessment, open to consideration and discussion, as it cannot pretend to give an absolute point of view nor to be complete in the issues addressed (and the related literature referenced to).

1. Introduction

Safety is freedom, freedom from unaffordable harm, and, thus, a human right. Risk assessment has been the dominant paradigm for ensuring this right in the design and operation of industrial systems. Examples of areas of applications include the chemical process industry, the nuclear industry, the transportation sectors, the aerospace industry etc.

Risk assessment is a mature discipline. The structured performance of a risk assessment guides analysts to identify possible hazards/threats, analyze their causes and consequences, and describe risk, typically quantitatively and with a proper representation of uncertainties. In the assessment, the analysts make assumptions and simplifications, collect and analyze data, and develop and use models to represent the phenomena studied. For example, the failure modes of components due to a given earthquake, the heat fluxes on a structure due to a fire, the response of operators to an accident are all the results of conceptual models that attempt to mimic how a real accident would proceed, based on the knowledge available. The risk assessment of a system requires the consideration of a possibly very large number of scenarios with multiple failures of its components and, by so doing, provides an in-depth understanding and knowledge of the system failure modes with

consequent increase of the awareness on risk and the attention to safety, which typically leads to an overall improvement of the safety of the system.

The World we live in is rapidly changing in many ways. Digitalization is bringing new opportunities of connectivity, monitoring and awareness, and is changing the way we communicate and socially behave. Mobility and social pressure are changing the landscape in which we live and operate. Continuous advancements in technical knowledge and technology are improving our production processes, products and services, as well as our environments, while changing the business and work/job scenarios. As the digital, physical and human worlds continue to integrate, we experience a deep transformation in industry, which far-reaches into our lives. The 4th industrial revolution, the internet of things and big data, the industrial internet, are changing the way we design, manufacture, supply products and services, the way we move and live in our environment. This is creating a complex network of things and people that are seamlessly connected and communicating. It is providing opportunities to make production systems and services more efficient and faster, and more flexible and resilient the complex supply chains and distribution networks that tie the global economy.

E-mail addresses: enrico.zio@polimi.it, enrico.zio@centralesupelec.fr.

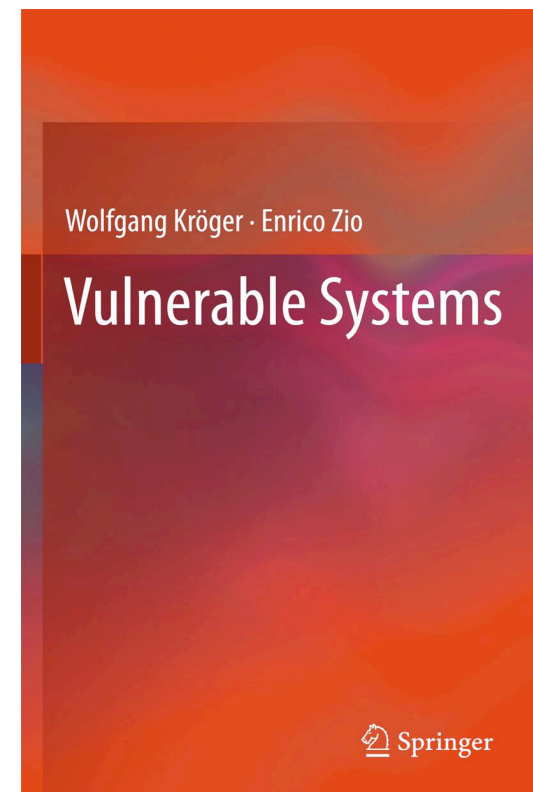
<https://doi.org/10.1016/j.ress.2018.04.020>

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 Available online 25 April 2018

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INTRODUCTION TO THE BASICS OF RELIABILITY AND RISK ANALYSIS

Enrico Zio

AN INTRODUCTION TO THE BASICS OF RELIABILITY AND RISK ANALYSIS

The necessity of expertise for tackling the complicated and multidisciplinary issues of safety and risk has slowly permeated into all engineering applications so that risk analysis and management has gained a relevant role both as a tool in support of plant design and as an indispensable means for emergency planning in accidental situations. This entails the acquisition of appropriate reliability modeling and risk analysis tools as complement to the basic and specific engineering knowledge for the technological area of application.

This book provides an introduction to the principal concepts and issues related to the safety of modern industrial activities and an illustration of the classical techniques for reliability analysis and risk assessment used in the current practice. It is aimed at providing an organic view of the subject.

Zio

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AN INTRODUCTION TO THE BASICS OF RELIABILITY AND RISK ANALYSIS

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COMPUTATIONAL METHODS FOR RELIABILITY AND RISK ANALYSIS

Enrico Zio

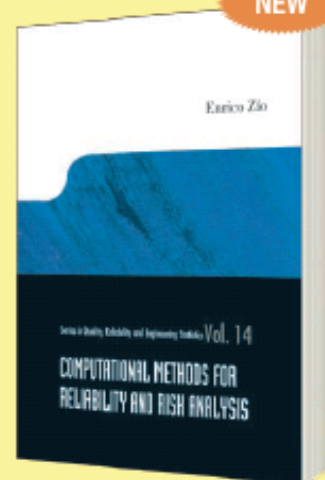
Department of Energy, Polytechnic of Milan, Italy

This book illustrates a number of modelling and computational techniques for addressing relevant issues in reliability and risk analysis. In particular, it provides:

- i) a basic illustration of some methods used in reliability and risk analysis for modelling the stochastic behaviour of systems, e.g. the Markov and Monte Carlo simulation methods;
- ii) an introduction to Genetic Algorithms, tailored to their application for RAMS (Reliability, Availability, Maintainability and Safety) optimization;
- iii) an introduction to key issues of system reliability and risk analysis, like dependent failures and importance measures;
- iv) a presentation of the issue of uncertainty and of the techniques of sensitivity and uncertainty analysis used in support to reliability and risk analysis.

The book provides a technical basis for senior undergraduate or graduate courses and a reference for researchers and practitioners in the field of reliability and risk analysis. Several practical examples are provided to demonstrate the application of the concepts and techniques in practice.

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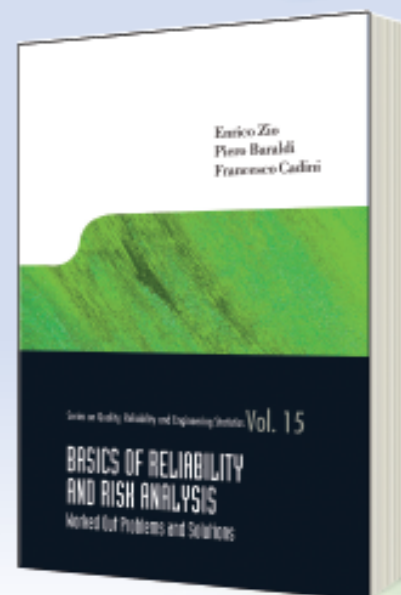
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BASICS OF RELIABILITY AND RISK ANALYSIS
 Worked Out Problems and Solutions

by Enrico Zio (École Centrale Paris et Supélec, France & Politecnico di Milano, Italy), Piero Baraldi (Politecnico di Milano, Italy), & Francesco Cadini (Politecnico di Milano, Italy)

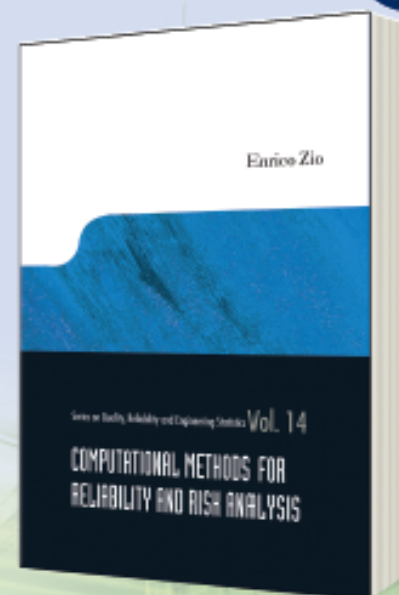
Reliability and safety are fundamental attributes of any modern technological system. To achieve this, diverse types of protection barriers are placed as safeguards from the hazard posed by the operation of the system, within a multiple-barrier design concept. These barriers are intended to protect the system from failures of any of its elements, hardware and software, human and organizational.

Correspondingly, the quantification of the probability of failure of the system and its protective barriers, through reliability and risk analysis, becomes a primary task in both the system design and operation phases.

This exercise book serves as a complementary tool supporting the methodology concepts introduced in the books "An introduction to the basics of reliability and risk analysis" and "Computational methods for reliability and risk analysis" by Enrico Zio, in that it gives an opportunity to familiarize with the applications of classical and advanced techniques of reliability and risk analysis.

This book is also available as a set with *Computational Methods for Reliability and Risk Analysis* and *An Introduction to the Basics of Reliability and Risk Analysis*.

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by Enrico Zio (Politecnico di Milano, Italy)

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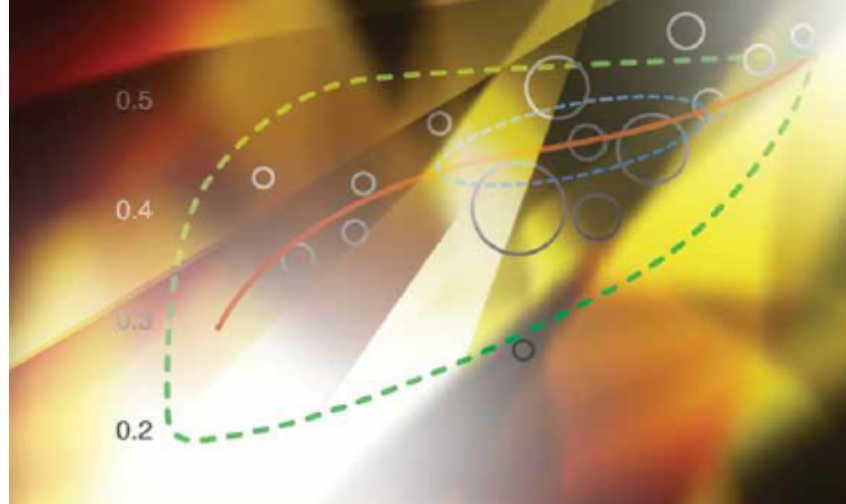
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Organizational and administrative details of the course



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- **Coordinators:**
 - Nasi Greta, Associate Professor, Bocconi University
 - Zio Enrico, Professor, Politecnico di Milano (Italy) and Mines Paris PSL University (France)
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 - Di Maio Francesco, Professor, Politecnico di Milano (Italy)
 - Naseh Moghanlou Lida, PhD student, Politecnico di Milano (Italy)
- **Audience:** Master students
- **Language:** English



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She was the Director of the Public Management and Policy Department from 2012-2016. She has conducted numerous research, education and consulting projects with some of the leading institutions at national and international level.

Her research activities focus on the following topics: innovation and change management in the public sector, digital transformation in public services and in the healthcare sector, service and city management and competitiveness.

Since 2016, she has been an Honorary Fellow at the Business School of the University of Edinburgh. She is the author of numerous books and articles on her topics of interest. Her works have been published in Public Administration, Public Management Review and the International Journal of Public Administration, the Journal of Medical Internet Research, among others. She is a member of the editorial board of many journals including Public Management Review, the Journal of Comparative Policy Analysis: Research and Practice (2005-2019) and Review of Public Administration. She has served on the board of many public administrations such as the International Research Society of Public Management and she is an institutional representative at the Association for Public Policy Analysis and Management. She has been invited to lecture in many international universities such as Seoul National University, Lee Kwan Yew School of Public Policy, ESADE, Erasmus University, among others.

Greta was a Fulbright Scholar at the Maxwell School of Public Affairs and Citizenship, where she earned her MPA. She also has a Ph.D. in Public Management from the Università di Parma and a B.Sc. in Public Administration and International Organizations from Università Bocconi.

Zio
Enrico

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signed for Panthers: July 1998

Better known "***Little knee***" for his ease in running.

After the much talked retirement of the "*Divine Ponytail*" (Roberto Baggio), he stands as the last true and pure artist of the Italian soccer. He remains a patrimony to be safeguarded, in spite of the "*tactical problem*" he represents for the Panthers team.

Fancy on the field and even brilliant off the field: meeting him disguised as Santa Claus at weddings or as deejay in popular Milano's bars, one would never realize that he is an internationally renowned luminary.



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PhD Candidate (cycle XXXV)

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Department of Energy, Politecnico di Milano

Research Topic: Resilience of the system of systems made up of electric power grid, the charging infrastructure and the system of Electric Vehicles (EVs)

1	14/04/2023	14:15-18:15	Course introduction: definition of critical infrastructure, safety, vulnerability, risk, resilience
2	21/04/2023	14:15-18:15	Logic Methods: Fault Trees + Exercises
3	28/04/2023	14:15-18:15	Logic Methods: Event Trees + Exercises
4	05/05/2023	14:15-18:15	Logic Methods: GTST-MLD (with application to CPS)
			Homework assignment (project)
5	12/05/2023	14:15-18:15	Complexity theory and centrality measures
6	19/05/2023	14:15-18:15	Decision analysis for resilience (Game theory, Adversarial Risk Analysis, ...)
			Homework assignment (project)
7	26/05/2023	14:15-18:15	Seminar (TBD)

Thanks...



**...for your attention...
...and for being resilient**

